Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 22 September, 2021 4:51 PM

To: Agnes; Admin A; 'assignments'

Cc: Charles Hoon; Caroline; 88motorz@gmail.com; Tan Kah Leong

Subject: RE: SNM21D205306/C02/SDL3379C/TANKL / FW: PRS- Your Ref: SDL3379C ; Our

Ref: AP/2021/004147.ACCIDENT ON 17 SEPTEMBER 2021 AT ABOUT 2220 HRS INVOLVING MOTOR VEHICLES NO(S). SMQ1313Y AND SDL3379C ALONG

WHAMPOA DRIVE

Dear Sir/Mdm (LKK),

Please assist to get your surveyor liaise with 88 Motorz Pte Ltd to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Agnes <agnes@aplp.com.sg>

Sent: Wednesday, September 22, 2021 4:43 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; 88motorz@gmail.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM21D205306/C02/SDL3379C/TANKL / FW: PRS- Your Ref: SDL3379C; Our Ref:

AP/2021/004147.ACCIDENT ON 17 SEPTEMBER 2021 AT ABOUT 2220 HRS INVOLVING MOTOR VEHICLES NO(S).

SMQ1313Y AND SDL3379C ALONG WHAMPOA DRIVE

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Dear Irene,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon
- h) LHTeo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- I) Tan Ling Ling

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

88 Motorz Pte Ltd

Contact Person 1: Bryan Tan @ 98111555 / 69800891

FAX: 69803078

Email: 88motorz@gmail.com

Address: 25 Kaki Bukit Rd 4, #03-43/44, Synergy@KB, Singapore 417800

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy (3)

Best Regards,

Agnes

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: agnes@aplp.com.sg

Singapore UEN No.: 201939937D GST Registration No.: 201939937D

From: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>
Sent: Wednesday, 22 September 2021 4:37 pm

To: Agnes <agnes@aplp.com.sg>; Charles Hoon <<u>charles@aplp.com.sg</u>>; Caroline <<u>caroline@aplp.com.sg</u>>; 88motorz@gmail.com; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM21D205306/C02/SDL3379C/TANKL / FW: PRS- Your Ref: SDL3379C; Our Ref:

AP/2021/004147.ACCIDENT ON 17 SEPTEMBER 2021 AT ABOUT 2220 HRS INVOLVING MOTOR VEHICLES NO(S).

SMQ1313Y AND SDL3379C ALONG WHAMPOA DRIVE

Dear Sir/Mdm.

We refer to your email.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle prerepair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at claimsdept@sg.cntaiping.com

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com

Sent: Wednesday, September 22, 2021 4:30 PM

To: 'agnes@aplp.com.sg' <agnes@aplp.com.sg>; 'charles@aplp.com.sg' <<u>charles@aplp.com.sg</u>>;

'caroline@aplp.com.sg' <<u>caroline@aplp.com.sg</u>>; '88motorz@gmail.com' <<u>88motorz@gmail.com</u>>; Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; Tene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205306/C02/SDL3379C/TANKL / FW: PRS- Your Ref: SDL3379C; Our Ref:

AP/2021/004147.ACCIDENT ON 17 SEPTEMBER 2021 AT ABOUT 2220 HRS INVOLVING MOTOR VEHICLES NO(S).

SMQ1313Y AND SDL3379C ALONG WHAMPOA DRIVE

Without Prejudice Save as to costs

Dear Irene,

Please conduct PRS for SMQ1313Y.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Agnes <agnes@aplp.com.sg>

Sent: Wednesday, 22 September 2021 9:41 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; 88motorz@gmail.com

Subject: PRS- Your Ref: SDL3379C ; Our Ref: AP/2021/004147.ACCIDENT ON 17 SEPTEMBER 2021 AT ABOUT 2220

HRS INVOLVING MOTOR VEHICLES NO(S). SMQ1313Y AND SDL3379C ALONG WHAMPOA DRIVE

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WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Your Ref: SDL3379C; Our Ref: AP/2021/004147.

Please find attached, our letter of even date.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy 🕲

Best Regards,

Agnes

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: agnes@aplp.com.sg

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