

## Mei Kwan (LKKAuto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Tuesday, September 28, 2021 3:47 PM  
**To:** Claims Dept of CTI; Mei Kwan (LKKAuto); Admin A; Jasper Chua (LKK Auto)  
**Subject:** RE: SNM21D205167/C02/YN2492E/TANKW / FW: Direct Settlement - Accident Involving YN2492E (OI : CTI - TBA) and SHB7591J (TP : LKK REF - CC3/CTI21010030/T1ba3) on 12/09/2021  
**Attachments:** SA1M219D0001\_13-09-2021\_133759 (2).pdf  
**Categories:** HMK

[Confidential]

Hi Mei Kwan,

Had attached OI GIA report for your reviewer.

Thanks

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Tuesday, 28 September 2021 12:56 PM

**To:** 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'jasperchua@lkkauto.com' <jasperchua@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM21D205167/C02/YN2492E/TANKW / FW: Direct Settlement - Accident Involving YN2492E (OI : CTI - TBA) and SHB7591J (TP : LKK REF - CC3/CTI21010030/T1ba3) on 12/09/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205167/C02/YN2492E/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 27 September 2021 5:05 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YN2492E (OI : CTI - TBA) and SHB7591J (TP : LKK REF - CC3/CTI21010030/T1ba3) on 12/09/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 7591J at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***