

Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, September 23, 2021 1:18 PM
To: Mei Kwan (LKKAuto); Jasper Chua (LKK Auto); Admin A
Subject: RE: SNM21D205220/C02/SJQ3889A/TAYHP / FW: Direct Settlement - Accident Involving SJQ3889A (OI : CTI - TBA) AND GBH518H (TP : LKK REF - CC6/CTI21009905/Kba3) on 14/09/2021
Attachments: INSURED SAS REPORT SJQ3889A.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Dear Sir/Mdm,

Enclosed herewith insured SAS REPORT for your attention.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, September 23, 2021 12:54 PM
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'jasperchua@lkkauto.com' <jasperchua@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205220/C02/SJQ3889A/TAYHP / FW: Direct Settlement - Accident Involving SJQ3889A (OI : CTI - TBA) AND GBH518H (TP : LKK REF - CC6/CTI21009905/Kba3) on 14/09/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D205220/C02/SJQ3889A/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 22 September 2021 4:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJQ3889A (OI : CTI - TBA) AND GBH518H (TP : LKK REF - CC6/CTI21009905/Kba3) on 14/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 518H at M/s Thiam Heng Huat Pte Ltd (SIN MING) - Sin Ming on 21/09/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted