

## Asher Sng (LKKAuto)

---

**From:** Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
<LeeGek.Tan@strides.com.sg>  
**Sent:** Monday, 25 October 2021 11:13 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 17/9/2021 involving SHB 5318X & GBD 5460C (AIG's insured)  
Our Ref: TAX/09/21/2038/lg  
**Attachments:** 09 21 2038 - supporting documents.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$800.00
Loss of Rental	\$447.28 ( 4 days x \$111.82 )
Loss of Income	\$240.00 ( 4 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1,494.28</b>

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

Strides Automotive Services Pte Ltd



Date: 17/9/2021

Our Ref. No.:

Letter of Authorisation

I, LIANG FOO SEW (NRIC No. SHB 5318X) registered hirer / relief driver / taxi share driver of Strides taxi registration number SHB 5318X hereby authorise **Strides Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my taxi and GBD 5460C happened on 17/9/2021 along 11.15 am North Shore Link (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

LIANG FOO SEW

Signature:

Lang

NRIC No.

Tel No.

Address

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5318X** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5318X** that was damaged pursuant to the accident which occurred on **17/09/2021** (date) along **NORTHSHORE LINK TOWARDS PUNGGOL WAY** (location) involving vehicle no/s **GBD 5460C** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of Nov (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,450.00** (Global Sum) for vehicle no. **SHB 5318X** that was damaged pursuant to the accident which occurred on **17/09/2021** (date) along **NORTHSHORE LINK TOWARDS PUNGGOL WAY** (location) involving vehicle no/s **GBD 5460C**.

This is pursuant to the inspection conducted on **22/09/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHB 5318X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5318X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of Nov (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV211000167  
Date : 13.10.2021  
Vehicle No. : SHB5318X  
Your Ref No. : TAX/09/21/2038  
Our Ref No. : 24112357  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 800.00
GRAND TOTAL					\$ 800.00

Remark :

Make/Model : PRIUS4  
Accident Date : 17.09.2021

### Payment Instructions

By Cheque: Crossed and made payable to "Strides  
Automotive Services Pte. Ltd." with invoice no. indicated on  
the reverse side. No receipt will be issued unless requested.  
By Bank Transfer:  
Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Oct 15, 2021 14:44 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

***STRIDES***

TAXI

**Strides Taxi Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/21/2038

From: Strides Taxi Pte Ltd

Date: 1/10/2021

**ACCIDENT ON 17/09/2021 INVOLVING SHB 5318X & GBD 5460C ALONG  
NORTHSHORE LINK TOWARDS PUNGGOL WAY**

This is to confirm that the daily rental rate for SHB 5318X is \$111.82 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 24/08/2021

Date Generated : 30/09/2021

Accident End Date : 30/09/2021

User Name : LeeGek

---

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/21/2038	SHB5318X	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24112357	21/09/2021 9:30 AM	25/09/2021 10:14 AM

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	21 Sep 2021 / 13:16:57	Transaction Amount:	\$7,49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBD5460C	Business Transaction Reference No.:	20210921131657888683
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	17 Sep 2021 11:15:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 13 October 2021 5:51 PM  
**To:** cheesion.lau@ikano.asia  
**Subject:** ACCIDENT INVOLVING GBD 5460C AND SHB 5318X ON 17/09/2021

**Our Ref: CC3/AIG21010029/R1ea3**

13 OCT 2021

**IKANO PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 5460C AND SHB 5318X ON 17/09/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Print Received Message

This mail is associated with :

**\*SHB5318X (4986516988SG)**  
**[GBD5460C]**

TP

STRIDES TAXI PTE LTD

Sep 17 2021 11:00AM

[IKANO PTE LTD]

Strides Automotive Services Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **22/11/2021 17:24 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (S\$1454.28) - SHB5318X - Claim Handler: Ler, Bernard-JQ**

Approved:1454.28:subject to all docs in place