

Mei Kwan (LKKAUTO)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Thursday, September 30, 2021 3:22 PM
To: Mei Kwan (LKKAUTO); Boyogan, Joane
Cc: Cecilia Chong (LKK Auto); Admin A; Mavis, Chew
Subject: RE: Escalating of third party bodily injury - AIG REF: 8371219895SG001#027# // LKK
REF: CC6/AIG21010001/Uga3
Attachments: Video - Accident - 2021-09-30T151155.755.MP4

Dear Mei Kwan,

Thank you for your email.

Hi Joane,

The case has been assigned to you as per our listing.

This is a chain collision and insured is the last vehicle.

OI > SMM7052G > SFU3733S > SJQ7190E > SDH9669Y > SDV8360U

A copy of insured's video footage is attached for your attention.

The Feature is yet to open.

For your reviews and actions, thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Regards,

Kathlyn Cheok
Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 30 September 2021 2:52 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: 8371219895SG // LKK REF: CC6/AIG21010001/Uga3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Cecilia

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.