



# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email : motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: **WH0840**

Date: 22/10/2021

**ATTENTION: MOTOR CLAIMS DEPT**

India International Insurance Pte Ltd  
64 Cecil St, #04-#05 IOB Building, Singapore 049711

WITHOUT PREJUDICE

**CLAIMANT : CAR OWNER**

**ACCIDENT INVOLVING SLX6129E AND PC7125Y**

**ALONG BUKIT BATOK EAST AVE 6 TOWARDS BUKIT BATOK AVE 1 ON 25/09/2021 @ 1329HRS.**

We are instructed by MDM LEE SHI HUI to claim damages against your insured in connection with a road accident on involving our client's motor registration number SLX6129E and motor vehicle registration number PC7125Y driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	4,280.00
2) Cost of Rental (Includes loss of PRS and loss of Sun & PHs )	\$	840.00
3) Tp Insurer Enquiry Fee	\$	7.45
<b>Total Amount (SGD\$)</b>		<b>\$ 5,127.45</b>

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) TP INSURER ENQUIRY FEE INVOICE
- 4) RENTAL INVOICE
- 5) LETTER OF AUTHORISATION
- 6) WORKSHOP'S DISCHARGE VOUCHER
- 7) RENTAL AGREEMENT

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to **motor@wahhong.sg** or call **Melvin** at 8778 3338 directly.

**Payment Details : WAH HONG MOTORS & CREDIT PTE LTD**

**Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)**

**Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M**

Yours Faithfully  
  
Melvin

## LETTER OF AUTHORITY & INDEMNITY

To : Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. SLX 6129E AND PC7125Y  
AT/ALONG Bt. Badak East Ave 6 twds Bt. Badak Azel  
ON 25/09/2001 @ 1329 HRS.

1. I/We, LEE SHI HUI, the owner of vehicle no. SLX 6129E hereby instruct and authorize you to commence repairs to the above said vehicle.
2. I/We hereby authorize that any payment due to me/us from the aforesaid claim to be paid to **M/s Wah Hong Motors & Credit Pte Ltd.**
3. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
4. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful** or **fraud accident** or **repudiate** or **reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
5. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
6. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
7. I/We understand that I/We must co-operate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be bear by me.
8. **I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.**

Dated this 28 day of SEPTEMBER 20 01.

Policy Holder's Signature  
(Company stamp if applicable)  
Name: Lee Shi Hui  
NRIC No.: S9246753H  
Contact: 9049155H

Driver's Signature  
(If driver is not policyholder)  
Name: Chua Ming Xuan  
NRIC No.: S9222147P  
Contact: 9622696Y



Witness Signature  
Name: CHAN PEI PEI  
NRIC No.: GXXXX054N  
Contact: 8778 4888

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0004185  
Claimant Ref: SLX6129E

We/I, Wah Hong Motors & Credit Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,280.00 (repair cost), S\$ 700.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLX6129E that was damaged pursuant to the accident which occurred on 25/09/2021 (date) at BT BATOK EAST AVE 6 TWDS BT BATOK AVE 1 (location) involving vehicle no. PC7125Y (insured vehicle). This is pursuant to the inspection conducted on 28/09/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE SHI HUI ("the third party claimant") of vehicle no. SLX6129E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLX6129E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,987.45 to Wah Hong Motors & Credit Pte Ltd

Dated this 19th day of November 20 21

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Jeremy Ng

NRIC:

SXXXXX227B

Address:

Nationality:

S'porean

Occupation:

Manager

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub

Singapore (608581)

Phone : 6773 7377

Email : motor@wahhong.sg

CO / GST Reg No : 199806235M

## TAX INVOICE

### BILLING DETAILS

BILL TO : India International Insurance Pte Ltd

INVOICE NO.: WH0840

NAME : LEE SHI HUI

REFERENCE NO.:

VEHICLE NUMBER : SLX6129E

DATE : 28/09/2021

MAKE & MODEL : MAZDA 3 SEDAN 1.5

REMARKS :

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
1	To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.			\$4,000.00

<b>Payment Mode :</b> CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$4,000.00
	Tax 7% GST (SGD\$)	\$280.00
	<b>Total (SGD\$)</b>	<b>\$4,280.00</b>

Please Note : Goods sold are not returnable.

#### Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot Payment To 8778 3338.

Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001

PAYNOW : UEN 199806235M

Thank you for your business.

This is a computer generated document, no signature is required.





OSCR PTE LTD  
ROC : 201806082N  
VEHICLE LEASING AGREEMENT

The Agreed leasing date is from : 28 / 9 / 2021 to 4 / 10 / 2021

Daily Rental agreed at :  
\$ 120

CAR REGISTRATION: SMQ9785R

Make & Model: TOYOTA VIOS 1.5

This Vehicle Leasing Agreement is made between OSCAR PTE LTD ("Owner") AND

Mr./Ms. LEE SHI HUI

("HIRER") of NRIC/FIN CHUA MING XUAN S9222147D

Date of Driving Pass : 26 / 3 / 2017

With Registered Address BLK 453A BT BATOKE WEST AVE 6

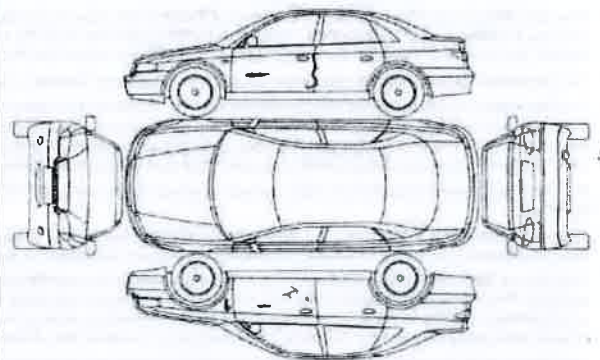
Date of Issue :

#11-755 8651453

Contact Number 96226988

Vehicle Inspection and Remarks :

Vehicle COLLECTION		Vehicle RETURNED	
Date	28 / 9 / 2021	Date	4 / 10 / 2021
Time	1 / 55 (AM/PM)	Time	5 / 40 (AM/PM)
Fuel Level:		Fuel Level:	
HIRER'S SIGNATURE		HIRER'S SIGNATURE	



\*\*\* All vehicles are supplied with petrol and should be returned with petrol level likewise.  
There will be NO REFUND for excess petrol.

REMINDER:

The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with petrol shall return it likewise, failing which the Owner shall be entitled to refill the tank and the cost thereof shall be recoverable from the Hirer. (Charges \$30 - \$300).

ADDITIONAL DRIVER

ADDITIONAL DRIVER/NAME \_\_\_\_\_ NRIC/FIN \_\_\_\_\_

With Registered Address \_\_\_\_\_

Date of Driving Pass : \_\_\_\_\_ Contact Number \_\_\_\_\_

TOTAL RENTAL COST	\$S 840	
DEPOSIT	\$S -	DATE OF DEPOSIT PAID:
TOTAL RECEIVED	\$S	REFUND :



201806082NICE

I hereby give my consent to OSCAR PTE LTD:

- The collection, use and disclosure of my Personal Data by the Company for the purpose.
- The disclosure of my parties in order to comply with legal obligations or industry requirements.  
This includes disclosures to legal, regulatory, governmental, tax and law enforcement authorities.

I acknowledge that in my use of the vehicle, the Company may need to disclose or share my Personal Data with third parties for the Purpose.

The Company's collection, use and disclosure of Personal Data in connection with the Project shall be governed by the Personal Data Protection Act.

HIRER SIGNATURE



By signing this agreement the hirer confirms had read the Terms and Conditions for leasing and of giving his/her unconditional approval to the Terms and Conditions for leasing stated on this and the back of this page.

