



LETTER OF DEMAND

Your Ref: CC4/GRB 21010047 / Ees 3Our Ref: SMM 3494 PTo: INDOS Insurance

Dear Sirs,

ACCIDENT INVOLVING SMM 3494P SML 557M & SML 557M ON 18/09/2011We are claiming on behalf of our client KMH Marketing Pte Ltdowner of vehicle number SMM 3494P involved in accident on 18/09/2011with vehicle SML 557M along/at Upper of Tanjong Pagar, U-Turn Before
Woodlands D12

Description of claims:

Cost of Repairs \$ 5264.94 (incl 7% GST)Loss of Use/Rental \$ 170 x 3 Days = \$ 360 (incl 7% GST)Search Fee \$ 2.45 (incl 7% GST)Miscellaneous Fee \$ - (incl 7% GST)TOTAL \$ 5632.39 (incl 7% GST)We are claiming in full and final settlement of \$ 5632.39
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

17/10/2011

Dated this _____



LETTER OF AUTHORITY

Biz Reg. No. 53103069E
GST No. M20098505-2

ACCIDENT INVOLVING SMN 3904P and SMC 5501M on 18/09/2021
along upper B7 road for, u-turn before woodlands PD
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, KWH Marketing Pte Ltd
of 1X XXXX 6365 Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SMN 3904P Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number DM17P10100856 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 29 of the month

SEPT Year 2021

Signed & Delivered By:

[Signature]

Policy Holder





INDIA
INTERNATIONAL
INSURANCE
SINGAPORE
Serving the region since 1987

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

INDIA INTERNATIONAL INSURANCE PTE LTD
V. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X
04 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711
Office (65) 63476100 Email insure@iii.com.sg
(65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: MFL2021D0004092

Claimant Ref : SMM 3994P

VOLKSWAGEN GROUP SINGAPORE PTE LTD

We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 5,264.94 (repair cost), S\$ 360.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMM 3994P that was damaged pursuant to the accident which occurred on 18/09/2021 (date) at UPPER BT TIMAH, U-TURN BEFORE WOODLANDS RD (location) involving vehicle no. SML 5521M (insured vehicle). This is pursuant to the inspection conducted on 29/09/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KWH MARKETING PTE LTD ("the third party claimant") of vehicle no. SMM 3994P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMM 3994P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,632.39 to VOLKSWAGEN GROUP SINGAPORE PTE LTD

Dated this 10 day of 01 2022

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by "the workshop" (with chop)

81030001

Meiy Wong
Insurance Advisor
Tel: 6305 7299 Ext: 216
Mobile: 8121 4681
Fax: 6474 3243
Email: meiy.wong@iii.com.sg

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1 #01-25 PAYA LEBAR IND'L PARK

SINGAPORE 408933

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Company
KWH
MARKETING PTE LTD
9 THIRD LOK YANG ROAD
SINGAPORE 628004

Document no. 12033121502
Document date 22-10-2021
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 30001
Job order number 2021038392/ 1
Job order date 08-10-2021
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SMM3994P	3G24JZC0	27-06-2019	WVWZZZ3CZKE080931	Passat Comfortline 1.8 I TSI 132kW DSG	37,569

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
3G0853687 2ZZ	Inscription Bright Chrome	1	pcs.	75.93	#1	75.93	81.25
	NAME PLATE - PASSAT						
3G5807417 GRU	Cover Primed	1	pcs.	1,720.21	#1	1,720.21	1,840.62
N 90346302	Pop-Rivet	10	pcs.	1.23	#1	12.30	13.16
3G0998491	1 Set Sensor Brackets	1	pcs.	45.72	#1	45.72	48.92
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	81.16	#1	81.16	86.84
D 822150A1	Bonding Agent For Plastic	1	pcs.	65.18	#1	65.18	69.74
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINT	2	pcs.	800.00	#1	1,600.00	1,712.00
	SOMPO VS INDIA						
	3RD PARTY VEHICLE SML5521M						
	D.O.A: 18-09-2021						
	SURVEY BY: LKK STEVE						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	4,440.50	7%	344.44	4,920.50	5,264.94
Total	480.00	4,440.50		344.44	4,920.50	5,264.94



Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)-----

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033121502
Document date	22-10-2021
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	30001
Job order number	2021038392/ 1
Job order date	08-10-2021
Service Advisor	YEN MEI WONG

Company	Customer Details:
INDIA INTERNATIONAL INSURANCE	Company
64 CECIL STREET	KWH
#04-05 IOB BUILDING	MARKETING PTE LTD
Singapore 049711	9 THIRD LOK YANG ROAD
	SINGAPORE 628004

License plate	Model code	First registration	VIN	Model	Mileage
SMM3994P	3G24JZC0	27-06-2019	WVWZZZ3CZKE080931	Passat Comfortline 1.8 I TSI 132kW DSG	37,569

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Ms TAN YEW HUI

101 HAZEL PARK TERRACE

Singapore 678934

Tel: 94359319

Tax Invoice

Inv No. : RKL21100159

Date : 19 Oct 2021

Ref : B16449

Currency : SGD

Terms : COD

RA No. : RKLR21100050

Veh No. : SMU8583S

Sales : Michelle Lee

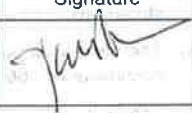
#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 19/10/2021 to 22/10/2021 SKODA KAROQ : SMU8583S DRIVEN BY : TAN YEW HUI YOUR REF : VW-ALEX-SMM3994P	3.00	DAY	112.15	336.45

Remarks:

VW-ALEX-SMM3994P

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal :	S\$ 336.45
GST 7.0% :	S\$ 23.55
Total :	S\$ 360.00
Paid :	S\$ 360.00
Outstanding :	S\$ 0.00

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Karvy	Vehicle No:	Singapore	Malaysia	Signature
Date/Time Out:	19/10/21	10.00	S\$ 2500.00	S\$ 3500.00	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/ Time In:	28/10/21		Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	3 Days @ \$	Per Day	\$ 336.45
KM Out:	KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Tan Yew Hui		Rental Charges		
Address:	101 Hazel Park Terrace		CDW @ \$	per day / week / month	
	S (678934)		PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	377262582		GST		\$ 23.55
Date of Birth:	11/09/1977		Total		\$ 360.00
Driving License:	377262582		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Country of Issue:	84		Pre-Payment		
Tel:	(HP) 94359319 (O)		Downpayment and Deposit		
Nationality:	84		Amount Refunded/ Due		
Effective Date:	19 Dec 1997		Signature of Refund		
Additional Hirer			Remarks:	Pearlyn	
Name:			VW - Alex - Sm m 3994P		
Address:			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:			Sales-In Charge:		
Date of Birth:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Driving License:			M. Chee		
Country of Issue:					
Tel:	(HP) (O)				
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Sep 2021 / 15:00:03

Receipt Date/Time : 27 Sep 2021 / 15:00:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210927-002622

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SML5521M				
As at 18 Sep 2021/11:40:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SML5521M Enquiry Fee 20210927145820775722	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
414746XXXXXX8274		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SMM3994P (MFL2021D0004092)**
[SML5521M]

TP

KWH MARKETING PTE LTD

Sep 18 2021 11:00AM

[-]

Volkswagen Group Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/01/2022 15:56 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5632.39) - SMM3994P - Claim Handler: Zuhaidah Bte Samsuri

Approved:5632.39.