

ACCIDENT INVOLVING GBK 7327E & SHA 9144J ALONG/AT SERANGOON CENTRAL ON 27/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 11/19/2021 12:31 PM

To: cauthentllp@singnet.com.sg <cauthentllp@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21010003/Gre3

CAUTHEN TRADING LLP- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 7327E & SHA 9144J ALONG/AT SERANGOON CENTRAL ON 27/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHA 9144J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's Favour as your driver is coming out from minor road and collided with Third Party who is travelling along main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.



Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 29 December 2021 9:37 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: AIG REF : 3991542226SG-003 || TP: SHA9144J (DOA: 26/09/2021)

Dear Jaslin

Please maintain our offer @50%. We also agreeable to escalate this matter to DRM should TP insist that OI is 100% liable for said accident.

Thanks.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 28 December 2021 2:14 pm
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] AIG REF : 3991542226SG

This message is from an external sender; be cautious with links and attachments.

Dear Bennie

We have proceeded to offer TP base on 50%.

However, they are of view that our insured is liable 100% and prepared to escalate to GIA for adjudication is amicable settlement unable to reach.

Kindly let us have your instructions to maintain at 50%.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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Jaslin Kok (LKK Auto)

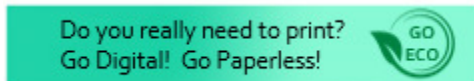
From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Wednesday, 29 December 2021 3:17 PM
To: Jaslin Kok (LKK Auto)
Subject: Re: ACCIDENT INVOLVING GBK 7327E & SHA 9144J ON 27/09/2021*** LKK REF : CC4/AIG21010003/Gre3

Dear Jaslin

We shall address our escalation to GIA and directly to AIG. Please advise the OIC of this claim matter.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 29 December 2021 11:58 am
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBK 7327E & SHA 9144J ON 27/09/2021*** LKK REF : CC4/AIG21010003/Gre3

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WITHOUT PREJUDICE

Dear Jim

We have our principal instructions to maintain at 50%.

Kindly re-consider.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, December 6, 2021 11:28 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GBK 7327E & SHA 9144J ON 27/09/2021*** LKK REF : CC4/AIG21010003/Gre3

Dear Jaslin

We of view your client is liable 100% of taxi's losses and prepared to escalate to GIA for adjudication is amicable settlement unable to reach.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

Do you really need to print?
Go Digital! Go Paperless!



From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 3 December 2021 4:35 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: Re: ACCIDENT INVOLVING GBK 7327E & SHA 9144J ON 27/09/2021*** LKK REF : CC4/AIG21010003/Gre3

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WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

Based on your client's video, your client was changing lane at a yellow box. Whereby our insured has checked clear, waited for a car to go pass before exiting. Therefore, we have our principal instructions resolve at 50/50.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,227.93
2. Loss of Rental (2.5 days x \$125.19)	\$ 312.98
3. Loss of Income	claim under BI
@50%	\$ 770.46
4. GIA Search Fee	\$ 2.00
Total	\$ 772.46

Please confirm acceptance.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Tuesday, October 26, 2021 3:06 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

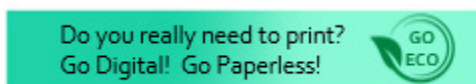
Subject: Re: ACCIDENT INVOLVING GBK 7327E & SHA 9144J ON 27/09/2021*** LKK REF : CC4/AIG21010003/Gre3

Final stage.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Tuesday, 26 October 2021 3:05 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GBK 7327E & SHA 9144J ON 27/09/2021*** LKK REF : CC4/AIG21010003/Gre3

Dear Jaslin

Please find the attached video footage.

"The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party."

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 26 October 2021 12:58 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING GBK 7327E & SHA 9144J ON 27/09/2021*** LKK REF : CC4/AIG21010003/Gre3

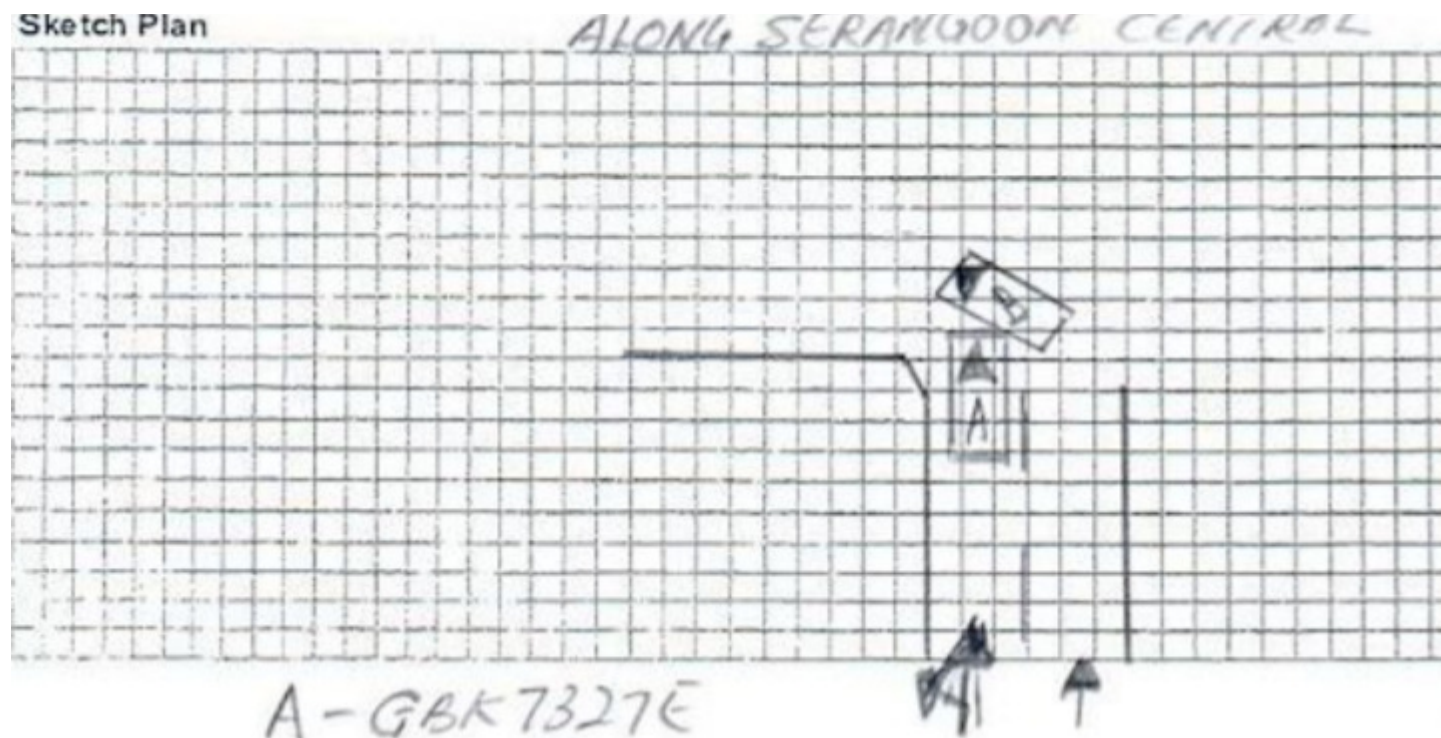
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WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

I going home to Selegie North Ave
Suddenly the tax, NO. SHA 9144J
into my lane. He hit my front
side portion of my vehicle.

Please provide us a copy of accident video as stated in your client accident report for our viewing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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