

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 10 February 2022 1:38 pm
To: AGNESLIM7363@GMAIL.COM
Cc: WARRENSOO@LIVE.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG21010001/Uga3 *** ACCIDENT INVOLVING SMD 5517T / SMM 7052G / OTHERS ON 23/09/2021 ***

Importance: High

Our Ref: CC6/AIG21010001/Uga3

10 FEBRUARY 2022

LIM AGNES

DRIVER: WARREN SOO WEI RONG

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 5517T / SMM 7052G / OTHERS ON 23/09/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMM 7052G.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

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