

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 22 September, 2021 9:04 AM
To: 'assignments'; Admin A
Cc: Ngotw@sparkcarcare.com
Subject: FW: SNM21D205165/C02/XE6159B/TAYHP / FW: SKU1223B VS XE6159B DOA13/09/2021 TP CLAIM

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SPARKCARE to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ngo Toh Wee <Ngotw@sparkcarcare.com>
Sent: Wednesday, September 22, 2021 9:00 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Mark Wong Lian Sheng <wonglsm@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Choo Jing Yuan <choojy@cdge.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D205165/C02/XE6159B/TAYHP / FW: SKU1223B VS XE6159B DOA13/09/2021 TP CLAIM

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Hi Irene,

These is no survey done. Please advise.

Regards,
Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | **M:** 87983946

W: www.SPARKcarcare.com.sg

From: Ngo Toh Wee <Ngotw@sparkcarcare.com>
Sent: Monday, 20 September 2021 7:23 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Mark Wong Lian Sheng <wonglsm@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Choo Jing Yuan <choojy@cdge.com.sg>
Subject: Re: SNM21D205165/C02/XE6159B/TAYHP / FW: SKU1223B VS XE6159B DOA13/09/2021 TP CLAIM

Hi Irene,

We chose LKK Kenneth.

Regards,
Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | **M:** 87983946

W: www.SPARKcarcare.com.sg

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 17 September 2021 7:09 PM
To: Ngo Toh Wee <Ngotw@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Choo Jing Yuan <choojy@cdge.com.sg>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Mark Wong Lian Sheng <wonglsm@sparkcarcare.com>
Subject: FW: SNM21D205165/C02/XE6159B/TAYHP / FW: SKU1223B VS XE6159B DOA13/09/2021 TP CLAIM

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Dear Sir/mdm,

We refer to your email .

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, September 17, 2021 11:57 AM

To: Ngotw@sparkcarcare.com; BrendaNg@sparkcarcare.com; RohaniM@sparkcarcare.com; choojy@cdge.com.sg; PatrickTia@sparkcarcare.com; wonglsm@sparkcarcare.com; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205165/C02/XE6159B/TAYHP / FW: SKU1223B VS XE6159B DOA13/09/2021 TP CLAIM

Without Prejudice

Dear Irene,

Please conduct PRS for SKU1223B.

Note: officer in charge Irene Tay 63896192.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ngo Toh Wee <Ngotw@sparkcarcare.com>
Sent: Thursday, 16 September 2021 3:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Choo Jing Yuan <choojy@cdge.com.sg>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Mark Wong Lian Sheng <wonglsm@sparkcarcare.com>
Subject: SKU1223B VS XE6159B DOA13/09/2021 TP CLAIM

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Hi Sir/Mdm,

Please check our client liability and arrange survey.

Vehicle in Braddell Branch.

Regards,
Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | **M:** 87983946

W: www.SPARKcarcare.com.sg

From: canon@comfortdelgro.com <canon@comfortdelgro.com>

Sent: Thursday, 16 September 2021 3:24 PM

To: Ngo Toh Wee <Ngotw@sparkcarcare.com>

Subject: .

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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