

Asher Sng (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 5 October 2021 10:51 AM
To: Evelyn Ng; Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: LOD for Our Insured vehicle SJP6952K *** LKK REF: CC6/CTI21010039/Kea3
Attachments: SJP6952K Accident Report.pdf; Samuel Contract.pdf; SJP6952K CI.PDF; AINV2110-001(1).pdf; Authority to Act.pdf; GBG6982R SEARCH receipt.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

From: Evelyn Ng [<mailto:evelyn1911ngsautomotive@gmail.com>]
Sent: Tuesday, October 5, 2021 10:07 AM
To: Admin A <admin-a@lkkauto.com>
Subject: LOD for Our Insured vehicle SJP6952K

Dear Sir/Madam,

**RE: ACCIDENT ON 25/9/2021 @ 18:25HRS
ALONG SEMBAWANG RD AFTER JALAN BASONG
INVOLVING VEHICLE NO SJP6952K & GBG6982R**

We understand that you are the insurer of GBG6982R vehicle.

I/We wish to inform you that my/our vehicle SJP6952K have been completed repairs to my/our satisfaction by M/s NGS AUTOMOTIVE. I/We therefore propose to claim from you as follow:-

1. Cost of Repair	S\$3200.00
2. LTA Search	S\$ 7.45
3. Loss Of Use— <u>6days@\$80.00</u>	<u>S\$ 480.00</u> (include Sunday)
Total	<u>S\$3687.45</u>

A copy each of the following supporting documents attached as follows:-

- a) Authorise to Act
- b) Our bill M/s NGS Automotive
- c) Cert of insurance
- d) SJP6952K SAS Report
- e) GBG6982R LTA Search fee
- f) Driver Contract

Please let us have your reply soonest possible.

Thank you.

NGS AUTOMOTIVE
Blk 10 Ang Mo Kio Ind Pk 2A
#02-01 AMK AutPoint
Singapore 568047
Evelyn Ng HP 9695 5547

AUTHORISATION TO ACT

(Direct Third Party Claim)

I/We, Grace On Wheels Pte Ltd ("the third party claimant"), owner of SJP6952K (vehicle no.) hereby authorize NGS Automotive ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJP6952K that was damaged pursuant to the accident which occurred on 25/09/2021 (date) along Sembawang Rd after Jalan Basong (location) involving vehicle no./s GBG6982R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop "NGS Automotive".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

Dated this 28 (day) of 9 (month) 2021 (year).


Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop" (with chop)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00094542100 Claim No : SNM21D205512/C02/GBG6982R/CHNGPW

Claimant : GRACE ON WHEELS PTE. LTD.

Amount : S\$3,567.45
DOLLARS THREE THOUSAND FIVE HUNDRED SIXTY SEVEN AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJP 6952K

Insured Vehicle No. : GBG 6982R

Date of Loss : 25/09/2021

Place of Accident : SEMBAWANG ROAD AFTER JALAN BASONG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AUTOVILL EXPORT AND LEASE

Driver Name : AZIM NADIM JAHAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,200.00
(3) Loss of Use/ Rental/Earning	S\$	360.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	3,567.45
		=====

Claimant Name : GRACE ON WHEELS PTE. LTD.

NRIC No : 2XXXXX268Z

Signature :



Date : 19/11/2021

NGS AUTOMOTIVE

Blk 10 Ang Mo Kio Ind. Pk 2a #02-01 AMK AutoPoint Singapore 568047
Tel: 64815727 Fax: 64815772 Email: evelyn1911ngsautomotive@gmail.com
Reg No.:53405718K

INVOICE

CHINA TAIPING INSURANCE (S) PTE LTD
MOTOR CLAIMS DEPT
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

TEL : FAX : 6224 7478

No. : AINV2110-001
Veh No : SGP6952K HY AVANTE
Mileage : TP CLAIM, REAR PORTI
Your Ref :
Our Ref :
Date : 05/10/2021
Page : 1 of 1

