

# CN MOTORS PTE LTD

Our Ref : CNPL2111-0102 / SKT8294E  
Your Ref : GBH2928U  
Date : 09<sup>th</sup> Nov 2021

1 Kaki Bukit Avenue 6  
Blk C #01-41 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SKT8294E & GBH2928U AT STEVEN ROAD TOWARDS WHITLEY ROAD ON 23.09.2021 @ 14:13HRS**

We are instructed by **RADEN MUHAMAD BIN RADEN SALEH** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SKT8294E** was damaged by vehicle **GBH2928U** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% GST)	\$ 4,922.00
2) Loss of Rental for 04 days	\$ 500.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 5,424.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement & Invoice

Please let us have your cheque for the sum **\$ 5,424.00** made payable to us, **CN MOTORS PTE LTD** in the next 14 days.

Yours faithfully,

CN MOTORS PTE LTD



# LETTER OF AUTHORISATION

**CN Motors Pte Ltd**  
1 Kaki Bukit Avenue 6  
Blk C #01-41 Autobay  
Singapore 417883

Dear Sir,

**Accident on** 23.09.2021 @ 1413hrs  
**Involving Vehicles** SKT8294E & GBH2928U  
**Along** Steven Road Towards Whitley Road

I/We, the registered owner/driver of vehicle registration no: SKT8294E  
have involved in the above accident.

I/We hereby authorize **CN Motors Pte Ltd** to commence repairs of the said vehicle forthwith.

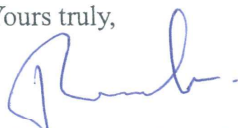
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

  
\_\_\_\_\_  
Owner's Signature  
(Company's stamp if applicable)

Name: Raden Muhammad Bin Raden Saleh  
NRIC No.: SB943670D  
Date: 24/09/2021

**WITHOUT PREJUDICE to:**

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW0004183101 Claim No : SNM21D205468/C02/GBH2928U/LEWLC

Claimant : RADEN MUHAMMAD BIN RADEN SALEH

Amount : S\$5,324.00  
DOLLARS FIVE THOUSAND THREE HUNDRED AND TWENTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &amp; final settlement of all claims, costs &amp; disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKT 8294E

Insured Vehicle No. : GBH 2928U

Date of Loss : 23/09/2021

Place of Accident : STEVENS RD TOWARDS WHITLEY ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SENG MING PLASTER CEILING TRADING

Driver Name : VELU PRABAKARAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

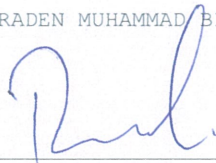
(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,922.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	5,324.00
	=====	

---

Claimant Name : RADEN MUHAMMAD BIN RADEN SALEH

NRIC No : SXXXX070D

Signature :



Date :

17.3.2022

# CN MOTORS PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-41 Autobay@Kaki Bukit, Singapore 417883

Email: admin@cnmotorspl.com

Tel: 6509 5545 Fax: 6509 5567

UEN: 202026492W GST Reg No: 202026492W

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: RADEN MUHAMAD BIN RADEN SALEH

Invoice No : CNPL2111-0102

Date : 9-Nov-21

Date of Accident : 23-Sep-21

Vehicle No. : SKT8294E

Model Type : TOYOTA PRIUS

Descriptions		Amount
Lump Sum Repair Cost		4,600.00
GST 7% :		322.00
Total :		4,922.00

SIN DOLLARS: FOUR THOUSAND NINE HUNDRED AND TWENTY TWO ONLY





# Platinum Rentals Pte. Ltd.

## INVOICE

8 Kaki Bukit Avenue 4 #03-36  
Premier @ Kaki Bukit Singapore 415875  
Tel: (65) 9878 5544  
Fax: (65) 6996 9515  
Company Registration No: 201701221k

DATE	27/09/2021
INVOICE #	PR00104
CUSTOMER ID	-

### BILL TO

CN MOTORS PTE LTD  
1 KAKI BUKIT AVENUE 6 BLK C #01-41  
AUTOBAY @ KAKI BUKIT SINGAPORE 417883  
TEL : 6509 5545 FAX : 6509 5567

DESCRIPTION	AMOUNT
Ref No. PR00104 TOYOTA COROLLA ALTIS 1.6A SJE 6350 E	
<b>RENTAL PAYMENT</b> PERIOD : 23-SEP-21 TO 27-SEP-21 \$125.00 PER DAY *4 DAYS = \$500.00	\$500.00

### OTHER COMMENTS

NAME : RADEN SALEH BIN RADEN ABDUL HAMID  
NRIC : S1484787A  
CONTACT : 9795 2572  
ADDRESS : APT BLK 745 WOODLANDS CIRCLE #04-754  
SINGAPORE 730745  
REMARKS : -

Subtotal	-
Taxable	-
Tax Rate	-
Tax due	-
Other	-
<b>TOTAL</b>	<b>\$ 500.00</b>

Make all cheques payable to  
Platinum Rentals Pte Ltd

\*\*\* PLEASE MAKE PAYMENT TO DBS ACCOUNT: 072-0353-749 \*\*\*

\*\*\* PayNow ID : 201701221KDBS \*\*\*

If you have any questions about this invoice, please contact  
administrator @ 8725 1081 or miya.ong93@gmail.com

**Thank You For Your Business!**



# RENTAL AGREEMENT

PLATINUM RENTALS PTE LTD

8 Kaki Bukit Avenue 4

#03-36, Singapore 415875

Tel: 9878 5544 | Fax: 6996 9515 | www.platinumgroup.com.sg

INV NO :

