

Claim Notification - ACCIDENT INVOLVING SLA 9271C(AIG) AND SMR 8345D AT/ALONG BLK 105 HOUGANG AVE 1 ON 27/09/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 8/10/2021 11:21 AM

To: Yujin.chan@gmail.com <Yujin.chan@gmail.com>

08 Oct 2021

Mr Iek Tong Fei

[By Email Only]

Dear Sir/Madam,

You Ref: SLA9271C

Our Ref: CC3/AIG21010075/Apa3

ACCIDENT INVOLVING SLA 9271C(AIG) AND SMR 8345D AT/ALONG BLK 105 HOUGANG AVE 1 ON 27/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from Premium Automobiles Pte Ltd acting on behalf of the owner of SMR8345D against your motor insurance policy.

As discussed, based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SMR8345D. The video footage submitted by SMR8345D shows that your vehicle was reversing into a parking lot and collided onto third party parked vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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