



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/AIG21010068/rs3

Our ref: JO202109-1282

WITHOUT PREJUDICE

17th November 2021

Dear Sir/Mdm,

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Accident involving SLL9375D and SMA9527D on 21/09/2021

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Repair tax invoice
- 2) Letter of authorization
- 3) GIA search receipt
- 4) Medical receipt

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	642.00
2) Loss of Use (3Days x \$100.00)	\$	300.00
3) GIA search fee	\$	2.00
4) Medical expenses	\$	248.60
Total	\$	1,192.60

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: SAN'S TOURS & CAR RENTALS NRIC: 08516300K
Address: 221 HENDERSON RD # 01-05, HENDERSON BLDG, SINGAPORE 159557
Name of Driver: HISHAM SAAD NRIC: S2772509J
Address: 22 BAYSHORE ROAD # 30-01 SINGAPORE 469970
Accident on 21/09/2021 Involving SLL937SD AND SMA9927D
At/along UPP EAST COAST RD SLIP RD JOINING BEDOK SOUTH AVE 1

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle Hyundai Accent at my/our request I/We the above owner of Motor Vehicle No: SMA9927D do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

SAN'S TOURS & CAR RENTALS
221 Henderson Road
#01-05 Henderson Building
Singapore 159557
Tel: 6734 9922 Fax: 6734 1039

Owner Signature: _____

Name: _____

Date: 21/09/2021

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: _____

Name: _____

Date: 21/09/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$642.00** (Repair Cost), **S\$180.00** (Loss of Use/Rental), **S\$ 250.60** (Disbursement) for vehicle no. **SMA 9527D** that was damaged pursuant to the accident which occurred on **21/09/2021** (date) along **UPP EAST COAST ROAD SLIP ROAD** (location) involving vehicle no/s **SLL 9375D**. This is pursuant to the inspection conducted on **29/09/2021** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **SAN'S TOURS & CAR RENTALS** ("the third party claimant") of vehicle no. **SMA 9527D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMA 9527D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24th (day) of December (month) 20 21 (year)



KSC

Signed by appointed surveyor

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Signed by "the workshop" (with chop)



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

TAX INVOICE

Tax Invoice : I202111-000739

Date : 17/11/2021

Vehicle No. : SMA9527D

Make / Model : HYUNDAI ACCENT (RB) 1.4 CVT

Mileage (km) : 0

Chassis No. : KMHCU41BTKU431517

Accident Date : 21/09/2021

Claim No. : CC4/AIG21010068/rs3

Reference : JO202109-1282

Policy No. : D21MTRENT000353

S/No.	Particular	Amount
		<u>S\$</u>
	* Lumpsum repair	600.00

Total S\$: 600.00

GST @ 7% S\$: 42.00

Grand Total S\$: 642.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLL9375D

Date of Accident

21/09/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance _____

AIG Asia Pacific Insurance Pte....

Period of Insurance _____

03/06/2021 - 02/06/2022

Requested By _____

Jason Quak (City Auto Pte Ltd)

Requested Date _____

28/09/2021 14:03

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

WOODS MEDICAL CLINIC PTE LTD

20 Eastwood Rd, #01-14A. Eastwood Centre S'486442

Tel: 62460545 Fax: 62460546

Medical Certificate

Date : 23 Sep 2021

MC No. : 0000122078

This is to certify that :

Name : SAAD MAXIMUS GEORGE JACOB

NRIC : T1235787C

is Unfit for School for 3 days

from 23/09/2021 to 25/09/2021 inclusive.

DR LIM WEE HOW
MCR 07204D
MBBS (S'PORE)
Dip. Prac. Dermatology (Wales, UK)
Grad. Dip. Occupational Medicine

DR LIM WEE HOW

**This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.*

WOODS MEDICAL CLINIC PTE LTD

20 Eastwood Rd, #01-14A, Eastwood Centre S'486442
Tel 62460545 Fax: 62460546

GST Reg No : 200203520M

Co Reg No : 04/945250/02

TAX INVOICE

SAAD MAXIMUS GEORGE JACOB
30 BAYSHORE ROAD
#14-03 THE BAYSHORE
S(469974)

Patient : SAAD MAXIMUS GEORGE JACOB (T1235787C)

Invoice No. : 249215
Our Reference : 39341
Date : 23 Sep 2021

Doctor : DR LIM WEE HOW

DESCRIPTION	QTY	FEE (S\$)
ROSIDEN GEL 30G	1.00 tube	7.90
PROFESSIONAL FEES		40.00
PRACTICE COSTS		2.50
Sub-Total		50.40
Add GST 7.0%		3.53
Rounding Adjustment		-0.03
Total Patient Payable		53.90
Receipt No. 684578 - NETS Payment Received		53.90
Outstanding Balance		0.00

All cheques should be crossed and made payable to :
Woods Medical Clinic Pte Ltd

Woods Medical Clinic Pte Ltd
20 Eastwood Road
#01-14A Eastwood Centre
Singapore 486442
Tel: 6246 0545 Fax: 6246 0546

