

Mei Kwan (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, September 28, 2021 9:27 PM
To: Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021
Attachments: bill (5).pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

[Strictly Confidential]

Dear Mei Kwan/Asher

Attached herewith OI's SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, September 28, 2021 5:03 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205512/C02/GBG6982R/CHNGPW / : Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM21D205512/C02/GBG6982R/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 28 September 2021 10:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG6982R (OI : CTI - TBA) AND SJP6952K (TP : LKK REF - CC6/CTI21010039/ea3) on 25/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ngs Automotive - Ang Mo Kio and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage
- Accident scene photo

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.