

**Re: Your Ref: TAX/09/21/2051 (SHB796G) // LKK Ref: CC3/AIG21010077/R1ps3
[ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021]**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 16/11/2021 8:51 PM

To: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at **\$3,435.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Tuesday, 16 November 2021 10:45 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Your Ref: TAX/09/21/2051 (SHB796G) // LKK Ref: CC3/AIG21010077/R1ps3 [ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021]

Dear Hsiao Tong,

We are prepared to accept \$3,435.00 (based on 4 days). Please reconsider your offer and let us have your DV and ATA. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

Strides Automotive Services Pte Ltd



www.stridesmobility.sg

[in](#) Strides

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 13 November 2021 12:20 PM

To: Tan Lee Gek (Strides Automotive Services Pte Ltd)

Cc: Admin A

Subject: Re: LOD Your Ref: TAX/09/21/2051 (SHB796G) // LKK Ref: CC3/AIG21010077/R1ps3 [ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,400.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 26 October 2021 9:18 am

To: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <LeeGek.Tan@strides.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD Your Ref: TAX/09/21/2051 (SHB796G) // LKK Ref: CC3/AIG21010077/R1ps3 [ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021]

Without Prejudice

Dear Lee Gek,

We acknowledge receipt of your email dated 25/10/2021.

We will look into the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <LeeGek.Tan@strides.com.sg>

Sent: Monday, 25 October 2021 10:55 am

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD Your Ref: TAX/09/21/2051 (SHB796G) // LKK Ref: CC3/AIG21010077/R1ps3 [ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021]

Dear Hsiao Tong,

We quantify our claim as follows:-

Cost of Repair	\$2,800.00
Loss of Rental	\$749.00 (7 days x \$107.00)
Loss of Income	\$420.00 (7 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$3,976.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Video footage

Our hirer engaged his own lawyer to claim for his injury only.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

Strides Automotive Services Pte Ltd



From: Tan Lee Gek (Strides Automotive Services Pte Ltd)

Sent: Monday, 11 October 2021 2:33 PM

To: Hsiao Tong (LKKAUTO)

Subject: [Request for Video Footage] - Your Ref: TAX/09/21/2051 (SHB796G) // LKK Ref: CC3/AIG21010077/R1ps3 [ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021]

Dear Hsiao Tong,

We attach the video footage as requested.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
Strides Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 6 October 2021 11:20 AM
To: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: [Request for Video Footage] - Your Ref: TAX/09/21/2051 (SHB796G) // LKK Ref: CC3/AIG21010077/R1ps3 [ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021]

Your Ref: **TAX/09/21/2051 (SHB796G)** Without Prejudice
LKK Ref: CC3/AIG21010077/R1ps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G ON 25/09/2021

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per AIG instruction, we would like to request for a copy of video footage as stated in your client report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

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