

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 24 September, 2021 2:49 PM
To: Caroline; Agnes; 'assignments'
Cc: Claims Dept of CTI; Charles Hoon; 'stkautosg@gmail.com'; christy; sur@lkkauto.com
Subject: RE: SNM21D205409/C02/S5320CD/TANKL / FW: PRS- Your Ref: S5320CD ; Our Ref: AP/2021/004159.ACCIDENT ON 22 SEPTEMBER 2021 AT ABOUT 1615 HRS INVOLVING MOTOR VEHICLES NO(S). SLK470B AND S5320CD ALONG GRANGE ROAD
Attachments: PRS LETTER TO CHINA - 004159.pdf; Accident Statement.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Caroline,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Caroline <caroline@aplp.com.sg>
Sent: Friday, September 24, 2021 1:52 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Agnes <agnes@aplp.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Charles Hoon <charles@aplp.com.sg>; 'stkautosg@gmail.com' <stkautosg@gmail.com>; christy <christy@aplp.com.sg>
Subject: RE: SNM21D205409/C02/S5320CD/TANKL / FW: PRS- Your Ref: S5320CD ; Our Ref: AP/2021/004159.ACCIDENT ON 22 SEPTEMBER 2021 AT ABOUT 1615 HRS INVOLVING MOTOR VEHICLES NO(S). SLK470B AND S5320CD ALONG GRANGE ROAD

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WITHOUT PREJUDICE

Dear Kah Leong,

Good day,

We refer to the below email.

We would like to amend the workshop detail as follow :

Repairer Office

STK AUTO (S) PTE LTD

Contact Person 1: Guo Hua @ 63860669 / 91237949

Email: stkautosg@gmail.com

Address: 8 Kaki Bukit Ave 4 #03-21 PREMIER@KAKI BUKIT Singapore 415875

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

Singapore UEN No.: 201939937D

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=====

From: Caroline

Sent: Friday, September 24, 2021 1:13 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Agnes <agnes@aplp.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Charles Hoon <charles@aplp.com.sg>; 'stkautosg@gmail.com' <stkautosg@gmail.com>; christy <christy@aplp.com.sg>

Subject: RE: SNM21D205409/C02/S5320CD/TANKL / FW: PRS- Your Ref: S5320CD ; Our Ref: AP/2021/004159.ACCIDENT ON 22 SEPTEMBER 2021 AT ABOUT 1615 HRS INVOLVING MOTOR VEHICLES NO(S). SLK470B AND S5320CD ALONG GRANGE ROAD

Dear KahLeong,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon
- h) L H Teo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- l) Tan Ling Ling

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

STK AUTO (S) PTE LTD

Contact Person 1: JUNE @ 63860669

FAX: 69803078

Email: stkautosg@gmail.com

Address: 8 Kaki Bukit Ave 4 #03-21 PREMIER@KAKI BUKIT Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@apl.com.sg

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, September 24, 2021 12:53 PM

To: Agnes <agnes@apl.com.sg>; Charles Hoon <charles@apl.com.sg>; Caroline <caroline@apl.com.sg>; christy <christy@apl.com.sg>; 'stkautosg@gmail.com' <stkautosg@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205409/C02/S5320CD/TANKL / FW: PRS- Your Ref: S5320CD ; Our Ref: AP/2021/004159.ACCIDENT ON 22 SEPTEMBER 2021 AT ABOUT 1615 HRS INVOLVING MOTOR VEHICLES NO(S). SLK470B AND S5320CD ALONG GRANGE ROAD

Without Prejudice

Dear Agnes,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, September 24, 2021 10:26 AM

To: 'agnes@aplp.com.sg' <agnes@aplp.com.sg>; 'charles@aplp.com.sg' <charles@aplp.com.sg>; 'caroline@aplp.com.sg' <caroline@aplp.com.sg>; 'christy@aplp.com.sg' <christy@aplp.com.sg>; 'stkautosg@gmail.com' <stkautosg@gmail.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205409/C02/S5320CD/TANKL / FW: PRS- Your Ref: S5320CD ; Our Ref: AP/2021/004159.ACCIDENT ON 22 SEPTEMBER 2021 AT ABOUT 1615 HRS INVOLVING MOTOR VEHICLES NO(S). SLK470B AND S5320CD ALONG GRANGE ROAD

Without Prejudice
Save as to costs

Dear Kah Leong,

Please conduct PRS for SLK470B.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Agnes <agnes@aplp.com.sg>

Sent: Thursday, 23 September 2021 2:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; christy <christy@aplp.com.sg>; stkautosg@gmail.com

Subject: PRS- Your Ref: S5320CD ; Our Ref: AP/2021/004159.ACCIDENT ON 22 SEPTEMBER 2021 AT ABOUT 1615 HRS INVOLVING MOTOR VEHICLES NO(S). SLK470B AND S5320CD ALONG GRANGE ROAD

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WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Your Ref: S5320CD ;
Our Ref : AP/2021/ 004159.

Please find attached, our letter of even date.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy 😊

Best Regards,

Agnes

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: agnes@aplp.com.sg

Singapore UEN No.: 201939937D

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