

ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center, Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date

17 December 2021

Your Ref

SLV7794M

To

: China Taiping Insurance (Singapore) Pte. Ltd

Attn

: Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 25/09/2021 between SLD2656G & SLV7794M at/along Slip Road To ECP (Changi) From Ophir Road

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-160 @ \$\$7,800.00
- 2) Rental Receipt Invoice No. E2110194
- 3) Rental Agreement
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,

Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name : Mohamad Malay	sia Bin K	assim	
Name : Mohamad Malay Address : 17 Still Road S	South Sing	gore	423929
:			1
Contact No :			
To (Insurance): China Taiping Insu	vance (Sign	egone)	Pte. Cfd
Dear Sirs, ACCIDENT INVOLVING SLD 26566 AT/ALONG ECP, Mong Slip Road.			
1/We, Mohamad Malaysia Bin K motorcarno. SLD 26566		, am	/are the registered owner of
Please note that I have assigned all co accident to ADVANCE AUTO GARAGE .	mpensation mor	nies due t	o me/us in the above stated
I/We, hereby authorize you to releas mentioned accident to ADVANCE AUTO ADVANCE AUTO GARAGE whom I had a	TO GARAGE and	d forward	your settlement cheque to
Thank You			
X			p
Signature of Claimant		Witnes	s By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00197242000 Claim No : SNM21D205488/C02/SLV7794M/TAYHP

Claimant : MOHAMAD MALAYSIA BIN KASSIN

Amount : \$\$8,880.00

DOLLARS EIGHT THOUSAND EIGHT HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLD 2656G Insured Vehicle No. : SLV 7794M

Date of Loss : 25/09/2021

Place of Accident : SLIP ROAD TO ECP (CHANGI) FROM OPHIR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TIANG SOO HUA Driver Name : TIANG SOO HUA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

13	Coneral Description		-		
	General Damages		S\$		
2)	Cost of Repair/Excess		SS	7,800.00	
3)	Loss of Use/Rental/Earning		S\$	1,080.00	
4)	GIA/Police Reports/		0.000	1,000.00	
	Investigation Results/Search	Fees	SS		
5)	Medical Reports/Expenses		SS		
6)	Survey Fees/Towing Fee		SŞ		
7)	Cost including Disbursement		5\$		
			-		
	TOTAL		 . S\$	8,880.00	
			***	*********	

Claimant Name: MOHAMAD MALAYSIA BIN KASSIN NRIC No : SXXXX706B

Signature : 09/03/2022 Date

Sales Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4 #04-01 Vicom Kaki Bukit Inspection Center

Singapore 415933 Reg No: 53395571L (+65) 9007 9247

Bill To:

China Taiping Insurance (Singapore) Pte. Ltd 3 Anson Road, #16-00 Springleaf Tower Singapore 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Description		AMOUNT
TOTAL LOST LIMIT AS PER YOUR SURVEYOR RECOMMENDATION		\$7,800.00
LUMP SUM		
	Total:	\$7,800.00

* All prices stated are in	3GL	in:	are in 5	stated		prices	Ш	Α	~
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- * Please make all cheques payable to Advance Auto Garage
- * Car handed over in satisfactory post repair condition



DATE: 17/Dec/2021

VRN: SLD2656G

INVOICE NO.: AAGCL-160

THANK YOU FOR YOUR BUSINESS

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N GST Reg'n No.: 201609732N Tax Invoice #: E2110194

Date: 28-10-21

Bill To:

Advance Auto Garage For the account of: Mohamad Malaysia Bin Kassim \$1526706B 17 Still Road South 423929

Ship To:

Advance Auto Garage For the account of: Mohamad Malaysia Bin Kassim S1526706B 17 Still Road South 423929

Description

Amount

Job No.

Vehicle Rental for Period 25.09.2021 to 01.10.2021 (Billing for days 6 X \$200.00/per day) (Vehicle No.: SLD2656G)

SR \$1,200.00 SMV2294K

Your Order #: E18768 GST: \$78.50 Terms: Net 30th after COMMENT CODE RATE GST SALE AMOUNT Total Inv Amt: \$1,200.00 SR \$78.50 \$1,121.50 Amount Applied: \$0.00 \$1,200.00 Balance Due:



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874
Tel: 6970 9119 Fax: 6970 9961
Website: www.carsforrent2016.com

