

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 29 September, 2021 12:39 PM  
**To:** csongauto csongauto; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: O/R: SNM21D205140/C02/SMT7042Z/CHNGPW / RE: PRI Arrangement for Vehicle Number: SMQ7742C  
  
**Importance:** High

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

\*\*\*Note: this is changed of workshop case

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** csongauto csongauto <csongauto.claims@yahoo.com>  
**Sent:** Wednesday, September 29, 2021 11:45 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: O/R: SNM21D205140/C02/SMT7042Z/CHNGPW / RE: PRI Arrangement for Vehicle Number: SMQ7742C

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We agree to use LKK for the survey, Kindly arrange the surveyor to come down for survey.

***Warmest Regards,***  
**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Wednesday, 29 September 2021, 11:37:58 am SGT, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

Dear Sirs

As the vehicle has already surveyed by LKK earlier, we proposed to use LKK for the survey.

Please confirm and revert.

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>

**Sent:** Wednesday, September 29, 2021 10:51 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: O/R: SNM21D205140/C02/SMT7042Z/CHNGPW / RE: PRI Arrangement for Vehicle Number: SMQ7742C

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Kindly let us have a survey list to choose from.

***Warmest Regards,***

**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Wednesday, 29 September 2021, 10:34:33 am SGT, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Sir,

Kindly note case handler is Adeline Chng.

Dear Adeline,

Append email.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>  
**Sent:** Wednesday, 29 September 2021 9:45 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: O/R: SNM21D205140/C02/SMT7042Z/CHNGPW / RE: PRI Arrangement for Vehicle Number: SMQ7742C

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Kindly let us have a survey list to choose from.

***Warmest Regards,***

**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Tuesday, 28 September 2021, 04:18:35 pm SGT, csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)> wrote:

Kindly let us have a survey list to choose from.

***Warmest Regards,***

**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Monday, 27 September 2021, 03:31:00 pm SGT, csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)> wrote:

Dear Sir/Madam,

Please note that the client has withdrawn the claim from Motor Image. Attached herewith the letter of authorization for your pursuant.

***Warmest Regards,***  
**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Monday, 27 September 2021, 11:31:13 am SGT, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Sir,

Pls check with client is he claiming from Motor Image or your end. Pls request your client to provide withdrawal letter from workshop where he is not claiming, or warrant to act to proceed further.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>  
**Sent:** Friday, 24 September 2021 4:36 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI Arrangement for Vehicle Number: SMQ7742C

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## NOTICE OF ACCIDENT

To: Motor Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **11/09/2021**

at about **1200hrs** along **BLK362 TAMPINES ST34 SINGAPORE**

involving our client's vehicle registration number **SMQ7742C** and vehicle registration number **SMT7042Z** driven by you or your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to

you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

***Warmest Regards,***  
**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)