

**LETTER OF DEMAND**

Your Ref: CC3/AGN010005/ga3  
 Our Ref: SMR 9124  
 To: AG

Dear Sirs,

ACCIDENT INVOLVING SMR 9124 & SLC 3194C ON 26/09/2021

We are claiming on behalf of our client Mohamad Mukham Bin Sattlan  
 owner of vehicle number SMR 9124 involved in accident on 26/09/2021  
 with vehicle SLC 3194C along/at Selatan West Link

Description of claims:

|                            |   |               |
|----------------------------|---|---------------|
| Cost of Repairs            | \$ <u>12,467.68</u>                         | (incl 7% GST) |
| Loss of Use/ <u>Rental</u> | \$ <u>-</u> X <u>-</u> Days = \$ <u>320</u> | (incl 7% GST) |
| Search Fee                 | \$ <u>2</u>                                 | (incl 7% GST) |
| Miscellaneous Fee          | \$ <u>-</u>                                 | (incl 7% GST) |
| <b>TOTAL</b>               | \$ <u>12469.68</u>                          | (incl 7% GST) |

We are claiming in full and final settlement of \$ 12469.68  
 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
 Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
 date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg).

26/10/2021  
 Dated this \_\_\_\_\_

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## AUTHORIZATION TO ACT

### (AIG Asia Pacific - Express Third Party Claim)

I, MOHAMMAD MUKMIN BIN SATTAR (the third party claimant") of BLK 348D Yishun Ave 11 #10-595 9764346 (address), owner of SME912U (vehicle no.) hereby authorize VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SME912U that was damaged pursuant to the accident which occurred on 26.9.2021 (date) along Selatar West Link (location) involving vehicle no/s SLC3299C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of Oct (month) 20 21 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### **RELEASE VOUCHER**

#### **(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 12,467.68 (Repair Cost), S\$ 599.20 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMR 912U that was damaged pursuant to the accident which occurred on 26/09/2021 (date) along SELETAR WEST LINK (location) involving vehicle no/s SLC 3299C. This is pursuant to the inspection conducted on 30/09/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MOHAMAD MUKMIN BIN SATTAR ("the third party claimant") of vehicle no. SMR 912U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMR 912U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

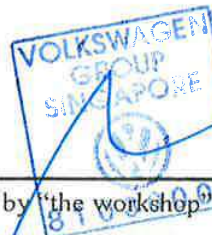
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 11 (month) 20 21 (year)



CRY

Signed by appointed surveyor



Signed by "the workshop" (with chop)

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

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Document no. 12033120900  
Document date 14-10-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021037478/ 1  
Job order date 02-10-2021  
Service Advisor PEARLYN CHEONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
MOHAMAD  
MUKMIN BIN SATTAR  
348D YISHUN AVENUE 11  
#10-595  
Singapore 764348

|                          |                        |                                  |                          |                                     |                   |
|--------------------------|------------------------|----------------------------------|--------------------------|-------------------------------------|-------------------|
| License plate<br>SMR912U | Model code<br>5T13NZC0 | First registration<br>18-12-2019 | VIN<br>WVGZZZ1TZKW063134 | Model<br>Touran 1.4 CL GT110 TSID7F | Mileage<br>42,766 |
|--------------------------|------------------------|----------------------------------|--------------------------|-------------------------------------|-------------------|

