



## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,

Singapore 415933

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 17 December 2021  
Your Ref : SLV7794M  
To : China Taiping Insurance (Singapore) Pte. Ltd  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 25/09/2021 between SLD2656G & SLV7794M at/along Slip Road To ECP (Changi)  
From Ophir Road**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-160 @ **S\$7,800.00**
- 2) Rental Receipt Invoice No. E2110194
- 3) Rental Agreement
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



**Xavier Lim**

**Advance Auto Garage**

## LETTER OF AUTHORITY

Name : Mohamad Malaysia Bin Kassim

Address : 17 Still Road South Singapore 423929

: \_\_\_\_\_

Contact No : \_\_\_\_\_

To (Insurance): China Taiping Insurance (Singapore) Pte. Ltd

Dear Sirs,

ACCIDENT INVOLVING SLD 26566 AND SLV 7794M ON 25/9/2021

AT/ALONG ECP, Along Slip Road to ECP (Changi) From Ophir Road

I/We, Mohamad Malaysia Bin Kassim, am/are the registered owner of  
motor car no. SLD 26566

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00197242000 Claim No : SNM21D205488/C02/SLV7794M/TAYHP  
Claimant : MOHAMAD MALAYSIA BIN KASSIN  
Amount : S\$8,880.00  
DOLLARS EIGHT THOUSAND EIGHT HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLD 2656G  
Insured Vehicle No. : SLV 7794M

Date of Loss : 25/09/2021  
Place of Accident : SLIP ROAD TO ECP (CHANGI ) FROM OPHIR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TIANG SOO HUA  
Driver Name : TIANG SOO HUA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	7,800.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	1,080.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	8,880.00

Claimant Name : MOHAMAD MALAYSIA BIN KASSIN

NRIC No : SXXXX706B

Signature : 

Date : 09/03/2022

# Sales Invoice

## Advance Auto Garage

23 Kaki Bukit Avenue 4  
#04-01 Vicom Kaki Bukit Inspection Center  
Singapore 415933  
Reg No: 53395571L  
(+65) 9007 9247

DATE: 17/Dec/2021  
INVOICE NO.: AAGCL-160  
VRN: SLD2656G

Bill To:  
China Taiping Insurance (Singapore) Pte. Ltd  
3 Anson Road, #16-00 Springleaf Tower  
Singapore 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
TOTAL LOST LIMIT AS PER YOUR SURVEYOR RECOMMENDATION	\$7,800.00
LUMP SUM	
Total:	\$7,800.00

- \* All prices stated are in SGD  
\* Please make all cheques payable to Advance Auto Garage  
\* Car handed over in satisfactory post repair condition



**THANK YOU FOR YOUR BUSINESS**

# CARS FOR RENT (2016) PTE LTD

**Mailing Address:**

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2110194

Date: 28-10-21

**Bill To:**

Advance Auto Garage

For the account of:

Mohamad Malaysia Bin Kassim

S1526706B

17 Still Road South

423929

**Ship To:**

1

Advance Auto Garage

For the account of:

Mohamad Malaysia Bin Kassim

S1526706B

17 Still Road South

423929

Description	Amount	Job No.
Vehicle Rental for Period 25.09.2021 to 01.10.2021 (Billing for days 6 X \$200.00/per day) (Vehicle No.: SLD2656G)	\$1,200.00	SMV2294K SR

Your Order #: E18768

		Terms: Net 30th after		GST:		\$78.50
COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:	\$1,200.00
	SR	7%	\$78.50	\$1,121.50	Amount Applied:	\$0.00
					Balance Due:	\$1,200.00



# CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 18768

ADVANCE AUTO

ROC/GST No: 201609732N

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULAR

Name: (as in I/C) Mohamad Malayisa Bin Kassim

NRIC/PASSPORT No: S 1526706B

Date of Birth: 17/11/1984

Address (Res): 17 Hill Road South (1) 423 929

Driving Licence No: \_\_\_\_\_ D/L Type: Local / International

Issue Date: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ HP \_\_\_\_\_

Company Name: \_\_\_\_\_

Company UEN: \_\_\_\_\_

Company Address: \_\_\_\_\_

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_

NRIC/PASSPORT No: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

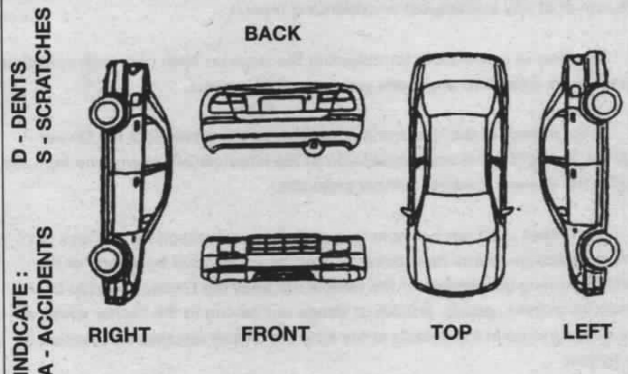
Address (Res): \_\_\_\_\_

Driving Licence No: \_\_\_\_\_ D/L Type: Local / International

Issue Date: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ HP \_\_\_\_\_

### VEHICLE CHECK LIST



Vehicle No: SMV 2294K Replace Veh No: SLD2656G

Mileage out: \_\_\_\_\_

Make & Model: T. ESTIMA Auto / Manual

OUT : Date 25/09/21 Time: 16.15 PM

### HIRE PERIOD

OWN DAMAGE CLAIM Excess S\$ 2000

THIRD PARTY CLAIM Excess S\$ 1500

### CHARGES

Daily 6 @ \$ 200 per day 1200

Weekly @ \$ \_\_\_\_\_ per week

Monthly @ \$ \_\_\_\_\_ per month

Others @ \$ \_\_\_\_\_

Delivery Service \_\_\_\_\_

GST \_\_\_\_\_

SUB-TOTAL \$ \_\_\_\_\_

### PETROL LEVEL

Out E 1/4 1/2 3/4 F

In E 1/4 1/2 3/4 F

EXTENSION 21.94 included

Misc. \_\_\_\_\_

GST \_\_\_\_\_

TOTAL CHARGES 1200

Rented out by: \_\_\_\_\_

Hirer's Signature [Signature]

Addition Driver's Signature \_\_\_\_\_

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
01/10 2021	23.30pm				<u>[Signature]</u>

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Saturday, 13 November 2021 11:32 PM  
**To:** PW8741@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLV 7794M AND SLD 2656G ON 25/09/2021

**Our Ref: CC6/CTI21010076/Aes3**

13 NOV 2021

**TIANG SOO HUA**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLV 7794M AND SLD 2656G ON 25/09/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAuto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 7 March 2022 13:11  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct Settlement - Accident Involving SLV 7794M (OI : CTI - TBA) and SLD 2656G (TP : LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed to offer repairer " **ADVANCE AUTO GARAGE** " at **\$8,880.00 (all-in)**.

**Regards**

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, 4 March 2022 9:56 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct Settlement - Accident Involving SLV 7794M (OI : CTI - TBA) and SLD 2656G (TP : LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

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Your ref : SNM21D205488/C02/SLV7794M/TAYHP  
Our ref : CC6/CTI21010076/Aes3q2

Dear Sirs,



We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **ADVANCE AUTO GARAGE** " at **\$8,880.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 17,676.60	\$ 7,800.00
2. Loss of Rental (6days x \$200)	\$ 1,200.00	\$ 1,080.00 (6days x \$180)
Total	\$ 18,876.60	<b>\$ 8,880.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Thursday, 30 September 2021 14:59

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** FW: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct Settlement - Accident Involving SLV 7794M (OI : CTI - TBA) and SLD 2656G (TP : LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

Dear Sir/Mdm,

Enclosed herewith a copy of our Insured SAS Report as requested by you.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, September 30, 2021 12:07 PM  
**To:** 'suli@lkkauto.com' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D205488/C02/SLV7794M/TAYHP / FW: Direct Settlement - Accident Involving SLV 7794M (OI : CTI - TBA) and SLD 2656G (TP : LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D205488/C02/SLV7794M/TAYHP.

Dear Irene,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 29 September 2021 6:14 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLV 7794M (OI : CTI - TBA) and SLD 2656G (TP : LKK REF - CC6/CTI21010076/Aes3) on 25/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLD 2656G at M/s ADVANCE AUTO GARAGE on 27/09/2021 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**