XERO INV : INV-

Company Regn: No.201701221K

HIRER'S PARTICULAR	
Name (as in I/C): <u>Raden salah Bin Raden Abdul Hamid</u>	
NRIC / PASSPORT No: <u>S1484787A</u>	
Address (Res): <u>APT B1K 745 woodlands circle</u> <u>#04-754 Singapore 730745</u>	
Name & Address Of Employer: _____	
Occupation: _____	Driving Exp: <u>09-JUL-1981</u>
Driving Licence No: _____	D/L Type: <u>Local</u> / International
Pass Date: _____	Date Of Birth: <u>25-MAY-1961</u>
Tel: (O) _____ (R) _____	(HP) <u>9795 2572</u>
DRIVER'S PARTICULARS (if different from hirer)	
Name (as in I/C): <u>Raden Muhammad Bin Raden salah</u>	
Address (Res): <u>S8943070D</u> <u>APT B1K 745 woodlands circle</u> <u>#04-754 Singapore 730745</u>	
Telephone (Resident): _____	
(Office): _____	
(HP): <u>8222 5307</u>	
NRIC / PASSPORT No: _____	
Nationality: _____	
Date Of Birth: _____	Age: _____
Driving Licence No: _____	Pass Date: <u>26 JUL 2008</u>
Type: Local / Int'l _____	Issued: _____
Driving Experience: _____	
REMARKS	
<b>IMPORTANT!</b> FOR SINGAPORE USE ONLY	
Vehicle No: <u>SJE 6350E</u> Mileage Out: <u>321776</u>	
Make & Model: <u>Toyota Altis</u> <u>Auto</u> / Manuel Group	
OUT : Date <u>23 sep-21</u>	OUT: Time <u>6:30 PM</u>
Replace Veh No: _____	Mileage Out: _____
OUT : Date _____	OUT: Time _____
\$3500 (OD) \$3500 (TPO) SG / \$3500 (OD) \$3500 (TPO) M'SIAN	
COLLISION DAMAGE WAIVER Excess YES <u>NO</u>	
CHARGES	
Daily @ \$ <u>125</u> per day <u>4</u>	
Weekly @ \$ _____ per week	
Monthly @ \$ _____ per month	
Hours @ \$ _____ per hour	
Others @ \$ _____	
CDW @ \$ _____	
PAI @ \$ _____ per day / month	
Delivery Service	
SUB-TOTAL \$ _____	
PETROL LEVEL	
Out E 1/4 1/2 3/4 F	
In E 1/4 1/2 3/4 F	
EXTENSION	
Collection Service	
Misc: _____	
TOTAL CHARGES \$ <u>500</u>	
Rented out by: <u>Miya</u>	
Hirer's Signature: <u>Sally</u>	
Additional Driver's Signature: <u>Dub</u>	

I have read and agree to the terms and conditions on both sides of this agreement. If I have presented a charge / credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge / credit . All

information I have given "PLATINUM RENTALS PTE LTD" in connection with this agreement is true.

## IMPORTANT

- ONLY FOR PERSONS AND ABOVE 26 AND BELOW 65 YEARS OLD WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL \$5000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY "PLATINUM RENTALS PTE LTD"
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE, THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO "PLATINUM RENTALS PTE LTD" AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>27-SEP-21</u>	<u>4:17 PM</u>	<u>322072</u>	<u>Miya</u>	<u>Sally</u>


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBH2928U

Date of Accident

23/09/2021 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **18/04/2021 - 17/04/2022**Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**Requested Date ..... **24/09/2021 09:07****Payment details**Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 10 November 2021 2:08 PM  
**To:** KIMENG633@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING GBH 2928U AND SKT 8294E ON 23/09/2021

**Our Ref: CC6/CTI21009967/Aes3**

10 NOV 2021

**SENG MING PLASTER CEILING TRADING**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 2928U AND SKT 8294E ON 23/09/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 2 March 2022 17:57  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D205468/C02/GBH2928U/LEWLC / FW: Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 23/09/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher,

Please proceed up to S\$ 5,324.00.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 24 February 2022 9:41 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D205468/C02/GBH2928U/LEWLC / FW: Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 23/09/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D205468/C02/GBH2928U/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " CN MOTORS PTE LTD " at \$5,324.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 20,314.54	\$ 4,922.00
2. Loss of Rental (4days x \$125)	\$ 500.00	\$ 400.00 (4days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,816.54	\$ 5,324.00

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, 30 September 2021 9:49 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D205468/C02/GBH2928U/LEWLC / FW: Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 23/09/2021

[Confidential]

Dear Suli

Please refer to attached.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jenny Lew

**Sent:** Monday, September 27, 2021 4:55 PM

**To:** 'suli@lkkauto.com' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D205468/C02/GBH2928U/LEWLC / FW: Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 23/09/2021

Dear Su Li,

Insured yet to lodge report.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, September 27, 2021 4:46 PM

**To:** 'suli@lkkauto.com' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205468/C02/GBH2928U/LEWLC / FW: Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 23/09/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D205468/C02/GBH2928U/LEWLC.

Dear Jenny,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, 27 September 2021 11:49 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 23/09/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Resend.

Accident date done amended.

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CN MOTORS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.



Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, September 27, 2021 11:28 AM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 24/09/2021

Dear Sir,

Pls amend accident date and resend if necessary.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, 24 September 2021 4:26 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBH 2928U (OI : CTI - TBA) and SKT 8294E (TP : LKK REF - CC6/CTI21009967/es3) on 24/09/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CN MOTORS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**