FW: OD Claim / SGN1691S / Mandate Request

Lim, Kok-Chong < Kok-Chong.Lim@aig.com>

Tue 28/9/2021 5:15 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Hi Denise,

Vehicle has approved mandate to commence repair, please set repair limit @ \$132K only to repair.

All Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Meirmen.

Best Regards,

Kok Chong

From: Fong, Andy-SY <Andy-SY.Fong@aig.com> **Sent:** Tuesday, September 28, 2021 3:45 PM **To:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: RE: OD Claim / SGN1691S / Mandate Request

Hi Kok Chong,

Mandate approved in Merimen for commencement of repairs.

Thanks Andy

From: Lim, Kok-Chong < Kok-Chong.Lim@aig.com > Sent: Tuesday, 28 September 2021 1:02 PM
To: Fong, Andy-SY < Andy-SY.Fong@aig.com > Subject: OD Claim / SGN1691S / Mandate Request

Hi Andy,

I have reviewed above OD Claim and COR adjustment by LKK surveyor is in order, seeking mandate of \$106,208.00 to authorize repair. Vehicle is deem to has repair limit \$132K only as of NFO basis. (4 months old vehicle)

SIU has been flagged up for investigation and no suspicious elements was identified, email has documented in Merimen for your perusal.

Best Rgards,

Kok Chong

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any

copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.