

Our Ref: CT0921/SH 7777D/CK(st)
Date: 27.12.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 26.09.2021 INVOLVING SH 7777D & GBK8789Z ALONG JLN PERGAM X JLN PELATOK

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 7777D, which was involved in the captioned accident with your insured vehicle No GBK8789Z.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	8,560.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	9,177.57
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SH7777D , GBK8789Z
JLN PERGAM X JLN PELATOK****ON 26-Sep-21 18:05**

I / We

YEO ENG KHNG(Hirer) NRIC No.: **SXXXX616F**

and/or

NG IAN HUAT(Relief) NRIC No.: **SXXXX201Z**

Taxi Number

SH7777D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

27-Sep-2021

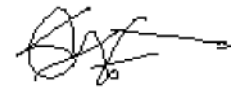
Name of Hirer

YEO ENG KHNG

Hirer NRIC

SXXXX616F

Signature :



Address

**517 PASIR RIS STREET 52 #10-53
510517**

Contact No.

97472717

Name of Relief

NG IAN HUAT

Relief NRIC

SXXXX201Z

Signature :



Address

**507 PASIR RIS STREET 52 08-181
510507**

Contact No.

81984226

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00126422000 Claim No : SNM21D205479/C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$9,000.00**
Singapore Dollars Nine Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH7777D
Insured Vehicle No. : GBK8789Z

Date of Loss : 26/09/2021
Place of Accident : JALAN PERGAM AND JALAN PELATOK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOMES+MULTI HANDY SERVICES
Driver Name : LIM MING HUAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 9,000.00
	=====
TOTAL	S\$ 9,000.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 9.6.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungai Kedul Way Singapore 728791
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO. : 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7777D

MAKE
HYUNDAI

MODEL
IONIQ

DATE OF REG
16.03.2017

CHASSIS CODE
KMHC851CVHU022725

NO/DATE
91625800 16.12.2021

JOB NO.
305488288

ODOMETER READING

JOB TYPE

Description : 3P 26.09.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		8,000.00
Add GST @ 7.000 %		560.00
Total Invoice amount		8,560.00

Issued by : CHEWBEELING 16.12.2021 15:56:43
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARB OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND IF NOT SATISFIED WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 10 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090374

Date: 16 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/09/2021 @ 18:05 hrs
ALONG JLN PERGAM X JLN PELATOK
INVOLVING GBK8789Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7777D** (the "Taxi"). The Taxi was hired to **YEO ENG KHNG IC NO SXXXX616F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBK8789Z

Date of Accident

26/09/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **07/01/2021 - 06/01/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **27/09/2021 12:05**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 March 2022 10:13 AM
To: 'riene67@hotmail.com'
Subject: ACCIDENT INVOLVING GBK 8789Z(CHINA TAIPING) AND SH 7777D AT/ALONG JUNCTION BETWEEN JLN PELATOK AND JLN PERGAM ON 26/09/2021
Attachments: SH7777D doa 26.9.21.mp4

29 March 2022

M/s HOMES+MULTI HANDY SERVICES
Driver: LIM MING HUAT

[By Email Only]

Dear Sir/Madam,

You Ref: GBK8789Z

Our Ref: CC3/CTI21010079/Gps3

ACCIDENT INVOLVING GBK 8789Z(CHINA TAIPING) AND SH 7777D AT/ALONG JUNCTION BETWEEN JLN PELATOK AND JLN PERGAM ON 26/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH7777D against your motor insurance policy.

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SH7777D as your driver failed to stop at the "stop line" to give way to third party who has the right of way. We attached herewith a copy of video screenshot from SH7777D for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 June 2022 8:34 AM
To: Billy Tan
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] -SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$9,600.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 7 June 2022 2:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] -SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

[Confidential]

Without Prejudice

Hi Hsiao Tong,

Agreed to your advised to offer up to \$9,087.57(all in).

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, June 01, 2022 3:44 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [Seek Mandate] -SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

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Dear Sirs/Mdm,

We refer to our mandate request dated 05/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 5 May 2022 11:21 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] -SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Your ref: **SNM21D205479/C02/SNM21D205479/TANKW**

LKK ref : CC3/CTI21010079/Gps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK8789Z(CHINA TAIPING) AND SH7777D(TP) ON 26/09/2021

We refer to the above matter.

The accident occurred when our driver failed to stop at the stop line to give way to third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$9,087.57(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,687.93	\$ 8,560.00 (\$8,000.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,305.50	<u>\$ 9,087.57</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 9:27 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Hi Hsiao Tong,

Kindly proceed with DS with TP.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 18 March 2022 9:12 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

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Dear Billy,

We refer to our email dated 30/12/2021.

Kindly advise if we may proceed DS or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 30 December 2021 11:46 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Dear Billy

Please find attached TP video and actual accident scene.

TP was travelling straight, whereas OI fail to stop at the stop line.

Therefore, we are of the view that, even though TP may have admitted fault with letter sign, but liability is still down against our insured.



Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Friday, 1 October 2021 3:08 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Hi Su Li,

Have attached OI GIA report for your reviewer, OI actually attached a photo stating TP admitting fault with letter signed.

Kindly advised.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 1 October 2021 11:39 AM

To: 'suli@lkkauto.com' <suli@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'jasperchua@lkkauto.com' <jasperchua@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205479/C02/SNM21D205479/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 30 September 2021 4:24 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 7777D at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd