


**Borneo Motors**
**Borneo Motors (Singapore) Pte Ltd**

Inchcape Bodycare Centre

Level 4, Inchcape Centre

2 Pandan Crescent

Singapore 128462

Tel: +65 6631 1855/1500

Fax: +65 6872 7260

[www.borneomotors.com.sg](http://www.borneomotors.com.sg)
**Our Ref: BMS2021/12/PD1706/DS(SM)**
**Your Ref: CC4/III21010073/Gra3**
**17 Dec 2021**
**BY HAND (INS COPY)**
**M/S. INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD**

Attn : Officer In-Charge

Dept : Motor Claims

**RE : ACCIDENT INVOLVING SMA7877G AND GV8627R ON 27/09/2021**

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$31,351.13	B. LTA Search - \$7.45
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$1,500.00(\$150x10days)	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	<b>Total Claim - \$32,858.58</b>

 We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice

(X) Discharge Voucher

(✓) Car Rental Invoice/Agreement

(X) Original Photograph X \_\_\_\_\_

(✓) GIAS/Police Report/s

(X) Original/Photocopy Survey

(✓) Certificate of Insurance

(✓) LTA Search Fees

(✓) Letter of Authority

(X) Medical Receipt

\*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*

Yours faithfully,

TPR Team

Claims Service Department

 F:68727260 E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)

(As this is a computer generated letter, no signature is required.)

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SMA7877G and GV8627R on 27-9-21  
Own vehicle's number Other vehicle's number Date of accident

along CT12  
Accident location

BY THE LETTER OF AUTHORITY, I/we, Hoo Soon Kheng  
Name of Policy Holder & (IC/Passport/Company Registration) number

of 15 Fernvale Close # 18-26 5797477  
Address of Policy Holder

owner of Vehicle Registration No. SMA7877G hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the compulsory excess in respect of the cost of repairs suffered by \*me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 8 of the month Oct Year 20 21.

Signed & Delivered By:



(To be sign by the policy holder only)

\*\*Please stamp the company chop for vehicle registered under a company's name

Witness By:



\*delete as appropriate

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2021D0004208  
Claimant Ref : SMA7877G

We/I, Borneo Motors (S) Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 31,351.13 (repair cost), S\$ 1,500.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMA7877G that was damaged pursuant to the accident which occurred on 27/09/2021 (date) at CTE (location) involving vehicle no. GV8627R (insured vehicle). This is pursuant to the inspection conducted on 28/09/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HOE SOON KHENG ("the third party claimant") of vehicle no. SMA7877G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMA7877G (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 32,858.58 to Borneo Motors (S) Pte Ltd.

Dated this 27 day of July 2022

**CLAIMANT:**

Signature:   
Signed by "the workshop" (with chop)

Name: Angela Tan

NRIC: \_\_\_\_\_

Address: BORNEO MOTORS (SINGAPORE) PTE LTD  
INCHCAPE BODYCARE CENTRE  
LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE  
2 PANDAN CRESCENT  
SINGAPORE 128482

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature:   
Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

This settlement does not preclude/prejudice the  
Claimant/Driver/Passenger for personal injury at  
a later date should such a claim arises.



**Borneo Motors****TOYOTA**

Inchcape

Co. Reg No. : 196700086Z  
 GST Reg No. : MR-8500000-9  
 17 UBI ROAD 4  
 SINGAPORE 408611, Tel no.: 6631 1188

**TAX INVOICE**

Account Details			Account No.		Customer Details		
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept			S1000006 / ICIII1		Mr Hoe Soon Kheng 15 Fernvale Close #18-26 Singapore 797477  Mobile: 98392967		
			Document No. 39012175				
			Document Date 25/10/2021				
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2018	ASU60R	ANTGT P1	26/05/2018	SMA7877G	68698	21286	67/TP/SMA7877G
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On
JTEKB3GH50J002140		8ARZ122346	60	Sam San Joi	27/09/2021	17.07	25/10/2021 14.58
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	
1	Z	BP-SUNDRY SUNDRIES TP CLAIM TP-GV8627R ACC DATE:27/09/2021 TOW IN:27/09/2021 DATE-IN:27/09/2021 DATE SURVEY:28/09/2021 NO OF REPAIR DAYS:9 DAYS BY:GUO QIANG(LKK)				30.00	
2	B	BP-LAB2 DRILL HOLE & INSTALL REAR REVERSE SENSOR	*			180.00	
3	B	BP-LAB2 CHECK LIGHTING & CONDUCT WATER LEAK TEST	*			180.00	
4	B	BP-LAB2 REMOVE & INSTALL REAR COMPARTMENT CARPET , GARNISH AND TRIMMING TO ASSIST REPAIR	BP56			360.00	
5	Z	BP-SLANT SUPPLY SEALANT (NETT)-TAILGATE, REAR END PANEL				120.00	
6	B	BP-LAB2 REPLACE & INSTALL REAR WINDSCREEN GLASS	BP56			462.00	
7	S	BP-SUBLET INSTALL REAR WINDSCREEN GLASS 3M SOLAR F ILM	0741			350.00	
8	B	BP-LAB2 REMOVE & INSTALL REAR REVERSE CAMERA	BP56			180.00	
9	B	BP-LAB2 TRANSFER & INSTALL COMPONENTS TO NEW TAI LGATE	*			360.00	
10	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			180.00	
For & on behalf of Borneo Motors (Singapore) Pte Ltd			Customer's Signature		Charge Summary		Total
 BORNEO MOTORS (SINGAPORE) PTE LTD INCAPPE BODYCARE CENTRE LEVEL 4 ADMIN OFFICE, INCAPPE CENTRE 2 PANDAN CRESCENT SINGAPORE 128482			Please acknowledge receipt of vehicle		Parts		Less
					Labour		
					Sublet		
					Lubrication/Fluid		Amount Due
					Others		

Company Copy



**Borneo Motors****TOYOTA**

Inchcape

Co. Reg No. : 196700086Z

GST Reg No. : MR-8500000-9

17 UBI ROAD 4

SINGAPORE 408611, Tel no.: 6631 1188

**TAX INVOICE**

Account Details	Account No.	Customer Details
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept	S1000006 / ICIII1	Mr Hoe Soon Kheng 15 Fernvale Close #18-26 Singapore 797477  Mobile: 98392967
	Document No. 39012175	
	Document Date 25/10/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2018	ASU60R	ANTGT P1	26/05/2018	SMA7877G	68698	21286	67/TP/SMA7877G

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEKB3GH50J002140	8ARZ122346	60	Sam San Joi	27/09/2021 17.07	25/10/2021 14.58

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
11	B	BP-LAB2 REPLACE REAR ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS	BP56			3240.00
12	B	BP-RES2 RESPRAY JOB ON REAR ACCIDENT AFFECTED AREAS	*			2950.00
13	S	BP-SUBLET REPLACE & INSTALL REAR EXHAUST PIPE ASSY	0742			360.00
14	1	T52159-48933 COVER, RR BUMPER	1.00	904.00		904.00
15	2	T52155-48050 SUPPORT, RR BUMPER	1.00	82.70		82.70
16	3	T52169-48100 COVER, RR BUMPER,	1.00	466.00		466.00
17	4	S52161-0K040 PIECE, RR BUMPER	10.00	4.10		41.00
18	5	T52163-48050 PLATE, RR BUMPER, RH	1.00	98.20		98.20
19	6	T52615-48230 ABSORBER, RR BUMPER	1.00	122.60		122.60
20	7	T58307-48120 PANEL SUB-ASSY, BODY	1.00	1006.40		1006.40
21	8	T64716-48020 C0 COVER, DECK TRIM, RR	1.00	438.30		438.30
22	9	T67005-48350 PANEL SUB-ASSY, BACK G	1.00	2378.00		2378.00
23	0	T67881-48070 WEATHERSTRIP, BACK	1.00	441.30		441.30
24	1	T68105-48905 GLASS SUB-ASSY, BACK	1.00	1230.40		1230.40
25	2	T75575-48040 MOULDING, BACK	1.00	51.90		51.90
26	3	T90975-02071 EMBLEM,SYMBOL	1.00	57.90		57.90
27	4	T75442-48140 PLATE, BACK DOOR	1.00	73.70		73.70
28	5	SPZQ31-13020 Badge Assy, Engine Mark RHS (AUD)	1.00	17.52		17.52

For & on behalf of Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total
BORNEO MOTORS (SINGAPORE) PTE LTD INCHCAPE BODYCARE CENTRE LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE 2 PANDAN CRESCENT SINGAPORE 128482	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
		Sublet	
		Lubrication/Fluid	Amount Due
		Others	

Company Copy

**Borneo Motors****TOYOTA**

Inchcape

Co. Reg No. : 196700086Z  
 GST Reg No. : MR-8500000-9  
 17 UBI ROAD 4  
 SINGAPORE 408611, Tel no.: 6631 1188

**TAX INVOICE**

Account Details	Account No.	Customer Details
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept	S1000006 / ICIII1	Mr Hoe Soon Kheng 15 Fernvale Close #18-26 Singapore 797477  Mobile: 98392967
	Document No. 39012175	
	Document Date 25/10/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2018	ASU60R	ANTGT P1	26/05/2018	SMA7877G	68698	21286	67/TP/SMA7877G

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEKB3GH50J002140	8ARZ122346	60	Sam San Joi	27/09/2021 17.07	25/10/2021 14.58

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
29	6	T76801-48510 C1 GARNISH SUB-ASSY,	1.00	1055.20		1055.20
30	7	T81551-48431 LENS & BODY, RR	1.00	667.70		667.70
31	8	T81591-48261 LENS & BODY, RR	1.00	506.70		506.70
32	9	T81581-48251 LENS & BODY, RR	1.00	506.70		506.70
33	0	T52562-48010 RETAINER, RR BUMPER,	1.00	121.10		121.10
34	1	S81910-0K030 REFLECTOR ASSY,RH	1.00	60.40		60.40
35	2	T89341-58060 A0 SENSOR, ULTRASONIC,	1.00	481.90		481.90
36	3	T89348-58070 A0 RETAINER, ULTRASONIC	2.00	21.30		42.60
37	4	T89348-58120 RETAINER, ULTRASONIC	4.00	16.00		64.00
38	5	T21000-20 SIKI 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00
39	6	T21000-22 SIKI 210002-2 G+P 207 ADHESIVE PRIMER	1.00	200.00		200.00
40	7	T17408-46020 BAFFLE SUB-ASSY,	1.00	154.20		154.20
41	8	T17430-36550 PIPE ASSY, EXHAUST	1.00	767.00		767.00
42	9	T89341-58060 D1 SENSOR, ULTRASONIC,	1.00	481.90		481.90
43	0	T58578-48020 PLATE, RR FLOOR MAT	1.00	576.40		576.40
44	1	T58577-48010 PLATE, RR FLOOR MAT	1.00	487.80		487.80
45	2	T64997-48010 BOX, DECK FLOOR, LH	1.00	640.50		640.50
46	3	T64779-48060 TRAY, SPARE WHEEL	1.00	782.20		782.20
47	4	T64995-48010 BOX, DECK FLOOR, RH	1.00	444.20		444.20
48	5	T64730-48120 C0 PANEL ASSY, DECK	1.00	718.00		718.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
<b>BORNEO MOTORS (SINGAPORE) PTE LTD</b> INCHCAPE BODYCARE CENTRE LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE 2 PANDAN CRESCENT SINGAPORE 198482			Amount Due

Company Copy





# Borneo Motors



# TOYOTA

Inchcape

Co. Reg No. : 196700086Z  
 GST Reg No. : MR-8500000-9  
 17 UBI ROAD 4  
 SINGAPORE 408611, Tel no.: 6631 1188

## TAX INVOICE

Account Details	Account No.	Customer Details
India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept	S1000006 / ICIII1	Mr Hoe Soon Kheng 15 Fernvale Close #18-26 Singapore 797477  Mobile: 98392967
	Document No. 39012175	
	Document Date 25/10/2021	

