

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 29 September, 2021 11:47 AM
To: Tsl Auto; assignments
Cc: Claims Dept of CTI; Serene Chui Yoke Har
Subject: RE: O/R: SNM21D205501/C02/SLX5099P/CHNGPW / RE: Your insured: SLX 5099P II Pre-Repair Survey for SJQ 3301D II Our ref no: CS/1116/21/TAG

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tsl Auto <tslautogarage@gmail.com>
Sent: Wednesday, September 29, 2021 9:43 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Serene Chui Yoke Har <serene@libertylaw.com.sg>
Subject: Re: O/R: SNM21D205501/C02/SLX5099P/CHNGPW / RE: Your insured: SLX 5099P II Pre-Repair Survey for SJQ 3301D II Our ref no: CS/1116/21/TAG

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We select Lkk Marcus chua

On Tue, 28 Sep 2021 at 5:11 PM, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

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Our reference: **SNM21D205501C02/SLX5099P/Chngpw**

Your reference: CS/1116/21/TAG

Dear Sirs

ACCIDENT INVOLVING SLX5099P & SJQ3301D ON 25/09/2021

We refer to your email of 28/09/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, September 28, 2021 5:07 PM

To: 'Serene Chui Yoke Har' <serene@libertylaw.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Tsl Auto <Tslautogarage@gmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM21D205501/C02/SLX5099P/CHNGPW / RE: Your insured: SLX 5099P II Pre-Repair Survey for SJQ 3301D II Our ref no: CS/1116/21/TAG

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Dear Adeline,

Please conduct PRS for SJQ3301D.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Serene Chui Yoke Har <serene@libertylaw.com.sg>
Sent: Tuesday, 28 September 2021 12:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tsl Auto <Tslautogarage@gmail.com>
Subject: Re: O/R: SNM21D205501/C02/SLX5099P/CHNGPW / RE: Your insured: SLX 5099P II Pre-Repair Survey for SJQ 3301D II Our ref no: CS/1116/21/TAG

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Dear Chong Boon Seng,

We refer to your email below.

Kan FS shall withdraw their PRS shortly.

Please let us have your list of surveyors.

Thank you / Regards,

Serene

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9628 7186

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On Tue, Sep 28, 2021 at 11:06 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

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Dear Sir,

Pls advise if your client is withdrawing from Kan FS? There is PRS from Kan FS.

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Thank you

Chong Boon Sen

Claims Department

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From: Serene Chui Yoke Har <serene@libertylaw.com.sg>

Sent: Monday, 27 September 2021 12:47 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: MTCL@income.com.sg; Tsl Auto <Tslautogarage@gmail.com>

Subject: Your insured: SLX 5099P II Pre-Repair Survey for SJQ 3301D II Our ref no: CS/1116/21/TAG

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Accident on 25.09.2021 involving SJQ 3301D and SLX 5099P at [Blk 308 Yishun Ring Road](#).

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of the Notice to Conduct Pre-Repair Survey dated 27 September 2021 together with our client's Accident Statement/ Traffic Police Report for your necessary action.

Kindly acknowledge receipt hereof.

Thank you / Regards,

Serene

*for and on behalf of Christine Sekhon
Liberty Law Practice LLP
[133 New Bridge Road](#),
#17-03, Chinatown Point
Singapore 059413*

DID: 9628 7186

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