Description

Amount

S\$

ACC ON 25/09/21@18:25HRS INVOLVING
SJP6952K/GBG6982R

CLAIMS AGAINST GBG6982R

LUMP SUM REPAIR

3,200.00

SURVEY BY : LKK (KENNETH KONG)

SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED ONLY

Net Total **3,200.00**

Notes :

1. All cheques should be crossed and made payable to
NGS AUTOMOTIVE
2. Goods sold are neither returnable nor refundable.



Authorised Signature

**Grace On Wheels Pte Ltd**

UEN: 201624268Z

10 Ang Mo Kio Industrial Park 2A #02-01, AMK

Autopoint Singapore 568047

Tel: 87823448

RENTAL AGREEMENT

GOW-20210531-203440

31 May 2021

HIRER'S PARTICULARS

Name	Leow Kok Tong Samuel	Driving License No.	S7718004D
Main Contact	97863934	Secondary Contact	
Email	samuelleow@hotmail.com		
Date of Birth	01 Jul 1977	Postal Code	757370
Address	34 Ingg Road		

RELIEF #1 PARTICULARS

Name	Lau Li Khoon	Driving License No.	S7806710A
Tel.	81333031	Date of Birth	25 Mar 1978
Email			
Address	34 Ingg Road		
Postal Code	757370		

RELIEF #2 PARTICULARS

Name	Chen Foong Kiow	Driving License No.	S1841251I
Tel.	81213420	Date of Birth	10 Sep 1950
Email			
Address	Blk 775 Yishun Ring Road #03-3602		
Postal Code	760775		

Person In-Charge



Company Stamp

Hirer

VEHICLE'S DETAILS

Plate Number	SJP6952K
Vehicle Make / Model	Hyundai / Avante 1.6 HD
Mileage	400000
Fuel (Check-out)	1/8

RENTAL DETAILS

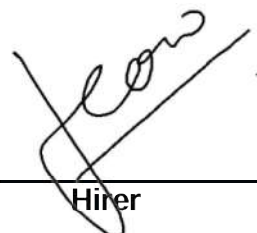
Start Date	01 Jan 2021	Expected Return	31 Dec 2021
Rate	SGD 490 (Weekly)	Deposit	SGD 500
Local Excess (1st party)	SGD 2000	Local Excess (3rd party)	SGD 2000
CDW Charge	N.A.		



Person In-Charge



Company Stamp



Hirer

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Sep 2021 / 13:35:35

Receipt Date/Time : 27 Sep 2021 / 13:35:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210927-002089

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBG6982R As at 25 Sep 2021/18:25:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG6982R Enquiry Fee 20210927133135819857	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	426588XXXXXX1986	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 11 October 2021 2:04 PM
To: kangsheng978@gmail.com
Subject: ACCIDENT INVOLVING GBG 6982R AND SJP 6952K ON 25/09/2021

Our Ref: CC6/CTI21010039/Kea3

11 OCT 2021

AUTOVILL EXPORT AND LEASE

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 6982R AND SJP 6952K ON 25/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 17 November 2021 11:03 AM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

Follow Up Flag: Follow up
Flag Status: Completed

Without Prejudice, Save as to Costs

Dear Asher

Please proceed to resolve claim at \$ 3,567.45.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, October 27, 2021 5:33 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

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Your ref : SNM21D205512/C02/GBG6982R/CHNGPW

Our ref : CC6/CTI21010039/Kea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NGS AUTOMOTIVE**" at **\$3,567.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,289.26	\$ 3,200.00
2. Loss of Use (6days x \$80)	\$ 480.00	\$ 360.00 (6days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,776.71	\$ 3,567.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 29 September 2021 2:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

Dear Mei Kwan

Well received with thanks.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, September 29, 2021 1:51 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

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Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Tuesday, September 28, 2021 9:27 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

[Strictly Confidential]

Dear Mei Kwan/Asher

Attached herewith OI's SAS for your perusal.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, September 28, 2021 5:03 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM21D205512/C02/GBG6982R/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 28 September 2021 10:55 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ngs Automotive - Ang Mo Kio and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage
- Accident scene photo

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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