

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 October 2021 3:17 PM
To: Steven Loke
Subject: RE: Claim Notification - ACCIDENT INVOLVING SJZ 7733S(AIG) AND SHB 7956R AT/ALONG CIRCUIT ROAD ON 24/09/2021

Dear Mr Loke,

We acknowledge receipt of your below email.

We will on hold third party claim at this moment and wait for police investigation result.

As for your excess claim, you may get your repairer to assist on recovery from third party insurer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Steven Loke <stevenloke@smcsing.com.sg>
Sent: Wednesday, 13 October 2021 12:15 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Claim Notification - ACCIDENT INVOLVING SJZ 7733S(AIG) AND SHB 7956R AT/ALONG CIRCUIT ROAD ON 24/09/2021

Dear Ms Chew,

As mentioned in my conversation with you. I refuse to accept 3rd party claim from SHB7956R against my insurance policy.

As shown in the Photos and Videos submitted to you. I did nothing wrong during the accident!

Bear in mind that SHB7956R knocked on my car (right front side) without checking the **LEFT BLIND-SPOT** before turning left. He was rushing to beat the Traffic Light for making a left turn!

Ms Chew,

Kindly assist me to make a 3rd party claim on SHB7956R for my Excess (S\$400/-) paid to AIG.

Many thanks for your understanding and cooperation.

Best Regards.

Loke Tuck Kong
HP: 96646228

On Wed, 13 Oct 2021 at 11:45, Steven Loke <stevenloke@smcsing.com.sg> wrote:

Dear Ms Chew,

Nice talking to you a moment ago.

Kindly refer to the attached file (Police Report - 4 pages) as requested.

Best Regards.

Loke Tuck Kong
HP: 96646228

On Wed, 13 Oct 2021 at 11:20, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

13 Oct 2021

Mr Loke Tuck Kong

[By Email Only]

Dear Sir/Madam,

You Ref: SJZ7733S

Our Ref: CC3/AIG21010078/Kps3

ACCIDENT INVOLVING SJZ 7733S(AIG) AND SHB 7956R AT/ALONG CIRCUIT ROAD ON 24/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB7956R against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 25/10/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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