

**Re: Claim Notification - ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G AT/ALONG HANDY ROAD ON 25/09/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 14/10/2021 11:23 AM

To: kathryn.adriano@daimler.com <kathryn.adriano@daimler.com>

Dear Sirs/Mdm,

Further to our previous email.

Please take note that section 2 excess of \$500 is applicable under your policy.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Wednesday, 6 October 2021 11:49 am

**To:** kathryn.adriano@daimler.com <kathryn.adriano@daimler.com>

**Subject:** Claim Notification - ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G AT/ALONG HANDY ROAD ON 25/09/2021

06 Oct 2021

**M/s DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD**

[By Email Only]

Driver: SEAN WONG JUN DA

Dear Sir/Madam,

**You Ref: SLZ7111M**

**Our Ref: CC3/AIG21010077/R1ps3**

**ACCIDENT INVOLVING SLZ 7111M(AIG) AND SHB 796G AT/ALONG HANDY ROAD ON 25/09/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB796G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**Please take note that there is an applicable Third-Party excess under your policy.**

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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