

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 08.10.2021

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMV 3600D / SDG 7999M ON 23.09.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SMV 3600D** , which was involved in the captioned accident with your insured vehicle no: **SDG 7999M** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 12,840.00
2) Loss of Use (4 days + 1 Sunday X \$250)	\$ 1,250.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 14,092.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, SG Auto Pte Ltd ("the third party claimant")
of 1 Tampines North Drive 1 #01-32 Singapore 528559 (address),
owner of SMV 3600D (vehicle no.) hereby authorize
Fastech Auto Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SMV 3600D that was
damaged pursuant to the accident which occurred on 23.09.2021 (date) along
Junction of Marine Parade Rd And Still Road South (location)
involving vehicle no/s SDG 7999M ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 23 day of Sep (month) 20 21 (year)



Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FASTECH AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$10,500.00** (Global Sum) for vehicle no. **SMV3600D** that was damaged pursuant to the accident which occurred on **23/09/2021** (date) along **JUNCTION OF MARINE PARADE ROAD AND STILL ROAD SOUTH** (location) involving vehicle no/s **SDG7999M**. This is pursuant to the inspection conducted on **24/09/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SG AUTO PTE LTD** (the third party claimant") of vehicle no. **SMV3600D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMV3600D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of November (month) 2022 (year)



Signed by appointed surveyor





Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 22604

Date : 08.10.2021

Vehicle No : SMV 3600D

Make/Model : MERCEDES CLS 350

Chassis/Eng# :

Accident Date : 23.09.2021

Claim No :

Reference : 0921 -22604

Policy No :

	Amount
To proceed on lump sum repair	S\$ 12000.00

E. & O. E.

Total : S\$ 12000.00

GST @ 7% : S\$ 840.00

Amount Due : **S\$ 12840.00**



for FASTECH AUTO PTE LTD

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SDG7999M

Date of
Accident

23/09/20: 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **28/01/2021 - 27/01/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **23/09/2021 15:37**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST
Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration

No: **M400017735**

RE: Traffic Accident Report No-TP/IP/46799/2021 dd 18/11/2021

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Tue 28/12/2021 10:38 AM

To: Ronnie Lua <ronnielua88@yahoo.com.sg>

Cc: Maricel Olea <maricel.olea@aig.com>

Dear Ronnie,

Thank you for your email.

We deeply understand where you are coming from.

1. We, our end here does only handle property damage but apologies that Body injury claim to don't handle.
2. As this is only based on verbal report and sketch, thus, to allow us to investigate the matter, we do need concrete evidence like traffic police investigation result and/or accident video footage. However, based on what we know here, you have been charged by traffic police in careless driving causing hurt. Therefore, liability is not in our favour whereby traffic police has come to a final investigation in this matter.
3. Based on your scene photo attached, the head of your vehicle was eventually encroaching into Third Party Lane as well, whereby Third-Party vehicle indeed also slightly out of his lane.

In view of above, we will need to proceed with the third-party settlement at our very best in reducing all cost in the property damage.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [\[mailto:CeciliaChong@lkkauto.com\]](mailto:CeciliaChong@lkkauto.com) CeciliaChong@lkkauto.com, FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Auto
Consultants
Pte Ltd*Save the Earth. Print only when necessary.*

From: Ronnie Lua <ronnielua88@yahoo.com.sg>**Sent:** Tuesday, 28 December 2021 12:41 am**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>**Cc:** Maricel Olea <maricel.olea@aig.com>**Subject:** Fw: Traffic Accident Report No-TP/IP/46799/2021 dd 18/11/2021

Hi Cecilia

Please see the email I wrote to the Traffic police investigation officer and the attachments which showed the position of the other car at point of the accident.

The photos clearly showed that the car SMV3600D was clearly out of its lane 1 which is a turning lane to the right. It had encroached into my car at lane 2. Please read the rest of my narratives. Look forward to your fair judgement.

Thank you

Mr Lua-Car SDG7999M
98334522

----- Forwarded message -----

From: Ronnie Lua <ronnielua88@yahoo.com.sg>
To: "mohd_zulfadzli_abdullah@spf.gov.sg" <mohd_zulfadzli_abdullah@spf.gov.sg>
Sent: Friday, 26 November 2021, 11:31:18 am GMT+8
Subject: Traffic Accident Report No-TP/IP/46799/2021 dd 18/11/2021

To the investigating officer, SINGAPORE TRAFFIC POLICE . 26 November 2021

Dear Sir

I read that your investigation have been completed. However I have not been called up to present my views or to show the site photos I have taken which may be useful to you.

Nevertheless please refer to your above report regarding the accident which happened on 23/9/2021 between car SDG7999M which I was driving and another car SMV3600D.

The location was at junction of Marine Parade Road/Still Road South, turning towards ECP.

The other car SMV3600D was on lane 1, which is a turning lane while mine was on lane 2, which is a turning and straight through lane.

