



**DING AUTO PTE LTD**  
176 Sin Ming Drive #04-06  
Sin Ming Autocare  
Singapore 575721

OUR REF: 7003646/TP/SMK6940K/AD/22/09/2021/NORA  
YOUR REF: SFE4333R

16 December 2021  
To: AIG ASIA PACIFIC INSURANCE  
AIG BUILDING 78 SHENTON WAY #08-16  
SINGAPORE 079120

ACCIDENT INVOLVING : SMK6940K AGAINST SFE4333R ON 22/09/2021  
LOCATION ALONG : LOYANG POINT CARPARK LEVEL 3

We refer to the above matter:

	Rate Per Day	Repair/ Claims Day	Amount Before GST	GST 7%	Amount After GST
Cost of Repair	\$ -	5	\$ 5,600.00	\$ 392.00	\$ 5,992.00
Loss Of Rental /Use	\$ 120.00	5	\$ 600.00	\$ -	\$ 600.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
<b>Total</b>	<b>\$ 120.00</b>	<b>5</b>	<b>\$ 6,201.87</b>	<b>\$ 392.13</b>	<b>\$ 6,594.00</b>

The accident was caused solely by the negligence of your insured and as a results, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Letter of Demand	☺	Rental Invoice (if any)
☺	Final Bill	☺	Weekly Statement/Income Tax (if any)
☺	Repair Estimate	☺	Letter of Authority
☺	GIA Report/Accident Police Report	☺	Discharge Voucher
☺	3 <sup>rd</sup> Party Search Fee	☺	Certificate of Insurance
☺	Mileage Record	☺	Copy Email of Confirmed Finalize&Liability

Our client has authorized DING AUTO PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.  
Please look into our client's claim and revert soonest as possible.

Your Sincerely,  
Nora  
DING AUTO PTE LTD  
TEL: +65 6452 1208  
FAX:+65 6452 0614

**DING AUTO PTE LTD**

**176 SIN MING DRIVE #04-06 SINGAPORE 575721 (Sin Ming Autocare).**

**TEL: 92313123**

**LETTER OF AUTHORIZATION**

Claimant Vehicle Number: SMK 6940K

Third Party Vehicle Number: SFE 4333R

Date & Time of Accident: 22/09/2021 21:10 HRS

Date & Time Authorize: 23/09/2021 16:56 HRS

Location of Accident Along: Loyang Point Carpark Level 3

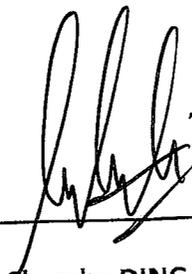
In consideration of my motor accident claim against the third party resulting from the above accident details, I Lim Qing Xiang, Melvin Owner of SMK 6940K (claimant veh no.) hereby authorized Ding Auto Pte Ltd (the workshop) to act for me with respect to my claim of Cost of repair, Lost Of Rental or Loss Of Use.

I further authorized the workshop to settle my above mention claim in manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favor of the workshop (Ding Auto Pte Ltd).

I further understand that DING AUTO PTE LTD does not guarantee and never represented that insurer/ Third party will fully indemnify me for the damage or the cost of repair, and that I shall be and continue to be liable to DING AUTO PTE LTD for the whole of repair cost if the claim is unsuccessful.



Signed/chop by Claimant



Signed & Chop by DING AUTO

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, DING AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,992.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMK 6940K that was damaged pursuant to the accident which occurred on 22/09/2021 (date) along LOYANG POINT SHOPPING MALL CARPARK (location) involving vehicle no/s SFE 4333R. This is pursuant to the inspection conducted on 04/10/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner LIM QING XIANG, MELVIN ("the third party claimant") of vehicle no. SMK 6940K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMK 6940K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 01 (month) 2022 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

DING AUTO PTE LTD  
176 Sin Ming Drive #04-06 Sin Ming Autocare, SINGAPORE 575721  
Tel : 6452 1208 Fax : 6452 0614

