

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 28 September, 2021 4:25 PM
To: Admin A; 'Meng Yan (LKK Auto)'
Cc: 'Celine Fong (LKKAuto)'
Subject: SNM21D205506C02 - RE: PRI - SNB5941A CLAIMING AGAINST SKC2830L (CHINA TAIPING), DOA: 24/09/2021

Hi Team

Please conduct PRS survey.

Merimen created and our reference SNM21D205506.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ngai Kar Kit <karkit.ngai@ow.sg>
Sent: Tuesday, September 28, 2021 3:56 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eve Tan <Eve.tan@ow.sg>; Victor Seng <victor.seng@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>
Subject: RE: SNM21D200682C02 - RE: PRI - SNB5941A CLAIMING AGAINST SKC2830L (CHINA TAIPING), DOA: 24/09/2021

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Dear So Chow,

We would like to appoint Kenneth Kong.

Thankyou.

Best Regards,

Ngai Kar Kit (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, 28 September 2021 3:51 pm

To: Ngai Kar Kit <karkit.ngai@ow.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Victor Seng <victor.seng@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>

Subject: SNM21D200682C02 - RE: PRI - SNB5941A CLAIMING AGAINST SKC2830L (CHINA TAIPING), DOA: 24/09/2021

Dear Sir

We refer to your email of 27/09/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

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From: Ngai Kar Kit <karkit.ngai@ow.sg>
Sent: Monday, September 27, 2021 2:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Eve Tan <Eve.tan@ow.sg>; Victor Seng <victor.seng@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>
Subject: PRI - SNB5941A CLAIMING AGAINST SKC2830L (CHINA TAIPING), DOA: 24/09/2021

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Ngai Kar Kit (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

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