



## LETTER OF DEMAND

Your Ref: CC4/GRB 21010047 / Ees 3Our Ref: SMM 3994 PTo: INDOS Insurance

Dear Sirs,

ACCIDENT INVOLVING SMM 3994P SML 557M & SML 557M ON 18/09/2011We are claiming on behalf of our client KMH Marketing Pte Ltdowner of vehicle number SMM 3994P involved in accident on 18/09/2011with vehicle SML 557M along/at upper of Tanjong Pagar, U-Turn Before  
Woodlands DR

Description of claims:

Cost of Repairs \$ 5264.94 (incl 7% GST)Loss of Use/Rental \$ 170 x 3 Days = \$ 360 (incl 7% GST)Search Fee \$ 2.45 (incl 7% GST)Miscellaneous Fee \$ - (incl 7% GST)TOTAL \$ 5632.39 (incl 7% GST)We are claiming in full and final settlement of \$ 5632.39  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg).

17/10/2011

Dated this \_\_\_\_\_

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page 1/2  
Document no. 12033121502  
Document date 22-10-2021  
Customer no. 5211000972  
Customer GST-ID 198703792K  
Dealer 30001  
Job order number 2021038392/ 1  
Job order date 08-10-2021  
Service Advisor YEN MEI WONG

Company  
INDIA INTERNATIONAL INSURANCE  
64 CECIL STREET  
#04-05 IOB BUILDING  
Singapore 049711

Customer Details:  
Company  
KWH  
MARKETING PTE LTD  
9 THIRD LOK YANG ROAD  
SINGAPORE 628004

License plate	Model code	First registration	VIN	Model	Mileage
SMM3994P	3G24JZC0	27-06-2019	WVWZZZ3CZKE080931	Passat Comfortline 1.8 I TSI 132kW DSG	37,569

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
3G0853687 2ZZ	Inscription Bright Chrome NAME PLATE - PASSAT	1	pcs.	75.93	#1	75.93	81.25
3G5807417 GRU	Cover Primed	1	pcs.	1,720.21	#1	1,720.21	1,840.62
N 90346302	Pop-Rivet	10	pcs.	1.23	#1	12.30	13.16
3G0998491	1 Set Sensor Brackets	1	pcs.	45.72	#1	45.72	48.92
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	81.16	#1	81.16	86.84
D 822150A1	Bonding Agent For Plastic	1	pcs.	65.18	#1	65.18	69.74
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINT	2	pcs.	800.00	#1	1,600.00	1,712.00
	SOMPO VS INDIA 3RD PARTY VEHICLE SML5521M D.O.A: 18-09-2021 SURVEY BY: LKK STEVE						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	4,440.50	7%	344.44	4,920.50	5,264.94
Total	480.00	4,440.50		344.44	4,920.50	5,264.94

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

# VOLKSWAGEN CENTRE SINGAPORE

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Customer GST-ID	198703792K
Dealer	30001
Job order number	2021038392/ 1
Job order date	08-10-2021
Service Advisor	YEN MEI WONG

Company	Customer Details:
INDIA INTERNATIONAL INSURANCE	Company
64 CECIL STREET	KWH
#04-05 IOB BUILDING	MARKETING PTE LTD
Singapore 049711	9 THIRD LOK YANG ROAD
	SINGAPORE 628004

License plate	Model code	First registration	VIN	Model	Mileage
SMM3994P	3G24JZC0	27-06-2019	WVWZZZ3CZKE080931	Passat Comfortline 1.8 I TSI 132kW DSG	37,569

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 27 Sep 2021 / 15:00:03

Receipt Date/Time : 27 Sep 2021 / 15:00:03

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210927-002622

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SML5521M

As at 18 Sep 2021/11:40:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SML5521M  
Enquiry Fee  
20210927145820775722

7.00 0.49 7.49

**Sub-Total** 7.00 0.49 7.49

**Total Before Rounding** 7.00 0.49 7.49

**Rounding Difference** 0.04

**Total Amount Payable** 7.45

Paid By

414746XXXXXX8274 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Website: www.mova.com.sg  
Co. Reg. No.: 198904033G  
GST Reg. No.: M2-0088864-2

