

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 25.11.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SJP 1227D / SDK 9980G AND OTHER ON 23.09.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SJP 1227D**, which was involved in the captioned accident with your insured vehicle no: **SDK 9980G**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	3,317.00
2) Loss of Rental	\$	720.00
3) GIA Search Fee	\$	2.00
	\$	<u>4,039.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechnauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 23/09/2021

TO : China Taiping Insurance

RE : ACCIDENT INVOLVING VEHICLE NO. SJP 1227D / SDK 9980G  
And Other

ALONG Yio Chu Kang Rd to CTE

ON 23/09/2021


I/We, Ramona Binte Kamis

of (NRIC No./ROC No.) S7106985J

of 12 Stratton Walk S(806764)

owner of vehicle no. SJP 1227D in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SJP 1227D at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : Ramona Binte Kamis

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00085432100 Claim No : SNM21D205408/C02/SDK9980G/TANKW

Claimant : RAMONA BINTE KAMIS

Amount : S\$3,700.00  
Singapore Dollars Three Thousand Seven Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJP1227D  
Insured Vehicle No. : SDK9980G

Date of Loss : 23/09/2021  
Place of Accident : YIO CHU KANG RD TO CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AIRWERKZ AIRCON PTE LTD  
Driver Name : WU YANYU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 3,700.00
	=====
TOTAL . . . . .	S\$ 3,700.00
	=====

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Claimant Name : Ramona Bintu Kamis NRIC No : S7106985J

Signature :  Date : 19/5/2022

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

**China Taiping Insurance Singapore Pte Ltd**

**3 Anson Road**

**#16-00 Springleaf Tower**

**Singapore 079909**

**Attn : Motor Claim Department**

**Tax Invoice : 22605**

**Date : 25.11.2021**

**Vehicle No : SJP 1227D**

**Make/Model : HYUNDAI AVANTE**

**Chassis/Eng# :**

**Accident Date : 23.09.2021**

**Claim No :**

**Reference : 0921 -22605**

**Policy No :**

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		Amount
To proceed on lump sum repair	S\$	3100.00

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E. & O. E.

Total : S\$ 3100.00

GST @ 7% : S\$ 217.00

**Amount Due : S\$ 3317.00**



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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.  
**TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786**  
 Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

**No. 22000**

Name <b>Ramona Binte Kamis</b>			REG. No. <b>SJR 734K</b>		MAKE MODEL:									
ADDRESS <b>12 Stratton Walk</b>					DIESEL		PETROL		E	1/4	1/2	3/4	F	
<b>S (806764)</b>			KM IN		DATE & TIME IN <b>27/09/2021 @ 12:30pm</b>									
			KM OUT		DATE & TIME OUT <b>23/09/2021 @ 9pm</b>									
			KM DRIVEN		TIME USED									
NAMED DRIVER														
DRIVING LICENCE NO <b>S7106985J</b>			DATE OF EXPIRY			PLACE OF ISSUE								
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE								
ADD NAMED DRIVER														
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE								
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE								
<p><b>IMPORTANT NOTES:</b></p> <p>This vehicle is licenced to carry 04 passengers only.              No refund will be given for vehicle returns early.              No refund will be given for period left in vehicle.              Hirer is liable to pay loss of earnings while damaged vehicle is under repair.              Hirer is liable to pay all parking fee and traffic summonses.              Vehicle return during office hour only.              No service on Public Holiday and Sunday.              Geographical areas: Singapore &amp; West Malaysia.              Driver must be:              a) 18 years old and above.              b) Holding a valid relevant class of driving license.              The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement.              The hirer is not allowed to sub let the vehicle to another party and subletting is not covered.</p> <p><b>ADDITIONAL CONDITIONS:</b></p> <p><b>COMPREHENSIVE COVERED EXCESS:</b></p> <p>*Section I - Used in S'pore Only : SGD 2000.00      *Section II - Used Outside S'pore : SGD 4000.00              *Section II - Used in S'pore Only : SGD 1500.00      *Section II - Used Outside S'pore : SGD 3000.00              *W/Screen Excess In S'pore : SGD 100.00      *W/Screen Excess Outside S'pore : SGD 100.00</p> <p><b>THIRD PARTY COVERED EXCESS:</b></p> <p>*Hirer must bear all costs to the damages of the return vehicle.              *Section II - Used in S'pore Only : SGD 1500.00              *Hirer must bear all costs to the damages of the return vehicle.              *Section II - Used Outside S'pore : SGD 3000.00</p> <p><b>YOUNG AND INEXPERIENCE DRIVER</b></p> <p>Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience.</p> <p><b>COMPREHENSIVE COVERED EXCESS:</b></p> <p>*Section I - Used in S'pore Only : SGD 6000.00      *Section I - Used Outside S'pore : SGD 12,000.00              *Section II - Used in S'pore Only : SGD 6000.00      *Section II - Used Outside S'pore : SGD 12,000.00              *W/Screen Excess In S'pore : SGD 100.00      *W/Screen Excess Outside S'pore : SGD 100.00</p> <p><b>THIRD PARTY COVERED EXCESS:</b></p> <p>*Hirer must bear all costs to the damages of the return vehicle.              *Section II - Used in S'pore Only : SGD 6000.00              *Hirer must bear all costs to the damages of the return vehicle.              *Section II - Used Outside S'pore : SGD 12,000.00</p> <p>Hirer is responsible for any costs to the  <b>THIRD PARTY DAMAGE / INJURY claims.</b></p>														
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)					SUB-TOTAL									
					TOTAL RENTAL <b>\$720.00</b>									
					DELIVERY FEE									
					COLLECTION FEE									
X PER DAY \$ PER WEEK \$ PER MONTH \$														
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)														
X PER DAY \$ PER WEEK \$ PER MONTH \$														
PREPAYMENT					TOTAL CHARGE									
CHECK					DEPOSIT									
CASH														
RECEIPT NO.					NETT CHARGE									
AMOUNT DUE / REFUND														

