

Sundari Nagarajan - III

From: Teng Hua <tenghua.pegasusengrg@gmail.com>
Sent: Monday, 6 September 2021 5:10 pm
To: Chester Chong
Cc: Johnson Chua; Vivian Tan; Eric Hii
Subject: [EXTERNAL] - Check Liability-PEG Ref VSR21-19141 ; NTUC Ref: MT/1142803-001 ; Accident Involving SLJ5273B (GRAB) & FBR5356Y (NTUC) on 28/08/2021
Attachments: IMG_0449.JPG; IMG_0448.JPG; IMG_0447.JPG; SLJ5273B DOA 28082021.pdf; SLJ5273B DOA 28082021 MARKED ESTIMATES.pdf; SLJ5273B DOA 28.08.2021 Accident Scene Location & Scene Photos.pdf

Hi Chester,

We refer to your email below.

We do not have the accident video footage, but we enclose the following documents for your attention:-

- 1) Copy of our client's Accident Report;
- 2) Colored photos of the damaged portions;
- 3) Copy of the marked estimated cost of repair;
- 4) Accident scene location;
- 5) Accident scene photos taken by our client.

We would like to highlight to you that your insured dashed out from the carpark exit of Blk 100 – 106 Carpark without checking for oncoming vehicles along the 2-way traffic road at Bedok North Avenue 4.

Due to your insured's negligence, he collided into our client's vehicle and pull out the front bumper while our client was travelling straight within his lane at that point in time.

Your insured also admitted in his police report that " after turning out from the carpark into the main road for a few seconds, out of a sudden, I felt a huge impact from my rear and I skidded and my bike went to the 2nd lane".

As your insured is the proximate cause of the accident, please confirm in writing whether NTUC is agreeable to direct settle with us at 100% under BOLA Scenario 8.

We await your response urgently.

Regards,
Ng Teng Hua
Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Tue, Aug 31, 2021 at 2:45 PM Chester Chong <Chester.Chong@income.com.sg> wrote:

'WITHOUT PREJUDICE'

Dear Teng Hua,

We are unable to admit to claim as our insured has not reported this accident. You may wish to advise your client to revert to OD claim should the repair be urgent.

Please let us have the following document(s):

1. Your client's Accident Report.
2. Coloured photographs showing damages of your client's vehicle.
3. Accident scene photographs.
4. Accident video footage.
5. Marked estimated cost of repair.

Thank you.

Chester Chong

Claims Executive

Operations, Motor and Personal Lines

T: +65 6430 7919



From: Teng Hua <tenghua.pegasusengrg@gmail.com>

Sent: Monday, 30 August 2021 09:58

To: MTCL@income.com.sg; MTSurvey <MTSurvey@income.com.sg>

Cc: Johnson Chua <johnsonchua@pegasusengrg.com.sg>; Vivian Tan <vivian.pegasusengrg@gmail.com>; Pauline Ngu <pauline.pegasusengrg@gmail.com>; Eric Hii <eric.pegasusengrg@gmail.com>

Subject: Arrangement for Pre-Repair Survey-PEG Ref VSR21-19141 ; NTUC Ref: TBA ; Accident Involving SLJ5273B (GRAB) & FBR5356Y (NTUC) on 28/08/2021

Without Prejudice

Save As To Costs

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraph 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

The vehicle has been grounded at our workshop at 74 Kian Teck Road Singapore 628800 since 28.08.2021. As such, please do the needful.

Please contact us to confirm the date and time of the survey.

In addition, please confirm in writing whether NTUC is agreeable to direct settle with us at 100% liability for this case.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Thank you!

Have a great day ahead!

Regards,

NG TENG HUA

Pegasus Engineering & Trading Pte Ltd

**Tel: 6513 7748 I Fax: 6251
3161**

**Address: 74 Kian Teck Road
Singapore 628800**

Make Life a Beautiful Ride

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