

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2109-069

Your Ref : SMC5528S [TRANSCAB]

Date : 14.December 2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7602L AND SMC5528S [TRANSCAB] ON 15/09/21 11:05 am  
ALONG HOLLAND ROAD X DEMPSEY ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,199.12
2.	Loss of Rental for <u>6</u> days @ \$ <u>117.35</u> per day	\$	674.10
3.	Loss of Income for <u>6</u> days @ \$ <u>50.00</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,180.71

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7602L and SMC5528S [TRANSCAB] along HOLLAND ROAD X DEMPSEY ROAD on 15/09/21 11:05 am.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of December 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,199.12** (Repair Cost), **S\$649.40** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHB 7602L** that was damaged pursuant to the accident which occurred on **15/09/2021** (date) along **NEAR 11 HOLLAND RD, JUNCTION OF HOLLAND RD & DEMPSEY RD** (location) involving vehicle no/s **SMC 5528S**.

This is pursuant to the inspection conducted on **17/09/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHB 7602L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 7602L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of May (month) 20 22 (year)



KSC

Signed by appointed surveyor



+

Signed by “the workshop” (with chop)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV2109-140 <b>DATE</b> : 30. September 2021 <b>REFERENCE NO</b> : AAD2109-069 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 30. October 2021 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHB7602L;DOA 150921 [PART BY PART-21]	1	2,199.12	2,199.12

**Total SGD Excl. GST :** 2,055.25**7% GST :** 143.87**\*\*\*\* TWO THOUSAND ONE HUNDRED NINETY NINE AND TWELVE SGD ONLY****\*\*\*\*****Total SGD Incl. GST :** 2,199.12

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

14 December, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 15/09/21 11:05 am at HOLLAND ROAD X DEMPSEY ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7602L. The taxi was hired to TAI KOK CHEW a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

15-09-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2109-069	<b>Accident Date</b> 15-09-2021
15/9/2021 12:00	20/9/2021 14:00	SHB7602L

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Sep 2021 / 15:16:15

Receipt Date/Time : 15 Sep 2021 / 15:16:15

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210915-002584

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PA7756L				
As at 15 Sep 2021/07:35:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - PA7756L Enquiry Fee 20210915151437425133	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMC5528S				
As at 15 Sep 2021/11:05:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SMC5528S Enquiry Fee 20210915151437494930	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - YN2492E				
As at 12 Sep 2021/11:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - YN2492E Enquiry Fee 20210915151437546735	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 19 October 2021 2:38 pm  
**To:** jameschew10m@yahoo.com.sg  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21010034/T1ga3 \*\*\*  
ACCIDENT INVOLVING SMC 5528S & SHB 7602L ON 15/09/2021 \*\*\*

Our Ref: CC3/AIG21010034/T1ga3

19 OCTOBER 2021

**CHEW JEN QUEE**  
DRIVER: YEO SOCK HIANG

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMC 5528S & SHB 7602L ON 15/09/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHB 7602L**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SHB7602L (2129997736SG)**  
**[SMC5528S]**

TP

TRANS-CAB SERVICES PTE LTD

Sep 15 2021 11:00AM

[Yeo Sock Hiang]

Trans-cab Auto Services Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **11/01/2022 14:09 PM**.

**To**         LKK\_HQ

**Subject**   **Alert - Adj Mandate Approved (S\$2855.97) - SHB7602L - Claim Handler: Yong, Joanne**

Approved:2855.97.