

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 24 September, 2021 11:15 AM
To: Renemer Bagang; SUR; assignments
Cc: Mars Ler; Claims Dept of CTI
Subject: RE: SNM21D205431/C02/GBE6730L/TANCHC / FW: Accident On 23/09/2021 Involving Our Insured SKV866Y And Your Insured GBE6730L
Attachments: SKV866Y.pdf

WITHOUT PREJUDICE

Dear Sir,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS on 27/09/2021 Monday 10:00am at Cycle & Carriage Fulco Level 3 330 Ubi Road 3 S408650.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Friday, 24 September 2021 11:11 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205431/C02/GBE6730L/TANCHC / FW: Accident On 23/09/2021 Involving Our Insured SKV866Y And Your Insured GBE6730L

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Dear Jacqueline,

Please appoint any of the LKK surveyor personnel to conduct pre-repair survey on 27/09/2021 Monday 10:00am at Cycle & Carriage Fulco Level 3 330 Ubi Road 3 S408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: 24 September 2021 11:07

To: Renemer Bagang; Mars Ler

Cc: Claims Dept of CTI

Subject: RE: SNM21D205431/C02/GBE6730L/TANCHC / FW: Accident On 23/09/2021 Involving Our Insured SKV866Y And Your Insured GBE6730L

Without Prejudice

Our reference: SNM21D205431/C02/GBE6730L/TANCHC

Your reference: SKV866Y

Dear Sirs,

ACCIDENT INVOLVING GBE6730L & SKV866Y ON 23/09/2021

We refer to your email of 23/09/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 24 September 2021 10:50 AM

To: 'renemer.bagang@ccfulco.com.sg' <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205431/C02/GBE6730L/TANCHC / FW: Accident On 23/09/2021 Involving Our Insured SKV866Y And Your Insured GBE6730L

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKV866Y. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Thursday, 23 September 2021 3:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Mars Ler <C>

Subject: Accident On 23/09/2021 Involving Our Insured SKV866Y And Your Insured GBE6730L

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 27/09/2021 Monday 10:00am at
330 Ubi Road 3 408650.**

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

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