

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 23 September, 2021 10:02 PM
To: Asia Motorsports Solution Pte Ltd; assignments
Cc: CONTACTUS@UDRIVERS.SG; June Phua (Cheng Hoe Motor); Claims Dept of CTI; Alfred Toh
Subject: ACCIDENT INVOLVING SFU1852U & SMM565P ON 21 SEPTEMBER 2021 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT - SNM21D205353/C02/SFU1852U/TOHHS

WITHOUT PREJUDICE

Dear Sirs

We regret to advise that we may have omitted to copy M/s LKK Auto Consultants Pte Ltd in the email.

They shall be contacting your good office shortly.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SMM565P.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Sent: Thursday, September 23, 2021 6:13 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; CONTACTUS@UDRIVERS.SG; June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Subject: Re: (Gentle Reminder) ACCIDENT INVOLVING SMM 565 P & SFU 1852 U ON 21 SEPTEMBER 2021 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT

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PROPERTY CLAIM

(WITHOUT PREJUDICE

TO: Any Personal Injury

Claims)

Dear Sir/Mdm,

A gentle reminder that we had, on 22 September 2021 at 1847H, emailed your kind self/company that for the accident involving **SMM 565 P & SFU 1852 U ON 21 SEPTEMBER 2021**, we are agreeable to the **APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT**. For your easy reference, a copy of the email is attached.

However, we have yet to hear from Marcus Chua/ LKK regarding the survey.

Hence, we are sending this email as a gentle reminder to you/your kind office that we are awaiting your kind office to instruct **MARCUS CHUA (LKK)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

Thank you.

Regards,

Asia Motorsports Solution Pte Ltd

asiamotorsports@hotmail.com

From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Sent: Wednesday, September 22, 2021 6:47 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; e-claims@sg.cntaiping.com <e-claims@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; CONTACTUS@UDRIVERS.SG <CONTACTUS@UDRIVERS.SG>; June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Subject: Re: ACCIDENT INVOLVING SMM 565 P & SFU 1852 U ON 21 SEPTEMBER 2021 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT

Your Ref:

Our Ref: SMM 565 P

22 September 2021

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road

#16-00

Springleaf Tower

Singapore 079909

Attn: Claims Department

**PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)**

Via Email

Dear Sir/Mdm,

ACCIDENT INVOLVING SMM 565 P & SFU 1852 U ON 21 SEPTEMBER 2021 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT

Thank you so much for your reply dated 22 September 2021. We are pleased to inform you that we are agreeable to your selection of **MARCUS CHUA (LKK)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **MARCUS CHUA (LKK)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **24 September 2021 (Friday), 1900H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,
Asia Motorsports Solution Pte Ltd
asiamotorsports@hotmail.com

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, September 22, 2021 2:57 PM
To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; CONTACTUS@UDRIVERS.SG <CONTACTUS@UDRIVERS.SG>; June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Subject: RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SFU1852U & SMM565P ON 21 SEPTEMBER 2021 (SNM21D205353/C02/SFU1852U/TOHHS)

WITHOUT PREJUDICE

YOUR REF: SMM565P

OUR REF: SNM21D205353/C02/SFU1852U/TOHHS

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
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3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Sent: Wednesday, September 22, 2021 2:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMM 565 P & SFU 1852 U ON 21 SEPTEMBER 2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref:

Our Ref: SMM 565 P

22 September 2021

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00
Springleaf Tower
Singapore 079909

**PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)**

Attn: Claims Department

Via Email

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMM 565 P & SFU 1852 U ON 21 SEPTEMBER 2021

We are instructed to notify you of a road traffic accident on **21 September 2021** at about **1225H** at **Ang Mo Kio Slip Road to CTE** involving our client's vehicle registration number **SMM 565 P** and vehicle registration number **SFU 1852 U** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **24 September 2021 (Friday), 1500H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is asiamotorsports@hotmail.com

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd
asiamotorsports@hotmail.com