

**ACE AUTOLUTION PTE LTD**

13 KAKI BUKIT ROAD 4, BARTLEY BIZ CENTRE #03-29,  
SINGAPORE 417807.

TEL:6844 1184 FAX:6702 4202

UEN:201403869W

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD  
(MOTOR CLAIM DEPARTMENT)

DATE : 25 OCT 2022

## LETTER OF DEMAND

Our client has suffered loss and damage as a result of your insured's negligence in the driving.

We quantify our client's claim as follows ;

1. Cost Of Repair – Lump Sum	\$ 3,300.00
2. Loss Of Use – 14 days x \$80 per day	\$ 1,120.00
3. GIA Search	\$ 29.00
Total	<u>\$ 4,449.00</u>

**SGD : Four Thousand Four Hundred Forty Nine Dollars Only .**

We hereby append the following documents for your perusal :

- I. ACE Autolution Pte Ltd Invoice No. ACEC00021/22
- II. GIA Search
- III. Letter Of Authority

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept

All the above amount .

Best Regards

Apple

ACE AUTOLUTION PTE LTD





### PAYMENT AUTHORISATION FORM

Date: \_\_\_\_\_

Attn: Motor Claims Department

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Mdm

ACCIDENT ON 21.09.2021 @ 1045 HRS  
INVOLVING VEHICLE NOS: SJX2342E & GBC6758T  
ALONG 13 KAKI BUKIT ROAD 4 #03-29

I/We (Name) ACE AUTOLUTION PTE LTD, NRIC/Passport No: 201403869W,  
The registered owner/driver of vehicle regn.no. SJX2342E which was involved  
In the above accident with your insured motor vehicle reg.no. GBC6758T.

I/We also hereby authorize that any payment due to me/us from the foresaid claim to be paid  
to M/S ACE AUTOLUTION PTE LTD.

I/We hereby indemnify M/S ACE AUTOLUTION PTE LTD against all claims and /or damages  
which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above-mentioned statement to be true and correct.

Yours faithfully,

yeo



Owner's Signature  
(Company's stamp if applicable)

LETTER OF AUTHORISATION

TO:MR / MRS

RE:ACCIDENT INVOLVING VEHICLE

NOS: SJX2342E & GBC6758T ALONG 13 KAKI BUKIT RD 4  
INFRONT OF #03-29 ON 21.09.2021 @ 1045 HRS

I/WE ACE AUTOLUTION PTE LTD NRIC / Passport No: 201403869W  
Owner of vehicle no. SJX2342E hereby authorize you to commence  
repair to the said vehicle forthwith .

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding , if necessary, in my name for the costs of repair and loss of use,etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim .
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

yeo



Owner's Signature

D

Witness Signature / Name

(Company's Stamp if applicable)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **ACE AUTOLUTION PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,300.00** (Repair Cost), **S\$360.00** (Loss of Use/Rental), **s\$29.00** (Disbursement) for vehicle no. **SJX2342E** that was damaged pursuant to the accident which occurred on **21/09/2021** (date) along **13 KAKI BUKIT ROAD #03-29 (S) 417807** (location) involving vehicle no/s **GBC6758T**. This is pursuant to the inspection conducted on **27/09/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ACE AUTOLUTION PTE LTD** (the third party claimant”) of vehicle no. **SJX2342E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJX2342E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 11 (month) 20 22 (year)

 LKP

Signed by appointed surveyor





Signed by “the workshop” (with chop)

**ACE AUTOLUTION PTE LTD**

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29

Singapore 417807

Tel:6702 4282 Fax:6702 4202

Business Registratrn No. 201403869W

**Invoice To**

AIG ASIA PACIFIC INSURANCE PTE LTD

**Invoice**

Date 21/10/2022

Number ACE00024/22

Vehicle No. SJX2342E

Car Model TOYOTA VIOS 1.5 A

ITEM	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$\$)
OTHER	<b><u>FINALIZATION AMOUNT DETAILS AS BELOW:</u></b>			
	COST OF REPAIR - LUMP SUM		\$ 3,300.00	\$ 3,300.00
	<b>** As Per Recommendation By Surveyor **</b>			
			<b>TOTAL</b>	<b>\$ 3,300.00</b>



ISSUED BY



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Reg No: M400017735

UEN: S66SS0020G

**TAX INVOICE**

ACE AUTOLUTION PTE LTD

**Invoice Number**  
GR-2021-003483

**Invoice Issue Date**  
23 Sep 2021

**Invoice Due Date**  
30 Sep 2021

Total Amount (S\$) 27.10  
Total GST 7.00% (S\$) 1.90  
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	23/09/2021,21/09/2021,SJX2342E,GBC6758T	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

*This is a computer generated document.  
No signature is required.*

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 26 April 2022 12:09 pm  
**To:** KENNETH@KCK.SG  
**Subject:** <STANDARD LETTER. ACCIDENT INVOLVING GBC 6758T & SJX 2342E ON 21/09/2021  
\*\*\*

**Importance:** High

Our Ref: CC4/AIG21009980/Aga3

26 APRIL 2022

**CHOONG MARKETING**  
DRIVER: KANG WEE HAN

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBC 6758T & SJX 2342E ON 21/09/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SJX 2342E**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





*Save the Earth. Print only when necessary.*



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2021 21:57	<b>Clm Dtl Modified</b>	Claimant's Name: -> ACE AUTOLUTION PTE. LTD..	[A] HOW MEI KWAN
2	24 Sep 2021 21:57	<b>Clm Veh Model Changed</b>	(200942) TOYOTA VIOS 1.5 E (A).	[A] HOW MEI KWAN
3	24 Sep 2021 21:57	<b>Clm Created</b>	Reg No: SJX2342E. Acct Date: 2021/09/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Ace Autolution Pte Ltd (KAKI BUKIT)	[A] HOW MEI KWAN
4	24 Sep 2021 21:57	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Sep 2021 21:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/05	[A] HOW MEI KWAN
6	24 Sep 2021 21:57	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Sep 2021 21:57	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	24 Sep 2021 21:57	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	24 Sep 2021 21:58	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	24 Sep 2021 21:58	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	24 May 2022 09:30	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	24 May 2022 09:30	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	24 May 2022 09:30	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2010/05/25.	[A] JOANNE LEE KHANG MIN
14	24 May 2022 09:30	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	26 Oct 2022 10:07	<b>Adj Mandate Request</b>	Cur.Req:3969.00:Liability: 100% (BOLA 23) *Quantum: \$3,969.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	03 Nov 2022 10:34	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/05	[I] Yong, Joanne
17	03 Nov 2022 10:34	<b>Adj Mandate Set</b>	Approved:3969.00.	[I] Yong, Joanne

Date From   Date To   Audit Type None  Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2728145	27 Sep 2021 11:35:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJX2342E	GBC6758T	11.00
2795565	24 May 2022 09:30:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJX2342E	GBC6758T	11.00

