## **Celine Fong (LKKAuto)**

From: Celine Fong (LKKAuto)

Sent: Tuesday, 28 September 2021 2:56 PM

To: Irene Tay

**Cc:** assignments; Admin A

**Subject:** RE: SNM21D205456/C02/GBJ7284A/TAYHP / FW: SKE2903A / GBJ7284A TP CLAIM

DOA:24.09.2021

Dear Irene,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

### **Celine Fong**

#### **LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com> Sent: Tuesday, 28 September 2021 2:15 PM

To: 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De

<andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit

<kevin.leong@cyclecarriage.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205456/C02/GBJ7284A/TAYHP / FW: SKE2903A / GBJ7284A TP CLAIM DOA:24.09.2021

### WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Liability is down on our insured and we are prepared to do a direct settlement with you.

Aside to LKK:

Please assist to get your surveyor to liaise with C&C to conduct survey.

Regards,

### Irene Tay

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, September 28, 2021 2:02 PM

To: 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De

<andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit

<kevin.leong@cyclecarriage.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sq.cntaiping.com>

Subject: O/R: SNM21D205456/C02/GBJ7284A/TAYHP / FW: SKE2903A / GBJ7284A TP CLAIM DOA:24.09.2021

Without Prejudice

Dear Irene,

Please conduct PRS for SKE2903A.

Note: officer in charge Irene Tay 63896192.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sq.cntaiping.com">claimsdept@sq.cntaiping.com</a> or fax at <a href="mailto:6224-7175">6224-7175</a>. Any inconvenience caused is much regretted.

Thank you

### **Chong Boon Sen**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Monday, 27 September 2021 5:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin

Leong Wai Kit < kevin.leong@cyclecarriage.com.sg >

Subject: SKE2903A / GBJ7284A TP CLAIM DOA:24.09.2021

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Officer in Charge,

May we check for the liability of accident?

Best Regards,

Edwin Caina Advisor- Customer Service



# **Exceptional Journeys**

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •



From: PGLJ06 < PGLJ06@cyclecarriage.com.sg > Sent: Monday, September 27, 2021 5:27 PM

To: Edwin Abcede Caina < edwin.caina@cyclecarriage.com.sg >

Subject: scan to email

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