

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Friday, 24 September, 2021 4:32 PM  
**To:** JP Conceptz Pte Ltd; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D205423/C02/SLG3814U/TANKW / FW: Notification of Accident - SLT889E

[Confidential]

Without Prejudice

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Dear Juliana,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultant Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** JP Conceptz Pte Ltd <jpconceptz.711@gmail.com>  
**Sent:** Friday, 24 September 2021 3:50 PM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Subject:** Re: SNM21D205423/C02/SLG3814U/TANKW / FW: Notification of Accident - SLT889E

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy

Pls be informed that we will be using Pro Plus Automobile Engineers.

Thank you.

Best Regards,

**Juliana**

Admin Executive

JP Conceptz Pte Ltd

☐ [6909 9907](tel:69099907) | [9101 7011](tel:91017011)

☐ [jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)

☐ [www.jpconceptz.com](http://www.jpconceptz.com)

☐ 160 Sin Ming Drive, Autocity, #07-11/07, Singapore 575722

***Thank you very much for your support and looking forward to serve you more in the near future.***

On Fri, 24 Sept 2021 at 15:07, Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)> wrote:

[Confidential]

Without Prejudice

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Dear Sirs / Madam,

**ACCIDENT INVOLVING SLG3814U & SLT889E on 21/09/2021**

We refer to your email of 23/09/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 24 September 2021 3:05 PM  
**To:** ' [jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)' <[jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D205423/C02/SLG3814U/TANKW / FW: Notification of Accident – SLT889E

Without Prejudice

Dear Billy,

Please conduct PRS for SLT889E.

Note: officer in charge Billy Tan 63896175.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** JP Conceptz Pte Ltd <[jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)>

**Sent:** Thursday, 23 September 2021 7:05 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Notification of Accident – SLT889E

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam

We would like to report an accident on behalf of SLT889E. We're claiming against your insured, SLG3814U.

Kindly arrange a surveyor for a pre-inspection of the vehicle by latest Mon (27/9/21) between 10am to 12nn.

Please find attached GIA (Handwritten). We will send you the original GIA once we receive it.

Thank you.

Best Regards,

**Juliana**

Admin Executive

JP Conceptz Pte Ltd

☐ [6909 9907](tel:69099907) | [9101 7011](tel:91017011)

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