For WOODS MEDICAL CLINIC PTE LTD

E. & O.E

WOODS MEDICAL CLINIC PTE LTD

20 Eastwood Rd, #01-14A, Eastwood Centre S'486442
Tel: 62460545 Fax: 62460546

GST Reg No : 200203520M

Co Reg No : 04/945250/02

TAX INVOICE

SAAD MAXIMUS GEORGE JACOB
22 BAYSHORE ROAD
#30-01 THE BAYSHORE
S(469970)

Patient : SAAD MAXIMUS GEORGE JACOB (T1235787C)

Invoice No. : 249428

Our Reference : 39341

Date : 30 Sep 2021

Doctor : DR LIM WEE HOW

DESCRIPTION	QTY	FEE (\$)
PROFESSIONAL FEES		30.00
PRACTICE COSTS		2.50
	Sub-Total	32.50
	Add GST 7.0%	2.28
	Rounding Adjustment	-0.08
	Total Patient Payable	34.70
	Receipt No. 684939 - NETS Payment Received	34.70
	Outstanding Balance	0.00

All cheques should be crossed and made payable to :

Woods Medical Clinic Pte Ltd

Woods Medical Clinic Pte Ltd
20 Eastwood Road
#01-14A Eastwood Centre
Singapore 486442
Tel: 6246 0545 Fax: 6246 0546

For WOODS MEDICAL CLINIC PTE LTD

E. & O.E

UOB



ANNIE TIANG TCM @ HQ
11 EAST COAST ROAD
#01-01 THE ODEON KATONG
SINGAPORE 428722

DATE/TIME: 18/10/21 11:36:30
MID: 000001050641004
TID: 51003085 INV: 011263
BATCH: 001114 TRACE: 014346
S/W: 2311.00.01.2
APPR. CODE: 201472

CONTACTLESS SALE

MASTERCARD OFFUS
**** 2302

ENT. PAYPASS
REF. NUM. 0000021014346

BASE : S\$ 160.00

TOTAL : S\$ 160.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT.

**** CUSTOMER COPY ****
THANK YOU. HAVE A NICE DAY

国安中医学中心

ANNIE TIANG TCM @ HQ

UEN: 53273726A

11 EAST COAST ROAD 01-01 THE ODEON

KATONG S428722

Tel: 63446316 Fax: 62479783

诊所收据 Receipt

(TCM226558)

MAXIMUS GEORGE JACOB SAAD (男)

IC: TXXXX787C

诊病时间: 2021-10-18 10:30

负责人: Xiayu

服药天数: 天

服药时间:

服法:

医嘱:

零售:

针灸费

(Acupuncture Fee): \$80

推拿费

(Physiotherapy Fee): \$80

收费 Total Amount Payable: \$160

收款人: TCM

ACCIDENT INVOLVING SLL 9375D & SMA 9527D ALONG/AT UPPER EAST COAST ROAD ON 21/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 9/28/2021 6:37 PM

To: chowdan@gmail.com <chowdan@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21010068/rs3

CHOW CHUNG MING DANIEL – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 9375D & SMA 9527D ALONG/AT UPPER EAST COAST ROAD ON 21/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMA 9527D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Sep 2021 18:13	Clim Dtl Modified	Claimant's Name: -> SAN'S TOURS & CAR RENTALS.	[A] Lee Su Li
2	28 Sep 2021 18:13	Clim Veh Model Changed	(203795) HYUNDAI ACCENT 1.3 (A).	[A] Lee Su Li
3	28 Sep 2021 18:13	Clim Created	Reg No: SMA9527D. Acct Date: 2021/09/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: City Auto Pte Ltd (Sin Ming) (HQ)	[A] Lee Su Li
4	28 Sep 2021 18:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 Sep 2021 18:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/07	[A] Lee Su Li
6	28 Sep 2021 18:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 Sep 2021 18:13	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Sep 2021 18:13	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Sep 2021 18:13	Label Added	(19):Fastlane.	[A] Lee Su Li
10	28 Sep 2021 18:13	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	30 Sep 2021 11:55	Video Downloaded	Downloaded OI VIDEO	[I] Cheok, Lee Wai
12	08 Oct 2021 12:46	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
13	08 Dec 2021 11:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	08 Dec 2021 11:13	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Dec 2021 11:13	Clim Dtl Modified	JPJ Reg. Date: -> 2018/06/25.	[A] JOANNE LEE KHANG MIN
16	08 Dec 2021 11:13	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	14 Dec 2021 14:48	Adj Mandate Request	Cur.Req:1072.60:Lia:100%*Quantum:(a)CORw/GST:\$642+(b)LOU(3days x \$60):\$180+(c)GIA search fee:\$2.00+(d)Medical Fee:\$248.60=Total:\$1,072.60 *Recommended 2 repair days +1 PRS= 3 Days	[A] Jaslin Kok Chin Yi
18	20 Dec 2021 10:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/07	[I] Yong, Joanne
19	20 Dec 2021 10:38	Adj Mandate Set	Approved:1072.60.	[I] Yong, Joanne

Date From    Date To    Audit Type ☒

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2729101	29 Sep 2021 16:35:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMA9527D	SLL9375D	11.00
2729143	29 Sep 2021 18:56:24	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMA9527D	Jaslin Kok Chin Yi	xx.xx
2747504	08 Dec 2021 11:13:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SMA9527D	SLL9375D	11.00

				Pte Ltd	Pte Ltd (HQ)			
--	--	--	--	---------	--------------	--	--	--