

RE: [EXT] RE: [EXTERNAL] - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMM3994P & SML5521M ON18-09-201

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 9/28/2021 10:38 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Zuhaidah Samsuri' <aida@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 28 September, 2021 10:32 AM

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: [EXT] RE: [EXTERNAL] - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMM3994P & SML5521M ON18-09-201

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMM3994P](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Tuesday, 28 September 2021 10:09 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: [EXT] RE: [EXTERNAL] - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMM3994P & SML5521M ON18-09-201

Dear Claims,

Yes. LKK .Please. Thank you.

Thanks and Best Regards,

Meiy

Insurance Service Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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Internal

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 28 September 2021 10:05 AM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] RE: [EXTERNAL] - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMM3994P & SML5521M ON18-09-201

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Monday, 27 September 2021 5:47 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXTERNAL] - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SMM3994P & SML5521M ON18-09-201

Dear Claims,

Please revert on liability & survey arrangements.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

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