

Our Ref: CT0921/SH 9180L/CK(st)  
Date: 14.10.2021

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 17.09.2021 INVOLVING SH 9180L & SFG6666G ALONG TEMPLE ST**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 9180L, which was involved in the captioned accident with your insured vehicle No SFG6666G.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,675.00
2. Loss of Rental	6 days x S\$ 110.67	S\$	664.02
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>3,821.02</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[ ] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)


**ACCIDENT INVOLVING i 40 SH9180L , SFG6666G  
ALONG TEMPLE ST****ON 17-Sep-21 12:30**I / We **NG BOON HOCK** (Hirer) NRIC No.: **SXXXX622G**and/or (Relief) NRIC No.: **SXXXX622G**Taxi Number **SH9180L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Sep-2021**Name of Hirer **NG BOON HOCK**Hirer NRIC **SXXXX622G**

Signature :

Address **541 CHOA CHU KANG STREET 52 #...  
680541**Contact No. **91178989**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00120182104

Claim No : SNM21D205290

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,480.00

Singapore Dollars Three Thousand Four Hundred Eighty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 9180L

Insured Vehicle No. : SFG 6666G

Date of Loss : 17/09/2021

Place of Accident : TEMPLE STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HENG YONG HONG

Driver Name : IRWIN HENG DING XIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 3,480.00
	=====
TOTAL . . . . .	S\$ 3,480.00
	=====

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Claimant Name : Comfort Transportation Pte Ltd      NRIC No : \_\_\_\_\_

Signature :  \_\_\_\_\_      Date : 25.1.2022

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 9180L

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
09.06.2016

CHASSIS CODE  
KMHLB41UMGU090127

NO/DATE  
91602899 07.10.2021

JOB NO.  
305487347

ODOMETER READING

JOB TYPE

Description : 3P 17.09.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	2,500.00
Add GST @ 7.000 %	175.00
<b>Total Invoice amount</b>	<b>2,675.00</b>

Issued by : CHEWBEELENG 07.10.2021 14:02:19  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

BY TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS A RESPONSIBILITY FOR LOSS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DELAY.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21090237

Date: 07 October 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	17/09/2021 @ 12:30 hrs
ALONG	TEMPLE ST
INVOLVING	SFG6666G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9180L** (the "Taxi"). The Taxi was hired to **NG BOON HOCK IC NO SXXXX622G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SFG6666G

Date of Accident

17/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 22/06/2021 - 21/06/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 18/09/2021 07:46

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SN 9180L

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 12 November 2021 4:26 pm  
**To:** fes.engrg@gmail.com  
**Cc:** irwinheng@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/CTI21009910/Vgs3 \*\*\* ACCIDENT INVOLVING SFG 6666G & SH 9180L ON 17/09/2021 \*\*\*  
**Attachments:** TP VIDEO.mp4

Our Ref: CC3/CTI21009910/Vgs3

12 NOVEMBER 2021

**HENG YONG HONG**  
DRIVER: IRWIN HENG DING XIANG

Dear Sir/Madam,

### **ACCIDENT INVOLVING SFG 6666G & SH 9180L ON 17/09/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Cecilia Chong (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Wednesday, 19 January 2022 2:27 am  
**To:** Cecilia Chong (LKK Auto); Claims Dept of CTI  
**Cc:** Asher Sng (LKKAuto)  
**Subject:** RE: SNM21D205290C02 - RE: Direct Settlement - Accident Involving SFG 6666G (OI : CTI - TBA) and SH 9180L (TP : LKK REF - CC3/CTI21009910/Vgs3) on 17/09/2021

Hi Cecilia

Please proceed to offer **\$3,480.35 (all-in)** as proposed.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Monday, December 27, 2021 10:37 AM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D205290C02 - RE: Direct Settlement - Accident Involving SFG 6666G (OI : CTI - TBA) and SH 9180L (TP : LKK REF - CC3/CTI21009910/Vgs3) on 17/09/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D205290C02**

Our ref : CC3/CTI21009910/Vgs3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SFG 6666G (OI) & SH 9180L (TP) ON 17/09/2021**

We refer to the above matter.

TP PIR AGAINST OI. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,480.35 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$4,521.39	\$ 2,675.00
2. Loss of Rental (6days x \$110.67)	\$ 664.02	\$ 553.35 (5days x \$110.67)
3. Loss of Income(6DAYS X \$80.00)	\$ 480.00	\$ 250.00 (5days x \$50.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$5,667.41	<b><u>\$ 3,480.35</u></b>

\*\*03 days recommendation for repair + 2PRS = 5 DAYS

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**