

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 29 September 2021 11:59 AM
To: Admin-D (LKKAUTO); SUR; 'Jaime Tay'
Subject: RE: PRI PH8338S VS YK688L DOA 23/9/21 | EQI REF: DM21HO01420/JT
Attachments: PH 8338S PRELI ADVISED.pdf

Dear Jaime,

Enclosed preliminary revised of vehicle PH 8338S
Date of survey: 28/9/21
Number of days (estimated) : 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 27 September, 2021 9:46 AM
To: 'Wilson Ng Wee Sing' <wilson.ng@woodlandstransport.com.sg>; assignments <assignments@lkkauto.com>
Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Chan Soon Lye <slchan@woodlandstransport.com.sg>; Kenji Lee Tong Ren <kenjilee@woodlandstransport.com.sg>
Subject: RE: PRI PH8338S VS YK688L DOA 23/9/21 | EQI REF: DM21HO01420/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Wilson,

Thank you for your email. Arrangement will be made accordingly.

Please let us have your video footage. Our insured reported to be stationary when PH8338S collided into the rear of our insured vehicle.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Wilson Ng Wee Sing <wilson.ng@woodlandstransport.com.sg>

Sent: Monday, 27 September 2021 8:42 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Chan Soon Lye <slchan@woodlandstransport.com.sg>; Kenji Lee Tong Ren <kenjilee@woodlandstransport.com.sg>

Subject: RE: PRI PH8338S VS YK688L DOA 23/9/21

Hi Jaime,

Please appoint as below :

LKK Auto Consultants Pte Ltd

Tel: 6256-3561
Fax: 6741-4108

Thanks & Best Regards

Wilson Ng
Workshop Department

WTS Engineering Pte Ltd
8, Gul Circle, Singapore 629564
Main Line : +65 6559 8988 Direct Line: +65 6559 8984
Fax: +65 6862 2163

Group of Companies:   

Facebook Platforms:  

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Friday, 24 September, 2021 6:14 PM
To: Kenji Lee Tong Ren <kenjilee@woodlandstransport.com.sg>
Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Wilson Ng Wee Sing <wilson.ng@woodlandstransport.com.sg>;
Chan Soon Lye <slchan@woodlandstransport.com.sg>
Subject: RE: PRI PH8338S VS YK688L DOA 23/9/21

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Without Prejudice
Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539
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	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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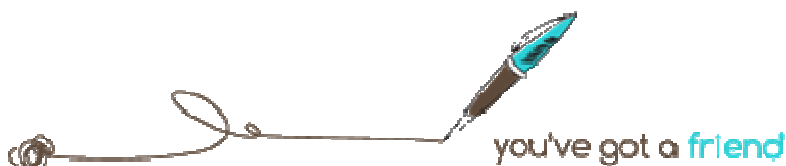
Regards,

Jaime Tay
Executive | Claims



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Kenji Lee Tong Ren <kenjilee@woodlandstransport.com.sg>

Sent: Friday, 24 September 2021 3:46 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Wilson Ng Wee Sing <wilson.ng@woodlandstransport.com.sg>;
Chan Soon Lye <slchan@woodlandstransport.com.sg>

Subject: PRI PH8338S VS YK688L DOA 23/9/21

Dear Sir

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **23/09/2021** at about **16:20 hrs** at **18 Kaki Bukit Rd 2** involving our client's/customer's vehicle registration number **PH8338S** and vehicle registration number **YK688L** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at **No. 8 Gul Circle, Singapore 629564**.

Please contact **Mr Wilson Ng at Tel: 6559 8984 / 9781 8185** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.