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2018	ASU60R	ANTGT P1	26/05/2018	SMA7877G	68698	21286	67/TP/SMA7877G

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTEKB3GH50J002140	8ARZ122346	60	Sam San Joi	27/09/2021 17.07	25/10/2021 14.58

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
49	6	T58410-48120 C0 BOARD ASSY, DECK	1.00	885.50		885.50
50	7	T58401-48030 C1 BOARD SUB-ASSY, DECK	1.00	692.90		692.90
51	8	T67767-48020 C0 COVER, BACK DOOR	1.00	47.10		47.10
52	9	T51931-47020 CARRIER, SPARE	1.00	21.10		21.10
53	0	T48691-48030 DAMPER, SUSPENSION	1.00	1343.10		1343.10
54	1	T69350-48063 LOCK ASSY, BACK DOOR	1.00	974.00		974.00

For & on behalf of					
Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total	29,300.12	
BORNEO MOTORS (SINGAPORE) PTE LTD INCHCAPE BODYCARE CENTRE LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE 2 PANDAN CRESCENT SINGAPORE 128442	Please acknowledge receipt of vehicle	Parts	20,348.12	GST 7.00%	2,051.01
		Labour	8,062.00		
		Sublet	890.00	Less	0.00
		Lubrication/Fluid	0.00		
		Others	0.00	Amount Due	31,351.13

Company Copy



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
BORNEO MOTORS (SINGAPORE) PTE LTD C/O HOE SOON KHENG 15 FERVALE CLOSE #18-26 SINGAPORE 797477

DATE	INVOICE NO.
15/10/2021	BMS 4746

	VHA NO.	DUE DATE	VEH NO.
	BMS 4746	15/10/2021	SMS 1192 T
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 28 SEPTEMBER 2021 TO 08 OCTOBER 2021 YOUR REF : SMA 7877 G	10	140.1869	1,401.87
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,401.87	
	GST @ 7%	\$98.13	
	<b>TOTAL</b>	<b>\$1,500.00</b>	



## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C) **HOE SOON KHENG**  
 NRIC/Passport No: **S1794420G** Date of Birth: **17/10/1967**  
 Address: **15 FERNVALE CLOSE** Age: **48-26**  
**#18-26** S( **797477** )  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ Passed Date: **14/12/1989**  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP **97639377**

### DRIVER'S PARTICULARS

Name (as in I/C) **CHUA MAY LEE**  
 NRIC/Passport No: **S1802085H** Date of Birth: **28/4/1967**  
 Address: **SAME AS MRB** Age: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: **23/03/1987**  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: **SMA 7877G** Replace Veh No: \_\_\_\_\_

Loan Vehicle No: **SMS1192T** VR No: \_\_\_\_\_

Make & Model: **TOYOTA CAMRY** Auto/Manual Group: \_\_\_\_\_

CHARGES : \$ cts  
 Daily **10** day @ \$ **140.19** Per day **1401** **87**

Weekly/Monthly week @ \$ Per week/Monthly

Others

CDW/PAI @ \$ Per day/Monthly

Delivery/Collection Svc

GST

OR No: (A) SUB-TOTAL

Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F
	IN			<b>V3/8</b>		

First \_\_\_\_\_ km FREE per day GST **98** **13**

Excess mileage is chargeable at \_\_\_\_\_ cents per km

TOTAL CHARGES **1500** **00**

Security Deposit : \$ Bank: **UOB**

CASH/NETS/VISA/MC/AMEX/CHQ No: **4565.9820.2006.5536**

Expiry Date: **02/24** Card ID No: **516**

Name as in Card: **HOE SOON KHENG**

NON WAIVER EXCESS (Subject to GST): \$ **2,000-**

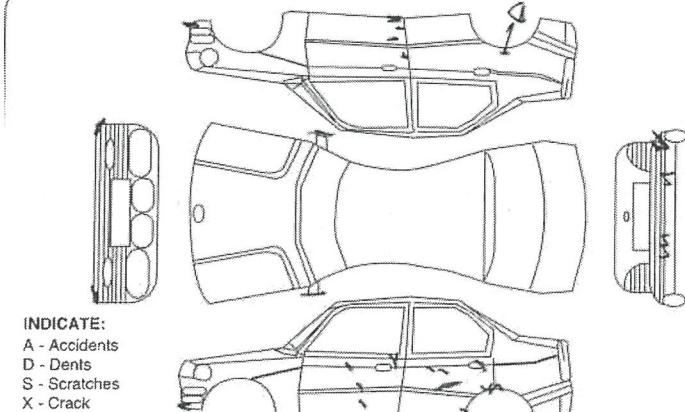
### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : \_\_\_\_\_