No: E 18768

ADVANCE AUTO

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR	Vehicle	No:	MV.	229	74K	Repl	ace Veh N	0:5 LD 2	6566
Name: (as, in 1/0) Mahamud Malaysig Bin	Mileag	e out:							All all
NRIC/PASSPORT No: 5 1526 70613	Make &	& Mod	el: -	T. 2	=5	TIMI	9 (A	uto / Manu	al
Date of Birth: Address (Res):	OUT:	enimene co		09/	21	Time	:16	.151	PM
(1) 473 929		ASHANADAS:			-	00		200	M
Driving Licence No: D/L Type: Local / International			GE CLA		Exce			150	
Tel: (O) HP	THIRD	PART	Y CLAIN	al value		ss S\$		100	0
		-		HARG		11-00	-7 - 10	170	Cla
Company Name:	Daily	6	@\$	20	0	per da	у	1200	00
Company Address:	Weekl	y	@\$			per we	ek		
	Month	ly	@\$		18	per mo	onth		
ADDITIONAL DRIVER'S PARTICULARS	Others	,	@\$						
Name: (as in I/C)	Delive	ry Sen	rice		414	THE S	4559	18/19/3	
NRIC/PASSPORT No:	GST	P G	4				THE PARTY		D -60 181
Date of Birth: Address (Res):						SUB-T	OTAL \$		
Production (1909).	DETD	OL LE	VEI			300.00000			Tal Interior
Driving Licence No: D/L Type: Local / International	Out	E	1/4	1/2	3/4	F	N E		
Issue Date:			0						
Tel: (O) HP	In	E	1/4	1/2	3/4	F	indi	Mail	
VEHICLE CHECK LIST	EXTE	NOISI		1	1.	931	inti	a correl	
	Misc.								
The design of the search of th	GST								
S- SCRATCHES S- SCRATCHES					то	TAL CH	ARGES	12 W	w
	Rente	d out l	by:						
	Hirer's Signature								
INDICATE: A - ACCIDE: A - ACC	Addition Driver's Signature								

I have read and agree to the terms and condition on both sides of ths agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- 1. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	Too 1
01 10	22.30nm				9 10
2021	25.79				HIRER'S SIGNATURE

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Saturday, 13 November 2021 11:32 PM

To: PW8741@HOTMAIL.COM

Subject: ACCIDENT INVOLVING SLV 7794M AND SLD 2656G ON 25/09/2021

Our Ref: CC6/CTI21010076/Aes3

13 NOV 2021

TIANG SOO HUA

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 7794M AND SLD 2656G ON 25/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 7 March 2022 13:11

To: Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: [MANDATE REQUEST] RE: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct

Settlement - Accident Involving SLV 7794M (OI: CTI - TBA) and SLD 2656G (TP: LKK

REF - CC6/CTI21010076/Aes3) on 25/09/2021

Follow Up Flag: Follow up Flag Status: Follow up

Dear Sir/Mdm.

We refer to the above captioned matter.

Please proceed to offer repairer "ADVANCE AUTO GARAGE" at \$8,880.00 (all-in).

Regards

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 4 March 2022 9:56 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct Settlement - Accident Involving SLV 7794M

(OI: CTI-TBA) and SLD 2656G (TP: LKK REF-CC6/CTI21010076/Aes3) on 25/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM21D205488/C02/SLV7794M/TAYHP

Our ref: CC6/CTI21010076/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " ADVANCE AUTO GARAGE " at \$8,880.00 (all-in).

The summary is as follows: -

Amount Claimed Amount Revised

1. Cost of Repairs \$ 17,676.60 \$ 7,800.00

2. Loss of Rental (6days x \$200) \$ 1,200.00 \$ 1,080.00 (6days x \$180)

Total\$ 18,876.60 \$ **8,880.00**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay < irene.tay@sg.cntaiping.com>

Sent: Thursday, 30 September 2021 14:59

To: Su Li (LKK Auto) < suli@lkkauto.com; Admin A admin-a@lkkauto.com; Asher Sng (LKKAuto) Asher Sng@lkkauto.com> Subject: FW: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct Settlement - Accident Involving SLV 7794M (OI: CTI - TBA) and SLD 2656G (TP: LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

Dear Sir/Mdm,

Enclosed herewith a copy of our Insured SAS Report as requested by you.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, September 30, 2021 12:07 PM

To: 'suli@lkkauto.com' <<u>suli@lkkauto.com</u>>; 'admin-a@lkkauto.com' <<u>admin-a@lkkauto.com</u>>; 'AsherSng@lkkauto.com' <<u>AsherSng@lkkauto.com</u>>; 'Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct Settlement - Accident Involving SLV 7794M (OI : CTI - TBA) and

SLD 2656G (TP: LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D205488/C02/SLV7794M/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Wednesday, 29 September 2021 6:14 PM

To: Claims Dept of CTI < com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLV 7794M (OI : CTI - TBA) and SLD 2656G (TP : LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

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Dear Sir / Madam,
We refer to the above matter.
We have inspected third party vehicle SLD 2656G at M/s ADVANCE AUTO GARAGE on 27/09/2021 on a WP basis and TP repairer proposed for a direct settlement.
Enclosed for your perusal is:
- TP GIA report
Please be informed that the estimated cost of repair is not ready yet.
We will revert to you on preliminary advice in due course.
Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.
Kindly take note that the case handler in-charge is Asher.
To check availability of the case handler, you may contact the undersigned.

^{*}Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li| Admin Support

LKK Auto Consultants Pte Ltd