| Position no.   | Description                              | Quantity | Unit | Unit price<br>excl. GST | Tax code | Total amount<br>excl. GST | Total amount<br>incl. GST |
|----------------|--|----------|------|-------------------------|----------|---------------------------|---------------------------|
| 9801B004       | B&P CHECK SHORT CIRCUIT / HARNESS REPAIR |          |      |                         | #1       | 280.00                    | 299.60                    |
| 9801B005       | B&P DIAGNOSIS AND PROGRAMMING            |          |      |                         | #1       | 480.00                    | 513.60                    |
| 5TA827025P     | Rear Trunk Lid                           | 1        | pcs. | 2,382.62                | #1       | 2,382.62                  | 2,549.40                  |
| D 169300M2     | 1k Window Adhesive                       | 2        | pcs. | 51.16                   | #1       | 102.32                    | 109.48                    |
| D 00940104     | All Purpose Cleaner                      | 1        | pcs. | 97.37                   | #1       | 97.37                     | 104.19                    |
| D 00920002     | Primer                                   | 1        | pcs. | 28.44                   | #1       | 28.44                     | 30.43                     |
| D 181802M1     | Activator For Precoated W                | 1        | pcs. | 26.15                   | #1       | 26.15                     | 27.98                     |
| D 00950025     | Applicator                               | 2        | pcs. | 10.44                   | #1       | 20.88                     | 22.34                     |
| 8D0853419D     | Packing Adhesive                         | 1        | pcs. | 30.50                   | #1       | 30.50                     | 32.64                     |
|                | NUMBER PLATE PACKING                     |          |      |                         |          |                           |                           |
| WHT007341      | Rivetted Cap Nut                         | 2        | pcs. | 2.50                    | #1       | 5.00                      | 5.35                      |
| 5TA827939 041  | Spoiler Satin Black                      | 1        | pcs. | 266.78                  | #1       | 266.78                    | 285.45                    |
|                | REAR W/SCREEN SIDE TRIM LH               |          |      |                         |          |                           |                           |
| 5TA827940 041  | Spoiler Satin Black                      | 1        | pcs. | 279.12                  | #1       | 279.12                    | 298.66                    |
|                | REAR W/SCREEN SIDE TRIM RH               |          |      |                         |          |                           |                           |
| 000979950      | Webbing Adhesive Tape                    | 1        | pcs. | 27.09                   | #1       | 27.09                     | 28.99                     |
| 3CN945087      | Additional Brake Light Wi                | 1        | pcs. | 228.77                  | #1       | 228.77                    | 244.78                    |
|                | 3RD BRAKELIGHT                           |          |      |                         |          |                           |                           |
| 5TA945094E     | Taillight With Back-Up Li                | 1        | pcs. | 263.29                  | #1       | 263.29                    | 281.72                    |
|                | RHS TAILLIGHT INNER A/O 4/10/2021        |          |      |                         |          |                           |                           |
| 5TA807417 GRU  | Cover For Bumper Primed                  | 1        | pcs. | 1,438.75                | #1       | 1,438.75                  | 1,539.46                  |
| WHT005263      | Rivet                                    | 4        | pcs. | 1.18                    | #1       | 4.72                      | 5.05                      |
| 5NA943021      | Led Licence Place Light                  | 1        | pcs. | 104.26                  | #1       | 104.26                    | 111.56                    |
| 5TA807568A 9B9 | Spoiler Satin Black                      | 1        | pcs. | 332.69                  | #1       | 332.69                    | 355.98                    |
| 5TA867601C 82V | Trim Panel For Hatch Gate                | 1        | pcs. | 300.10                  | #1       | 300.10                    | 321.11                    |
|                | BOOT LID TRIM COVER A/O 7/10/2021        |          |      |                         |          |                           |                           |
| 5TA853630A DPJ | Vw Sign Black/Bright Chro                | 1        | pcs. | 108.68                  | #1       | 108.68                    | 116.29                    |
| 5TA853687 2ZZ  | Inscription Bright Chrome                | 1        | pcs. | 74.51                   | #1       | 74.51                     | 79.73                     |
|                | NAME PLATE - TOURAN                      |          |      |                         |          |                           |                           |
|                | LABOUR                                   | 2        | pcs. | 840.00                  | #1       | 1,680.00                  | 1,797.60                  |
|                | SPRAY PAINT                              | 2        | pcs. | 800.00                  | #1       | 1,600.00                  | 1,712.00                  |
|                | R&R REAR W/SCREEN                        | 1        | pcs. | 840.00                  | #1       | 840.00                    | 898.80                    |
|                | TRANSFER BOOT LID MECHANISM              | 0.5      | pcs. | 840.00                  | #1       | 420.00                    | 449.40                    |
|                | REAR WATER LEAK TEST                     | 1        | pcs. | 150.00                  | #1       | 150.00                    | 160.50                    |
|                | REAR NUMBER PLATE                        | 1        | pcs. | 80.00                   | #1       | 80.00                     | 85.60                     |
|                | AIG DIRECT SETTLEMENT                    |          |      |                         |          |                           |                           |
|                | DOA: 26/09/2021                          |          |      |                         |          |                           |                           |
|                | TP VEH: SLC3299C                         |          |      |                         |          |                           |                           |
|                | SURVEY BY: STEVE LKK                     |          |      |                         |          |                           |                           |

| Tax Code | Labour | Material  | GST % | GST    | Total amount<br>excl. GST | Total amount<br>incl. GST |
|----------|--------|-----------|-------|--------|---------------------------|---------------------------|
| #1       | 760.00 | 10,892.04 | 7%    | 815.64 | 11,652.04                 | 12,467.68                 |

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page

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Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
MOHAMAD  
MUKMIN BIN SATTAR  
348D YISHUN AVENUE 11  
#10-595  
Singapore 764348

Document no. 12033120900  
Document date 14-10-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021037478/ 1  
Job order date 02-10-2021  
Service Advisor PEARLYN CHEONG

|               |            |                    |                   |                            |                        |
|---------------|------------|--------------------|-------------------|----------------------------|------------------------|
| License plate | Model code | First registration | VIN               | Model                      | Mileage                |
| SMR912U       | 5T13NZC0   | 18-12-2019         | WVGZZZ1TZKW063134 | Touran 1.4 CL GT110 TSID7F | 42,766                 |
|               |            |                    |                   |                            |                        |
| Tax Code      | Labour     | Material           | GST %             | GST                        | Total amount excl. GST |
|               |            |                    |                   |                            | Total amount incl. GST |
| Total         | 760.00     | 10,892.04          |                   | 815.64                     | 11,652.04              |
|               |            |                    |                   |                            | 12,467.68              |

Customer

20/10/2021



Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [altersales.vw.com.sg](https://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

# TAX INVOICE

GST REG. NO.: 200106276D

| INVOICE TO.  |
|--|
| AIG ASIA PACIFIC INSURANCE PTE. LTD.<br>78 SHENTON WAY #07-16<br>SINGAPORE 079120<br>ATTN: CLAIMS DEPARTMENT<br>C/O: LKK AUTO CONSULTANT PTE LTD |

| DATE       | INVOICE NO. |
|------------|-------------|
| 26/10/2021 | P 4053      |

|   | VHA NO.      | DUE DATE        | VEH NO.    |
|---|--------------|-----------------|------------|
|   | P 4053       | 26/10/2021      | SFQ 8811 M |
| DESCRIPTION   | NO. OF DAYS  | RATE            | AMOUNT     |
| RENTAL FROM 07 OCTOBER 2021 TO 14 OCTOBER 2021<br>(INCLUDED ONE SATURDAY AND ONE SUNDAY)<br>YOUR REF : SMR912U & SLC3299C (VOLKSWAGEN)  | 7            | 80.00           | 560.00     |
| Account Name: BKW RENT A CAR PTE LTD<br>Account No: 118-312-9991 Paynow UEN: 200106276D<br>Bank: UNITED OVERSEAS BANK LTD (UOB)<br>Branch: UOB Shaw Centre Branch<br>Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208<br>Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG | Subtotal     | \$560.00        |            |
|   | GST @ 7%     | \$39.20         |            |
| All cheques must be made payable to BKW RENT A CAR PTE LTD.<br>*Please indicate the invoice number and vehicle number in the reference.   | <b>TOTAL</b> | <b>\$599.20</b> |            |