**Main Office:** Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

**Fan Yoong Branch:** No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

**Workshop Dept:** Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

**Ms TAN YEW HUI**

101 HAZEL PARK TERRACE

Singapore 678934

Tel: 94359319

## Tax Invoice

**Inv No. :** RKL21100159

**Date :** 19 Oct 2021

**Ref :** B16449

**Currency :** SGD

**Terms :** COD

**RA No. :** RKLR21100050

**Veh No. :** SMU8583S

**Sales :** Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 19/10/2021 to 22/10/2021 SKODA KAROQ : SMU8583S DRIVEN BY : TAN YEW HUI YOUR REF : VW-ALEX-SMM3994P	3.00	DAY	112.15	336.45

### Remarks:

VW-ALEX-SMM3994P

This is a computer generated document. No signature is required.  
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.  
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /  
Account No.: 524-067097-001

Subtotal :	S\$ 336.45
GST 7.0% :	S\$ 23.55
<b>Total :</b>	<b>S\$ 360.00</b>
Paid :	S\$ 360.00
Outstanding :	S\$ 0.00





AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G

## Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419  
Bukit Merah Branch: Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792  
Tel: (65) 6476 3333 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888  
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
Tel: (65) 6604 7877

## RENTAL AGREEMENT

RA NO.: B 16449

RENTAL DETAILS		INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Karvy	Vehicle No:	SMV85835	Singapore
Date/Time Out:	19/10/21		10.00	Malaysia
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	S\$ 2500.00	S\$ 3500.00	Signature
Date/ Time In:	28/10/21	Per Accident	Per Accident	
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Charges		
Change Over 1:	Date: Initial:	Months @\$	Per Month	
Change Over 2:	Date: Initial:	Weeks @\$	Per Week	
KM Out:	KM In:	3 Days @\$ 112.15	Per Day	\$336.45
HIRER DETAILS		Hours @\$	Per Hour	
Named Hirer		Sub-Total		
Name:	Tan Yew Hui	Less Discount	%	
Address:	101 Hazel Park Terrace	Rental Charges		
	S (678934)	CDW @\$	per day / week / month	
Identity Card No:	377262582	PAI @\$	per day / week / month	
Date of Birth:	11/09/1977	Petrol Top-Up		
Driving License:	377262582	Misc Charges		
Country of Issue:	84	GST		\$23.55
Tel:	(HP) 94359319 (O)	Total		
Nationality:	84	VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	\$360.00
Effective Date:	19 Dec 1997	Pre-Payment		
Additional Hirer		Downpayment and Deposit		
Name:		Amount Refunded/ Due		
Address:		Signature of Refund		
Identity Card No:		Remarks:	Pearlyn	
Date of Birth:		VW - Alex - Sm m 3994P		
Driving License:		Invoice No:	Ref. No:	
Country of Issue:		Checked Out By:	Checked In By:	Checked By:
Tel:		Sales-In Charge:		
Nationality:		Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Effective Date:		M. Chee		

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

### IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



## LETTER OF AUTHORITY

Biz Reg. No. 53103069E  
GST No. M20098505-2

ACCIDENT INVOLVING SMN 3994P and SMC 5581M on 18/01/2018  
Own vehicle's number Other vehicle's number Date of accident  
 along upper B7 main rd, u-turn before woodlands PD  
Accident location

BY THE LETTER OF AUTHORITY, I/we, KWH Marketing Pte Ltd  
1X XXX 6365 Name of Policy Holder & IC / Passport number  
 of SMN 3994P Own vehicle's number owner of Vehicle Registration

Number SMN 3994P hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**  
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number SMN 3994P taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this \_\_\_\_\_ of the month

\_\_\_\_\_  
 Year \_\_\_\_\_

Signed & Delivered By:

[Signature]  
 Policy Holder

Witness By:





## DISCHARGE VOUCHER

I / We KWH Marketing Pte Ltd (Passport No. 1xxxxx6362) the  
owner of vehicle number SML 3494P hereby accept from

\_\_\_\_\_ (Insurance Company) the sum of  
\_\_\_\_\_ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving  
SML 3494P & SML 5531M along Upper Br. Timah Road, 4-7km  
on 18/04/2018 before Woodwards Road

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on \_\_\_\_\_ (DD/MM/YYYY)

[Signature]

(Signature of owner / Company stamp)



Name : KWH Marketing Pte Ltd

NRIC No. : 1xxxxxx6362

Date :