ASSIGNED BY: Steve | REF: CS/GAI21009966/Euf3

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKB 2911S

at Workshop m/s

of

Insured: SBW 6689D

Policy No.

Claims No. CLMOMVP000001160

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
X	

Bal. or Market Value:

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs. 3 days Res.: Yes or No

Lum Sum: % J-Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKB 2911S Yr Rogn: 31/7/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Volkswagen Golf c.c 999

Colour Silva A/C: Insured / Std / NI / NA

Sp.Reading 58360 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVWZZZAUZJW174319

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: NII / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Pirelli

Front		Rear	
R/Bal.	4 mm	R/Bal.	4 mm
L/Bal.	4 mm	L/Bal.	4 mm
D.O.A.	18/9/21	D.O.I.	28/9/21

Survey held at Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FLH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MV- 69K
	Confirmed P/P $2791.81 , 3 repair days (RED $3054.67; 52%)

Date/Time File Pass to? : Prell. Report

17/11 TYPIST : Final Report

Date/Time File Return to?

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: : Site Insp ($) : Interview ($) : Tech. Inve ($) : Weld and ($)

Survey Fee:

Transportation: S + RS SI

Photos

Others

Total

Report Forms : TP

: $2791.81

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052

Steve (LKK)
28/9/21, 10.00am

WL. PL
3 dys
P/P
My B/L Sy

ŠKODA Commercial Vehicles

Quotation

Non binding - Preview

Page 1/2

Document no.	
Document date	24-09-2021
Customer no.	5211035396
Customer GST-ID	T15FC0029B
Dealer	30001
Job order number	2021036428/ 1
Job order date	24-09-2021
Service Advisor	YEN MEI WONG

Company
GREAT
AMERICAN INSURANCE
3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
Singapore 039190

Customer Details:
Ms.
LIAN
POH SUAN,
213 SERANGOON AVENUE 4
#10-58
Singapore 550213

License plate	Model code	First registration	VIN	Model	Mileage
SKB2911S	BQ12AZ	31-07-2018	WVWZZZAUZJW274310	Golf Trendline 1.0 I TSI 81kW DSG	58,246

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00 X	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
5G0807217FNGRU	Cover For Bumper Primed	1	pcs.	1,313.60	#1	1,313.60	1,405.55
5G0807723F	Support Part BUMPER INNER BRACKET LH	1	pcs.	59.04	#1	59.04	63.17
5G0807049B	Guide Piece BUMPER SIDE BRACKET LH	1	pcs.	22.75	#1	22.75	24.34
5G0807050B	Guide Piece BUMPER SIDE BRACKET RH	1	pcs.	22.75	#1	22.75	24.34
5G0805705R	Guide BUMPER CTR BRACKET	1	pcs.	42.80	#1	42.80	45.80
5G0853677M 9B9	Cooling Air Grill Satin B BUMPER CTR LOWER GRILLE	1	pcs.	149.05	#1	149.05	159.48
5G0853665N 9B9	Cooling Air Grill Satin B LHS LOWER GRILLE (UPPER)	1	pcs.	80.01	#1	80.01	85.61
5G0853211G 9B9	Cover Part For Bumper Sat LHS LOWER GRILLE (CTR)	1	pcs.	36.47	#1	36.47	39.02
5G0853665L 9B9	Cooling Air Grill Satin B LHS LOWER GRILLE (LOWER)	1	pcs.	80.01	#1	80.01	85.61
	LABOUR	2	pcs.	840.00	#1	840 1,680.00	1,797.60
	SPRAY PAINT	2	pcs.	800.00	#1	800 1,600.00	1,712.00
	GREAT AMERICAN DIRECT SETTLEMENT DOA: 18/09/2021 TP VEH: SBW6689D SURVEY BY:						

Quotation valid till 01-10-2021

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,086.48	7%	409.25	5,846.48	6,255.73
Total	760.00	5,086.48		409.25	5,846.48	6,255.73