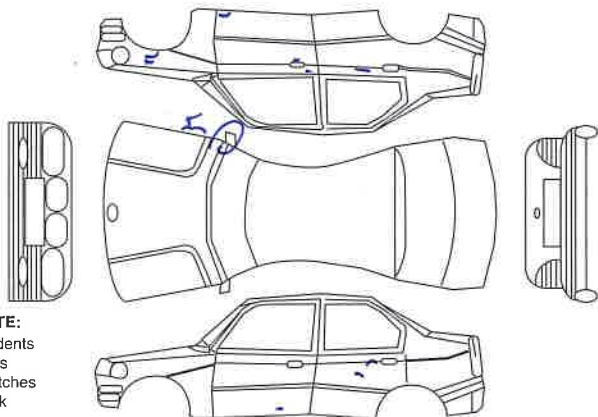
### VEHICLE HIRING AGREEMENT

#### HIRER'S PARTICULARS

Name (as in I/C): MOHAMAD MYKMIN BIN SATJAR  
 NRIC/Passport No: S8430411E Date of Birth: 09-10-1984  
 Address: BLK 348D VISHUN AVE Age: 37  
11 #10-595 S( 764348 )  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: 17  
 Driving Licence No: \_\_\_\_\_ Passed Date: 26 Aug 2004  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP \_\_\_\_\_

#### DRIVER'S PARTICULARS

Name (as in I/C): \_\_\_\_\_  
 NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_ Age: \_\_\_\_\_  
 S( )  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_



#### INDICATE:

A - Accidents  
 D - Dents  
 S - Scratches  
 X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

#### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out: 7/10/21 Time Out: 1140 Mileage: 5195 Check By: PANG Remarks: \_\_\_\_\_

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In: 14/10/21 Time In: 1135 Mileage: 5249a Check By: ANDREW Remarks: \_\_\_\_\_

Hirer's/Driver Signature

|  |                             |                               |               |
|--|-----------------------------|-------------------------------|---------------|
| Hirer's Own Vehicle No: <u>SMR 9124</u>            |                             | Replace Veh No: _____         |               |
| Loan Vehicle No: <u>SKQ 8811 M</u>                 |                             | VR No: _____                  |               |
| Make & Model: <u>HYUNDAI AVANTE</u>                |                             | Auto/Manual Group: <u>(A)</u> |               |
| CHARGES : \$ cts                                   |                             |                               |               |
| Daily  | <u>7</u> day @ \$ <u>80</u> | Per day                       | <u>560 00</u> |
| Weekly/Monthly                                     | week @ \$ _____             | Per week/Monthly              | _____         |
| Others _____                                       |                             |                               |               |
| CDW/PAI  | @ \$ _____                  | Per day/Monthly               | _____         |
| Delivery/Collection Svc _____                      |                             |                               |               |
| GST _____  |                             |                               |               |
| OR No: _____                                       |                             | (A) SUB-TOTAL _____           |               |
| Petrol Level & Surcharge                           | OUT IN                      | E 1/4 1/2 3/4 F               |               |
| First _____ km                                     | FREE per day                | GST                           | <u>39 20</u>  |
| Excess mileage is chargeable at _____ cents per km |                             | TOTAL CHARGES                 | <u>599 20</u> |

Security Deposit : \$ \_\_\_\_\_ Bank: DBS  
 CASH/NETS/MISA/MC/AMEX/CHQ No: 5400 4200 3178 9408  
 Expiry Date: 03/23 Card ID No: 184  
 Name as in Card: MOHD MAKMIN

NON WAIVER EXCESS (Subject to GST): \$ 2000/-

#### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : \_\_\_\_\_

Additional Driver's Signature : \_\_\_\_\_

SINGAPORE Use Only


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SLC3299C

Date of Accident

26/09/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 10/06/2021 - 09/06/2022

Requested By ..... Tang Shu Shi (Volkswagen Gro...

Requested Date ..... 27/09/2021 10:27

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## **Cecilia Chong (LKK Auto)**

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 1 October 2021 3:01 PM  
**To:** nkquek.joe@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21010025/Ega3 \*\*\* ACCIDENT INVOLVING SLC 3299C / SMR 912U / OTHERS ON 26/09/2021 \*\*\*

**Importance:** High

Our Ref: CC3/AIG21010025/Ega3

01 OCTOBER 2021

**Quek Nguang Kiang**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLC 3299C / SMR 912U / OTHERS ON 26/09/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMR 912U.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SMR912U (7586156757SG)**  
**[SLC3299C]**

TP

MOHAMAD MUKMIN BIN SATTAR

Sep 26 2021 5:00PM

[Quek Nguang Kiang]

Volkswagen Group Singapore Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **11/11/2021 15:05 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$13068.88) - SMR912U - Claim Handler: MdNoor, Norsiah**

Approved:13068.88.