

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, September 28, 2021 11:32 AM
To: 'Motor Claim - III'; SUR; Admin A; assignments
Cc: 'Derrick Tan'
Subject: RE: [EXTERNAL] - Direct Settlement (SM) - Accident Involving SMA7877G & GV8627R DOA:27/09/2021 - Vehicle Grounded

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 28 September, 2021 11:18 AM
To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Derrick Tan <DerrickTan@iii.com.sg>
Subject: RE: [EXTERNAL] - Direct Settlement (SM) - Accident Involving SMA7877G & GV8627R DOA:27/09/2021 - Vehicle Grounded

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMA7877G](#) and let us have your report urgently.

This claim will be handled by [Mr Derrick](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Sent: Tuesday, 28 September 2021 10:29 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: RE: [EXTERNAL] - Direct Settlement (SM) - Accident Involving SMA7877G & GV8627R DOA:27/09/2021 - Vehicle Grounded

Hi,

We've replied, please refer to the attached.

Thank you & Regards,

Suraidah

TPR Team, Claims Dept

E: suraidahb.saidi@inchcape.com.sg

From: Motor Claim - III motorclaim@iii.com.sg

Sent: Tuesday, 28 September 2021 10:26 am

To: Suraidah B Saidi PTCBC SuraidahB.Saidi@inchcape.com.sg

Cc: Ashlyn Chng Ashlyn.Chng@inchcape.com.sg

Subject: RE: [EXTERNAL] - Direct Settlement (SM) - Accident Involving SMA7877G & GV8627R DOA:27/09/2021 - Vehicle Grounded

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd

- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
 64 Cecil Street #04-02 IOB Building
 Singapore 049711
 Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Tuesday, 28 September 2021 8:22 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: [EXTERNAL] - Direct Settlement (SM) - Accident Involving SMA7877G & GV8627R DOA:27/09/2021 - Vehicle Grounded

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GV8627R** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,
 Suraidah
 TPR Team, Claims Dept
 E: suraidahb.saidi@inchcape.com.sg

From: Sam San Joi UBI SanJoi.Sam@borneomotors.com.sg
Sent: Monday, 27 September 2021 5:53 pm
To: Motor Claim - III motorclaim@iii.com.sg
Cc: Ashlyn Chng Ashlyn.Chng@inchcape.com.sg; Suraidah B Saidi PTCBC SuraidahB.Saidi@inchcape.com.sg
Subject: arrange third party claim survey for vehicle SMA7877G ; DOA:27/09/2021

Dear officer,

Kindly arrange to survey the vehicle by tomorrow (28/09/2021) at Borneo Motors Ubi Centre.
Address: 17 Ubi Road 4 S408611.
Your insured: GV8627R
Note: vehicle already grounded in workshop.

Thank you
Sam
98476209

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