

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 24 September, 2021 3:18 PM
To: 'Admin A'; 'Meng Yan (LKK Auto)'; 'SUR'
Cc: 'Celine Fong (LKKAuto)'
Subject: FW: SNM21D205369C02 - ACCIDENT INVOLVING SDE 13P & SML 438D ON 19.09.2021 (Our ref no: CS/1114/21/S3) - to conduct PRE REPAIR SURVEY

Hi Team

Please conduct PRS survey by **Mohamad Taufikh**,

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Serene Chui Yoke Har <serene@libertylaw.com.sg>
Sent: Friday, September 24, 2021 2:59 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; May Ng Nian Rou <may@libertylaw.com.sg>
Subject: Re: SNM21D205369C02 - ACCIDENT INVOLVING SDE 13P & SML 438D ON 19.09.2021 (Our ref no: CS/1114/21/S3) - to conduct PRE REPAIR SURVEY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We refer to the above.

Kindly arrange for **Mohamad Taufikh**, to carry out the pre-repair survey of our client's vehicle SML 438D as a 'single joint expert'.

Please be informed that the said vehicle can be surveyed / inspected at:

Venue : **TSL Auto Garage**

**Synergy Building, Kaki Bukit
#01-44
Singapore 417800**

Contact / Tel : **Mr. Long (Tel:) / 9150 9413**

Kindly confirm the aforesaid appointment.

Thank you / Regards,

Serene

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9628 7186

Privileged and/or confidential information may be contained in this email or its attachments. If you are not the intended recipient, you must not disclose, copy or distribute the contents therein or take any action in reliance of such contents. Communication of any information in this email or its attachments to an unauthorized person is prohibited

Please consider the environment before printing this email

On Fri, Sep 24, 2021 at 12:52 PM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

[Confidential]

Please also let us know the workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chee So Chow

Sent: Friday, September 24, 2021 12:40 PM

To: 'Serene Chui Yoke Har' <serene@libertylaw.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: May Ng Nian Rou <may@libertylaw.com.sg>

Subject: SNM21D205369C02 - ACCIDENT INVOLVING SDE 13P & SML 438D ON 19.09.2021 (Your ref no: CS/1114/21/S3) - to conduct PRE REPAIR SURVEY

[Confidential]

Hi Serene

We refer to your email of 23/09/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Serene Chui Yoke Har <serene@libertylaw.com.sg>

Sent: Thursday, September 23, 2021 11:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: May Ng Nian Rou <may@libertylaw.com.sg>

Subject: Re: Your insured: SDE 13P II Pre-Repair Survey for SML 438D II Our ref no: CS/1114/21/S3

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Chong Boon Sen,

We refer to your email below dated 22 September 2021 and to my telephone conversation with your Mr Chong Boon Sen today.

And further to my telephone conversation with your injured, Ms Joycelyn Chua Yiwen this morning.

We have been informed that Ms Joycelyn had sent the letter to ChinaTaiping of the transfer for the car plate to SDE 13P.

Please let us have your list of surveyors urgently.

Thank you / Regards,

Serene

*for and on behalf of Christine Sekhon
Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413*

DID: 9628 7186

Privileged and/or confidential information may be contained in this email or its attachments. If you are not the intended recipient, you must not disclose, copy or distribute the contents therein or take any action in reliance of such contents. Communication of any information in this email or its attachments to an unauthorized person is prohibited

Please consider the environment before printing this email

On Wed, Sep 22, 2021 at 11:43 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice
Save as to costs
Dear Sir,
Policy has been cancelled since April. No cover.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Serene Chui Yoke Har <serene@libertylaw.com.sg>

Sent: Tuesday, 21 September 2021 11:41 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: May Ng Nian Rou <may@libertylaw.com.sg>

Subject: Your insured: SDE 13P II Pre-Repair Survey for SML 438D II Our ref no: CS/1114/21/S3

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Accident on 19.09.2021 involving SML 438D and SDE 13P along Braddell Road.

Dear Sirs,

We refer to the above matter.

Please find the attachment copy of the Notice to Conduct Pre-Repair Survey dated 21 September 2021 together with our client's Accident Statement/ Traffic Police Report for your necessary action.

Kindly acknowledge receipt hereof.

Thank you / Regards,

Serene

for and on behalf of Christine Sekhon

Liberty Law Practice LLP
133 New Bridge Road,
#17-03, Chinatown Point
Singapore 059413
DID: 9628 7186

Privileged and/or confidential information may be contained in this email or its attachments. If you are not the intended recipient, you must not disclose, copy or distribute the contents therein or take any action in reliance of such contents. Communication of any information in this email or its attachments to an unauthorized person is prohibited

Please consider the environment before printing this email