LKK Auto Consultancy to notify the Repairer of the following:
- To resurvey before repairing
- To display damaged parts for survey
- Parts prices are subject to survey
- Third party surcharge
- No illegal modifications
- Supplementary claim is subject to approval from the Insurance Company

Acknowledged by Repairer
Signature:
Date:

Customer

24/09/2021

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE
247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052

Quotation

Non binding - Preview

Company
GREAT
AMERICAN INSURANCE
3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
Singapore 039190

Customer Details:
Ms.
LIAN
POH SUAN,
213 SERANGOON AVENUE 4
#10-58
Singapore 550213

Document no.	
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Dealer	30001
Job order number	2021036428/ 1
Job order date	24-09-2021
Service Advisor	YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SKB2911S	BQ12AZ	31-07-2018	WVWZZZAUZJW274310	Golf Trendline 1.0 I TSI 81kW DSG	58,246

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

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All invoices are denominated in SGD, unless otherwise stated.

NTUC VS Great American. Great American. out Got called # will not reveal to claims OD #.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	20/09/2021 17:31 (SGT)
Date of Accident	18/09/2021 10:15 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	MSCP OF BLK 187 BEDOK NORTH STREET 4
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB2911S

INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	LIAN POH SUAN, BESSIE
NRIC No	S0077331Z
Email Address	bessielian@hotmail.com
Mobile Phone No	(Phone) +65-91298258
Alternative Phone No	+65-91298258

VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	Golf
Variant	TSI TL
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1000

INSURANCE COMPANY

Name of Insurance Company	NTUC Income Insurance Co-operative Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	5110564769-02
Cover Note Number	drivo PREMIUM

DRIVER

Name of Driver	TAN TIAN SOO
NRIC No	S0122198A

Of Birth	20/02/1950
upation	Indoor
e Of Driving Pass	16/12/1969
iving experience	51 YEARS AND 9 MONTHS
Gender	Male
Mobile Number	(Phone) +65-97881280
Alt. Phone Number	-
Email Address	bessielian@hotmail.com
Address	BLK 213 #10-58 SERANGOON AVENUE 4
Address complement	-
Postcode	550213
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Hit and run / Vandalism / Damaged whilst parked
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	0
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Traffic Police
Police Station Phone No	(Phone) +65-65470000
Alt. Police Station Phone No	(Fax) +65-65474900
Police Station Address	10 Ubi Avenue 3 Singapore 408865
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	VIDEO SIZE LARGE
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBW6689D
Vehicle Manufacturer	Mercedes
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-

Category	Private car
of Driver	UNKNOWN
tact Number	-
dress	-
ddress complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

WITNESS DETAILS

WITNESS 1

Name	MAXIE FENGSHAN
Phone	(Phone) +65-98411983
Email	-

KETCH PLAN

INCOME MOTOR SERVICE CENTRE

Report No: MI

D.O.A 18/09/2021
Time 10:00 hrs

Report Date & Time Date 20/09/2021 17:16

Vehicle No SKB3911S Reporting Type

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

   I understand, acknowledge, agree and consent that:

   (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

   (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

   (ii) investigating the accident and/or my claims;

   (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

   (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

   (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")

   (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

   (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

   (e) the information so collected under (d) above may be shared / disclosed:

   (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

   (ii) for complying with requirements under any regulations, laws or court orders.

Ganesh (S993561)
Customer Care Executive
Motor Service Centre

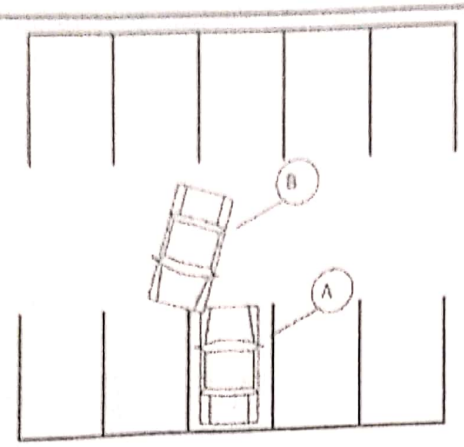
20/09/21 / 17:16
Policyholder's Signature / Date & Time

20/09/21 / 17:16
Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

ETCH PLAN #2

SKETCH PLAN



MSCP OF BLK 187 BEDOK NORTH STREET 4

Vehicle A: SKB2911S Vehicle B: SBW6689D

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report No. T202109187021

Declaration

I/We declare the foregoing particulars are true in every respect.

