

Hsiao Tong (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 29 March 2022 9:27 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Hi Hsiao Tong,

Kindly proceed with DS with TP.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 18 March 2022 9:12 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

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Dear Billy,

We refer to our email dated 30/12/2021.

Kindly advise if we may proceed DS or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 30 December 2021 11:46 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Dear Billy

Please find attached TP video and actual accident scene.

TP was travelling straight, whereas OI fail to stop at the stop line.

Therefore, we are of the view that, even though TP may have admitted fault with letter sign, but liability is still down against our insured.



Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Friday, 1 October 2021 3:08 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Hi Su Li,

Have attached OI GIA report for your reviewer, OI actually attached a photo stating TP admitting fault with letter signed.

Kindly advised.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 1 October 2021 11:39 AM

To: 'suli@lkkauto.com' <suli@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'jasperchua@lkkauto.com' <jasperchua@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205479/C02/SNM21D205479/TANKW / FW: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205479/C02/SNM21D205479/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 30 September 2021 4:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK 8789Z (OI : CTI - TBA) and SH 7777D (TP : LKK REF - CC3/CTI21010079/Gbs3) on 26/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 7777D at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