Please see attachment in PDF format which may shed further information if you need them.

1) A sketch of the accident site/junction.

2) photo 1-A close up view of the 2 vehicles-please note the left wheels of the other car were sitting on the extreme left lane marking, thus the car side body was encroaching onto my lane 2.

Please note my car had moved fwd out of traffic junction by about a car length, and that was when I had to maneuver into the centre waiting spot for traffic light to turn green before proceeding to ECP.

Please note the other car had already left the traffic junction, but the position of that car was still hugging to the extreme left lane marker. In my opinion if that car should want to turn right, the driver should start maneuvering albeit slowly and carefully towards the right as his lane is a turning lane.

My comments-that car was in a critical position and accident is inevitable and in this case grazed my car.

-I think that car may have driven inappropriately on the wrong lane in the first instant.

-I feel any like minded driver should drive slowly and cautiously in that traffic junction.

-of course I leave the final judgement to the traffic experts.

3) photo 2 - back view-Please note again it clearly showed that, that car was out of its regulated lane.

-The man on the right was the driver, young and very healthy looking and appears to be unaffected by the incident.

4) photo 3 -Front view- Please note again it clearly showed that, that car was out of its regulated lane compared to all the other cars behind it. The clear distance between the left road side kerb and that car SMV3600D was about 2 feet. That man standing there was the owner and driver, appeared very confident that he had the right of way.

Concluding message

A point of interest was that there was a police patrol car in the vicinity at that time. The officer came over to both cars and checked with both drivers whether any one was hurt and whether any public properties were damaged. Since there were no injuries the officer directed both cars to move to the roadside next to Tao Nan school to continue our changing of particulars.

I was surprised to know sometime later that, that driver had been granted 3 days of MC.

By right its me or my wife sitting beside me should have sought medical attention, because that car grazed directly on the door where I was sitting.

I was flabbergasted when I read in the Traffic Police Report that my offence was quote "Careless Driving Causing Hurt ". Doubt should be given in a situation when in a slow moving and turning situation the driver can get hurt when brake is applied. Perhaps for drivers with pre-existing medical impairment like what we read about in covid-

19 cases of unvaccinated citizens ?

Thank you for your understanding. I hope justice prevails.

Please call me at 98334522 if you need further queries.

Lua Tin Lai

-



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2021 16:48	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	24 Sep 2021 16:48	Clm Veh Model Changed	(206399) MERCEDES-BENZ CLS350 2.0 COUPE (R19 LED SR) (A).	[A] Lee Su Li
3	24 Sep 2021 16:48	Clm Created	Reg No: SMV3600D. Acct Date: 2021/09/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] Lee Su Li
4	24 Sep 2021 16:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	24 Sep 2021 16:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/05	[A] Lee Su Li
6	24 Sep 2021 16:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	24 Sep 2021 16:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Sep 2021 16:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 Sep 2021 16:49	Label Added	(19):Fastlane.	[A] Lee Su Li
10	24 Sep 2021 16:49	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
11	27 Sep 2021 13:06	Clm Dtl Modified	Claimant's Name: - -> SG AUTO PTE. LTD..	[A] Lee Su Li
12	30 Sep 2021 09:12	Clm Registration Modified	Acct Time:00:00:00->13:00:00.	[I] AIG OneClaim Integration User
13	24 May 2022 09:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	24 May 2022 09:26	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 May 2022 09:26	Clm Dtl Modified	JPJ Reg. Date: -> 2018/12/17.	[A] JOANNE LEE KHANG MIN
16	24 May 2022 09:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Oct 2022 16:04	Adj Mandate Request	Cur Req:13442.00:Liability: 80% (BOLA 15) TIR -Insured's driver received Stern Warning as to encroach into TP's lane. *Quantum: \$10,753.60 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
18	27 Oct 2022 11:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/05	[I] Lee, Ming-Yao
19	27 Oct 2022 11:04	Adj Mandate Set	Approved:13442.00.	[I] Lee, Ming-Yao

Date From



Date To



Audit Type

None

Go

ACTIVITY

[31/12/2021 11:46] Chong Pui Lin:
CALLED OI: OI DISPUTE FULL LIABILITY ON PD N BI.NOT DOING ANY COUNTER CLAIM AGAINST TP. OI GOT NO VIDEO FOOTAGE. OI WILL SUBMIT IN ALL TRAFFIC POLICE LETTER. AS MENTION NO CHARGE FROM TRAFFIC POLICE ON ANY OFFENCE. AT THE SAME TIME, TP IS A YOUNGSTER. IMPACT ON THE LEFT, NOT HAPPY WHY TP GOTTEN 3 DAYS MC. WITH BI CLAIM. OI ACCEPT 50/50 IN PD CLAIM.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount

					(Branch)			
2727946	24 Sep 2021 16:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMV3600D	SDG7999M	11.00
2795560	24 May 2022 09:26:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMV3600D	SDG7999M	11.00