20/09/21 / 17:16
Policyholder's Signature / Date & Time

20/09/21 / 17:16
Driver's Signature (If driver is not the policyholder) / Date & Time

Ganesh (S993561)
Customer Care Executive
Motor Service Centre
Witnessed by Reporting Centre Personnel

ICE REPORT

SINGAPORE POLICE FORCE

T/20210918/7021

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T/20210918/7021

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made:	Vide Report No.:	Station Diary No :
18/09/2021 17:19		

Informant's Particulars

Name of Informant: LIAN POH SUAN, BESSIE			Address: 213 SERANGOON AVENUE 4 #10-58 SINGAPORE 550213	
ID Type / ID No.: NRIC NO / S0077331Z			Contact No.: Home/Office: Mobile: 91296258	
Nationality: SINGAPORE CITIZEN			Email: BESSIELIAN@HOTMAIL.COM	
Sex: Female	Age: 72	Date of Birth: 11/08/1949	Type of Informant: Vehicle Owner	
Race: Chinese			Language: English	Institution / School Name:
Occupation: Retiree			Driving Licence Information: Class:	Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 18/09/2021 10:15	Type of Location: Car Park

Location:

BEDOK NORTH STREET 4

Weather: Clear	Road Surface: Dry	Road Speed Limit: 15 Km/h
Traffic Flow: One Way	Traffic Control: Not Controlled	Traffic Volume: No Traffic
Type of Collision: Moving Vehicle Against - Parked Vehicle		Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Conditio	No of
SBW6689D	Car	MERCEDES BENZ	E Class	Blue		0
SKB2911S	Car	VOLKSWAGON	Golf	Silver	Slightly Damaged	0

SINGAPORE POLICE FORCE

T/20210918/7021

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T/20210918/7021

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Vehicle Owner			
Name	LIAN POH SUAN, BESSIE	ID No.	S0077331Z
Related Vehicle	NIL	Contact No.	91298258
Hospital/Clinic	NIL	Class of Driving Licence & Expiry	Class: NIL Date of Expiry: NIL
Date	NIL	Date	NIL
No. of Days granted Medical Leave	NIL	Degree of	NIL

Brief Details.

On Saturday 18 Sep 2021, my husband and I arrived at the carpark of 187A Bedok North Street 4 close to 9am. We parked at deck 1A of the carpark and left the carpark at 10.40am. While entering our car, we noted a lady who kept looking over towards the direction of our car. Sensing something amiss, we got out to check the front part of our car when we reached home. We noted that there were several damages to the car including i) scratches along the front bumper, ii) the black grill portion of the front bumper had a deep indent and was misaligned. At our daughter was staying in that area, she noted that a fellow neighbour had posted a video of a blue Mercedes (SBW6689D) who had brushed the front of my car while reversing into a car park lot. This neighbour was driving behind the blue Mercedes and had captured the entire incident of the hit. The incident took place at 10.11am local time. The driver of the blue Mercedes did not leave her contact nor approach us to provide her details, hence I am formally lodging a police report for this matter. I also have videos exceeding 2MB.

SINGAPORE POLICE FORCE

T/20210918/7021

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

CONTINUATION OF REPORT

Sketch Plan
Informant is not able to provide sketch

Signature Of Officer Recording The Report: *Not applicable*	Signature Of Informant: The identity of the person making this report has been authenticated by Singpass. No signature is required.
Signature Of Interpreter: *Not applicable*	Date/Time: 18/09/2021 17:19
Officer In Charge Of Case: TP / TPIB / KALESWARI PALANI Contact No.: 65476902	Classification Of Case:

NP168