Additional Driver's Signature : \_\_\_\_\_

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate Insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the radiator will be borne by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<b>28/9/21</b>	<b>1610</b>	<b>27115</b>	<b>ANDY</b>	

Return of Vehicle: The Hirer Driver is Required To Sign In The Column Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<b>28/9/21</b>	<b>1110am</b>	<b>22618</b>	<b>KAM</b>	<b>1260hrs</b>

Hirer's/Driver Signature

Hirer's/Driver Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Sep 2021 / 17:10:07

Receipt Date/Time : 27 Sep 2021 / 17:09:53

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210927-003490

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GV8627R As at 27 Sep 2021/13:00:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GV8627R Enquiry Fee 20210927170827109238	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20210927170835118	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Sep 2021 18:41	<b>Clim Dtl Modified</b>	Claimant's Name: -> HOE SOON KHENG.	[A] HOW MEI KWAN
2	28 Sep 2021 18:41	<b>Clim Veh Model Changed</b>	(205413) TOYOTA HARRIER 2.0 G GRADE (A).	[A] HOW MEI KWAN
3	28 Sep 2021 18:41	<b>Clim Created</b>	Reg No: SMA7877G. Acct Date: 2021/09/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Borneo Motors (S) Pte Ltd (Ubi)	[A] HOW MEI KWAN
4	28 Sep 2021 18:41	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Sep 2021 18:41	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/07	[A] HOW MEI KWAN
6	28 Sep 2021 18:41	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Sep 2021 18:42	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	28 Sep 2021 18:42	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	29 Sep 2021 18:43	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability:100% BOLA 27 Remarks: For your approval. Thanks	[A] Jaslin Kok Chin Yi
10	30 Sep 2021 20:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/07. Mandate Remarks: Dear Sir, liability is not in our favour. We are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
11	30 Sep 2021 20:10	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, liability is not in our favour. We are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
12	07 Jun 2022 10:42	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> XING GUO QIANG	[A] CHEW HSIAO TONG
13	28 Jun 2022 15:26	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	28 Jun 2022 15:26	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	28 Jun 2022 15:26	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2018/05/26.	[A] JOANNE LEE KHANG MIN
16	28 Jun 2022 15:26	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	14 Jul 2022 10:11	<b>Adj Mandate Request</b>	Cur Req:32858.58:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$31,351.13 + (b)LOR(10days x \$150.00): \$1,500.00 + (c)Search fee: \$7.45 = Total: \$32,858.58 *Vehicle Model: Toyota Harrier (1998cc) *9recommmendation repair days + 1Sunday = 10days *For	[A] CHEW HSIAO TONG
18	14 Jul 2022 11:09	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/10/07. Mandate Remarks: Dear Sir, please submit all the document s and photos to DE for their reassessment. Thank you.	[I] Derrick Tan Ming Chye
19	14 Jul 2022 11:09	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, please submit all the documents and photos to DE for their reassessment. Thank you.	[I] Derrick Tan Ming Chye
20	21 Jul 2022 17:53	<b>Adj Mandate Request</b>	Cur Req:32858.58:Hi, DE report uploaded for your review. Thanks.	[A] CHEW HSIAO TONG
21	22 Jul 2022 10:49	<b>Adj Mandate Set</b>	Approved:32858.58.	[I] Mekavathanan Sarangapani

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2728905	29 Sep 2021 09:50:54	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMA7877G	GV8627R	11.00

2809897	28 Jun 2022 15:26:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA7877G	GV8627R	11.00
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