

**Re: AIG REF : #8705412761SG003#027#**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 10/12/2021 12:56 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jeremy,

Please be informed that we have rejected TP's claim and they will withdraw the case.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>

**Sent:** Thursday, September 30, 2021 2:22 PM

**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: AIG REF : #8705412761SG003#027#

Hi Jaslin,

Can check if insured has reported the incident.

You can reject the case, but ensure that TPWS does not litigate the matter.

Do check TPWS intention for escalation if any and get back to me if there are issues.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Thursday, September 30, 2021 12:27 PM

**To:** Goh, Jeremy <Jeremy.Goh@aig.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** [EXTERNAL] AIG REF : 8705412761SG

**This message is from an external sender; be cautious with links and attachments.**

Dear Jeremy

OI reported that he slows down as there's an obstacle Infront of him and TP rear ended him.

TP reported that OI stop abruptly which causes the collision.

TP video has been uploaded for your reference.

Kindly let us have your instruction if we should proceed with rejection.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Re: REQUEST FOR GIA REPORT - SKP 7017S LKK REF : CC4/AIG21010089/rs3**

gerine@casgarage.sg cheng <gerine@casgarage.sg>

Tue 10/12/2021 11:13 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: chongliau@casgarage.sg <chongliau@casgarage.sg>; Admin A <admin-a@lkkauto.com>; Aldrin Ang <aldrin@casgarage.sg>

**WITHOUT PREJUDICE**

Dear Jaslin,

We refer to your email dated 01.10.2021.

In view of Bola S27, we will close our file from our end and will not pursue this claim.

Thank you and regards,

**Gerine Cheng**

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Fri, 1 Oct 2021 at 13:30, Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sir / Madam,

Based on your video, your client could not stop in time as he was driving at a high speed.

According to BOLA 27, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>  
**Sent:** Thursday, September 30, 2021 11:28 AM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** [chongliu@casgarage.sg](mailto:chongliu@casgarage.sg) <[chongliu@casgarage.sg](mailto:chongliu@casgarage.sg)>  
**Subject:** Re: REQUEST FOR GIA REPORT - SKP 7017S LKK REF : CC4/AIG21010089/rs3

WITHOUT PREJUDICE

Dear Jaslin,

We refer to our email dated 29.09.2021.

Please advise on the liability soonest possible.

Thank you and regards,

**Gerine Cheng**

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On 29 Sep 2021, at 3:24 PM, [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)> wrote:

WITHOUT PREJUDICE

Dear Jaslin,

Please advise on the liability soonest possible. Meanwhile, appreciate if you could kindly advise if your insured has reported the accident.

Thank you and regards,

**Gerine Cheng**

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On 29 Sep 2021, at 3:19 PM, Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)> wrote:

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC4/AIG21010089/rs3

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>

**Sent:** Wednesday, September 29, 2021 3:01 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** [chongliau@casgarage.sg](mailto:chongliau@casgarage.sg) <[chongliau@casgarage.sg](mailto:chongliau@casgarage.sg)>

**Subject:** Re: REQUEST FOR GIA REPORT - SKP 7017S

WITHOUT PREJUDICE

Dear Suli,

Pls advise who is the case handler for this vehicle.

Thank you and regards,

**Gerine Cheng**

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On 29 Sep 2021, at 2:10 PM, Su Li (LKK Auto)

<[suli@lkkauto.com](mailto:suli@lkkauto.com)> wrote:

Without Prejudice

Dear Sir/Madam,

Kindly provide us a copy of your client GIA Report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** Admin Support

**LKK Auto Consultants Pte Ltd**