

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 24 September 2021 3:42 PM
To: claims@premiumauto.com.sg; Admin-D (LKKAUTO); SUR; assignments
Subject: RE: OD CLAIMS FOR SJX 249 E-DOA: 17/9/21

Dear Zoey,

As instructed by our client , please proceed to repair the **insured vehicle SJX 249E, (Excess \$400/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 23 September 2021 2:36 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SJX 249 E

Dear all ,

Attached estimate for your kind reference.

Thank you

**Best Regards,
Zoey Kum
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 20 September 2021 8:35 AM

To: 'Claims' <claims@premiumauto.com.sg>; sur@lkkauto.com; assignments@lkkauto.com

Subject: RE: OD CLAIMS FOR SJX 249 E

Dear George,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 18 September, 2021 5:29 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SJX 249 E

Dear officer – in charge,

Please register OD claim for the above mentioned vehicle.

Attached is the GIA report for your reference.

Aside to Summer,

Kindly arrange for survey on Thursday, 23 of Sept@2pm, owner waiting.

Address : 55 Ubi Road 1 , S 408699

Video footage were uploaded

Thank you.

Best regards,
George Wong
Claims advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

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e. Claims@premiumauto.com.sg w. www.audi.com.sg

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