

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 12 January 2022 5:46 PM
To: 'Carrine Leong'; SUR; Adrian Ling (LKKAUTO)
Cc: 'Boo seng yak'; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SMC5466L - OD AIG - SURVEYED 22 SEP 21

Dear Carrine,

After checked with our surveyor, the repair days should be is 4 days instead of 3 days.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Tuesday, 11 January 2022 2:20 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMC5466L - OD AIG - SURVEYED 22 SEP 21

Dear Shiau Chan,

For this vehicle we request 4 days of repair, labour 5 added for calibration setting for front radar sensor.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Tuesday, 4 January 2022 4:07 pm
To: Boo seng yak <boojohnny@gmail.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMC5466L - OD AIG - SURVEYED 22 SEP 21

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$3,318.00 before excess \$400.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 24 November 2021 4:39 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMC5466L - OD AIG - SURVEYED 22 SEP 21

Hi Adrian and all,

Revised estimate, alignment report is attached. Photographs will be furnished from Benoi Center.

Please confirm repair cost of \$3318.00 @ 4 days.

Your early closure is well appreciated.

ASIDE - GLORY pls furnish photographs to Adrian - LKK

Best regards - Johnny Boo