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

*[Signature]*

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: RAMONA BINTE KAMIS

Invoice : DCR-2021-09-30

Date : 27.09.2021

Agreement No : 22000

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SJR 7314K</u> ( 0921-22605 )	\$ 720.00
Rental Period from <u>23.09.2021</u> to <u>27.09.2021</u>	

E. & O. E.	Total	\$ <u>720.00</u>
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ASHLEY

for Dynamic Car Rental


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SDK9980G

Date of  
Accident

23/09/20: 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **26/04/2021 - 25/04/2022**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **24/09/2021 09:54**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST  
Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration

No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 1 April 2022 11:36 AM  
**To:** 'airwerkzaircon@gmail.com'  
**Subject:** ACCIDENT INVOLVING SDK 9980G(CHINA TAIPING) / SJP 1227D/ OTHERS AT/ALONG YIO CHU KANG ROAD TO CTE ON 23/09/2021

01 April 2022

**M/s Airwerkz Aircon Pte Ltd**  
Driver: Wu Yanyu

[By Email Only]

Dear Sir/Madam,

**You Ref: SDK9980G**

**Our Ref: CC6/CTI21009970/Urs3q2**

**ACCIDENT INVOLVING SDK 9980G(CHINA TAIPING) / SJP 1227D/ OTHERS AT/ALONG YIO CHU KANG ROAD TO CTE ON 23/09/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJP1227D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



**Re: [Seek Mandate] - SNM21D205408/C02/SDK9980G/TANKW / FW: Direct Settlement - Accident Involving SDK 9980G (OI : CTI - TBA) and SJP 1227D (TP : LKK REF - CC6/CTI21009970/Ubs3) on 23/09/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 21/5/2022 11:30 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$3,700.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

**Sent:** Monday, 11 April 2022 3:30 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: [Seek Mandate] - SNM21D205408/C02/SDK9980G/TANKW / FW: Direct Settlement - Accident Involving SDK 9980G (OI : CTI - TBA) and SJP 1227D (TP : LKK REF - CC6/CTI21009970/Ubs3) on 23/09/2021

**[Strictly Confidential]**

**Without Prejudice**

Hi Hsiao Tong,

Agreed to your advise of settlement up to \$3,719.00. Kindly proceed as per advised.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, April 01, 2022 12:39 PM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [Seek Mandate] - SNM21D205408/C02/SDK9980G/TANKW / FW: Direct Settlement - Accident Involving SDK 9980G (OI : CTI - TBA) and SJP 1227D (TP : LKK REF - CC6/CTI21009970/Ubs3) on 23/09/2021

[Strictly Confidential]

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Your ref: **SNM21D205408/C02/SDK9980G/TANKW**  
LKK ref : CC6/CTI21009970/Ups3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SDK9980G (CHINA TAIPING) / SJP1227D(TP) / OTHERS ON 23/09/2021**

We refer to the above matter.

SLX3576S -> SDK9980G(OI) -> SJP1227D(TP)

This is a 3 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$3,719.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,637.90	\$ 3,317.00
2. Loss of Rental (4days x \$180.00)	\$ 720.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 14,359.90</b>	<b><u>\$ 3,719.00</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/02/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Tuesday, 28 September 2021 9:29 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D205408/C02/SDK9980G/TANKW / FW: Direct Settlement - Accident Involving SDK 9980G (OI : CTI - TBA) and SJP 1227D (TP : LKK REF - CC6/CTI21009970/Ubs3) on 23/09/2021

[Strictly Confidential]

Hi Su Li,

Had attached OI GIA report for your action.

Thanks

### **NOTICE :**

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 27 September 2021 6:32 PM

**To:** 'suli@lkkauto.com' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'jasperchua@lkkauto.com' <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D205408/C02/SDK9980G/TANKW / FW: Direct Settlement - Accident Involving SDK 9980G (OI : CTI - TBA) and SJP 1227D (TP : LKK REF - CC6/CTI21009970/Ubs3) on 23/09/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D205408/C02/SDK9980G/TANKW.

Dear Billy,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, 27 September 2021 1:19 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SDK 9980G (OI : CTI - TBA) and SJP 1227D (TP : LKK REF - CC6/CTI21009970/Ubs3) on 23/09/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJP 1227D at M/s FASTECH AUTO PTE LTD on 24/09/2021 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**