REFER CAR PLATE (If Any): SLX6139E MAZDA 3 (Accident / Repair /Replacement)



Invoice # OSCR00101  
Invoice Date: 4th Oct 2021

**Attention To:****Accident Vehicle :** SLX6129E MAZDA 3**HIRER'S Information****Company****Name:** CHUA MING XUAN**NRIC:** -**Address** -**Tel:** 96226988**Car Information****Make** TOYOTA**Model** VIOS**Car Plate No.** SMQ9785R**Fuel**

NO.	DESCRIPTION	No. of Days	Per day Charges \$ (SGD)	AMOUNT \$ (SGD)
1	Period of 28/09/2021 - 4/10/2021	7	\$120.00	\$840.00

**Subtotal** \$840.00  
**Amount Paid (\$)** \$840.00  
**Balance Due** \$0.00

All payments to be made payable to: DBS CURRENT ( 072-037268-9 )  
Or PAYNOW to UEN : 201806082NICE

If Hirer makes payment via I-Banking, send a copy to 9488 8238 after payment for confirmation.  
Hirer must state their vehicle registration number.

No Receipt will be issued.  
Thank you for your business!

This is a computer generated document, no signature is required.



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Sep 2021 / 15:08:54

Receipt Date/Time : 25 Sep 2021 / 15:08:54

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210925-001610

Previous Receipt No. :


S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PC7125Y As at 25 Sep 2021/13:29:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - PC7125Y Enquiry Fee 20210925150623185747	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
414746XXXXXX7291		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Sep 2021 17:06	<b>Clim Dtl Modified</b>	Claimant's Name: -> LEE SHI HUI.	[A] HOW MEI KWAN
2	28 Sep 2021 17:06	<b>Clim Veh Model Changed</b>	(206752) MAZDA 3 1.5 SEDAN AT LED EU6 (A).	[A] HOW MEI KWAN
3	28 Sep 2021 17:06	<b>Clim Created</b>	Reg No: SLX6129E. Acct Date: 2021/09/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Wah Hong Motors & Credit Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Sep 2021 17:06	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Sep 2021 17:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/07	[A] HOW MEI KWAN
6	28 Sep 2021 17:06	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Sep 2021 17:06	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	28 Sep 2021 17:06	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	29 Sep 2021 13:18	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	14 Oct 2021 16:44	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100%(B28) Remarks: 4 veh c.c. Insured 3rd veh.	[A] CHEW HSIAO TONG
11	15 Oct 2021 08:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/07	[I] Priya
12	15 Oct 2021 08:46	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Priya
13	31 Oct 2021 16:28	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	31 Oct 2021 16:28	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	31 Oct 2021 16:28	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2018/04/02.	[A] JOANNE LEE KHANG MIN
16	31 Oct 2021 16:28	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	03 Nov 2021 09:03	<b>Adj Mandate Request</b>	Cur.Req:4987.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$4,280.00 + (b)LOR(7days x \$100.00): \$700.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,987.45 *Vehicle Model: Mazda 3 (1496cc) *5 rec ommendation repair days + 1Sunday +1PRS = 7days *Fo	[A] CHEW HSIAO TONG
18	03 Nov 2021 15:09	<b>Video Downloaded</b>	Downloaded Video - Accident-tp	[I] Priya
19	03 Nov 2021 15:09	<b>Video Downloaded</b>	Downloaded Video - Accident-tp	[I] Priya
20	03 Nov 2021 15:09	<b>Adj Mandate Set</b>	Approved:4987.45.	[I] Priya

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2728900	29 Sep 2021 09:44:41	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLX6129E	PC7125Y	11.00
2733302	15 Oct 2021 08:44:36	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX6129E	Priya	xx.xx
2733303	15 Oct 2021 08:44:38	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLX6129E	Priya	xx.xx
2737132	31 Oct 2021 16:28:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX6129E	PC7125Y	11.00