**FINAL BILL**

M/S: AIG ASIA PACIFIC INSURANCE

ACCIDENT DATE: 22/09/2021

REF: CC4/AIG21009962/rs3

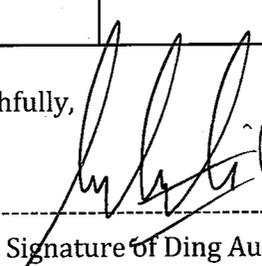
OIC: JASLIN KOK

OUR REF : SMK6940K

DATE : 16/12/2021

ITEM NO.	DESCRIPTION	UNIT PRICE	AMOUNT
1	Repair Cost - SMK6940K	\$ 5,600.00	\$ 5,600.00
<b>REMARKS :</b>		SUB TOTAL :	\$ 5,600.00
		7% GST	\$ 392.00
		GRAND TOTAL :	\$ 5,992.00

Yours faithfully,



Authorise Signature of Ding Auto Pte Ltd

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SFE4333R

Date of Accident

22/09/2021



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **21/11/2020 - 20/11/2021**Requested By ..... **Nora/Rena (Ding Auto Pte Ltd)**Requested Date ..... **23/09/2021 16:32****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING SFE 4333R & SMK 6940K ALONG/AT LOYANG POINT SHOPPING MALL CARPARK ON 22/09/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 9/28/2021 5:56 PM

To: TANDONALD4333@GMAIL.COM <TANDONALD4333@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21009962/rs3

**TAN KEE TIOK – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SFE 4333R & SMK 6940K ALONG/AT LOYANG POINT SHOPPING MALL CARPARK ON 22/09/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLM 9880G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was moving in/out of parking lot and collided with Third Party's parked vehicle. Moving / Reversing vehicles should exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2021 16:03	<b>Clim Dtl Modified</b>	Claimant's Name: -> LIM QING XIANG, MELVIN.	[A] Lee Su Li
2	24 Sep 2021 16:03	<b>Clim Veh Model Changed</b>	(206137) AUDI A5 2.0 L TFSI QUATTRO (A).	[A] Lee Su Li
3	24 Sep 2021 16:03	<b>Clim Created</b>	Reg No: SMK6940K. Acct Date: 2021/09/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ding Auto Pte Ltd (HQ)	[A] Lee Su Li
4	24 Sep 2021 16:03	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	24 Sep 2021 16:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/05	[A] Lee Su Li
6	24 Sep 2021 16:03	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	24 Sep 2021 16:03	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Sep 2021 16:03	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	24 Sep 2021 16:03	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	24 Sep 2021 16:03	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	28 Sep 2021 17:57	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	28 Sep 2021 18:02	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
13	28 Sep 2021 18:02	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	28 Sep 2021 18:02	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
15	08 Oct 2021 12:47	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
16	30 Nov 2021 16:20	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
17	30 Nov 2021 16:20	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	30 Nov 2021 16:20	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2010/01/07.	[A] JOANNE LEE KHANG MIN
19	30 Nov 2021 16:20	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
20	23 Dec 2021 09:17	<b>Adj Mandate Request</b>	Cur.Req:6594.00:Liability: 100%*Quantum: (a)CORw/GST:\$5,992+ (b)LOU(5days x \$120.00): \$600 + (c)GIA search fee: \$2= Total: \$6,594.00*Vehicle Model: AUDI A5 ***Recommended 5 repair days	[A] Jaslin Kok Chin Yi
21	29 Dec 2021 16:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/05	[I] Yong, Joanne
22	29 Dec 2021 16:51	<b>Adj Mandate Set</b>	Approved:6594.00.	[I] Yong, Joanne

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2728327	27 Sep 2021 16:27:49	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SMK6940K	Low, Xianyu	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2728328	27 Sep 2021 16:28:19	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMK6940K	Low, Xianyu	xx.xx
2728338	27 Sep 2021 16:34:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMK6940K	SFE4333R	11.00
2745085	30 Nov 2021 16:20:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK6940K	SFE4333R	11.00