

## Meng Yan (LKK Auto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 21 September, 2021 6:04 PM  
**To:** winnie@yoga-legal.com; 'assignments'; Admin A  
**Subject:** RE: SNM21D205340/C02/SMT2183H/TAYHP/ FW: PRI | Our Ref: CY.JTV7085.21.MSC.wp | Yr Ref: SMT2183H (DOA: 20.09.2021)

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with **MS Car Auto Pte Ltd** to conduct survey.

Aside to C.Yogarajah;

Please let us have a copy of your client's SAS report.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** winnie@yoga-legal.com <winnie@yoga-legal.com>  
**Sent:** Tuesday, September 21, 2021 4:33 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** RE: SNM21D205340/C02/SMT2183H/TAYHP/ FW: PRI | Our Ref: CY.JTV7085.21.MSC.wp | Yr Ref: SMT2183H (DOA: 20.09.2021)  
**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene

We refer to the above matter.

Our client is agreeable to appoint LKK as the SJE for this matter.

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)

**M/s C. YOGARAJAH LLC**

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

Email : [winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)

(UEN No. 201333127N) (GST Reg No. 201333127N)

Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6292 5838, if you have received this message in error. Thank you.

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 21 September 2021 3:21 pm

**To:** [winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)

**Subject:** FW: SNM21D205340/C02/SMT2183H/TAYHP/ FW: PRI | Our Ref: CY.JTV7085.21.MSC.wp | Yr Ref: SMT2183H (DOA: 20.09.2021)

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, September 21, 2021 12:49 PM

**To:** 'winnie@yoga-legal.com' <[winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205340/C02/SMT2183H/TAYHP/ FW: PRI | Our Ref: CY.JTV7085.21.MSC.wp | Yr Ref: SMT2183H (DOA: 20.09.2021)

Without Prejudice

Save as costs

Without Prejudice

Dear Irene,

Please conduct PRS for JTV7085.

Note: officer in charge Irene Tay 63896192.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** [winnie@yoga-legal.com](mailto:winnie@yoga-legal.com) <[winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)>

**Sent:** Monday, 20 September 2021 3:19 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRI | Our Ref: CY.JTV7085.21.MSC.wp | Yr Ref: SMT2183H (DOA: 20.09.2021)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To: China Taiping Insurance (S) Pte Ltd

Dear Sirs

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES JTV7085 & SMT 2183H ON 20.09.2021 @ 08:35HRS ALONG AYER RAJAH EXPRESSWAY**

We are instructed by Rathidevi Gunasegeren to notify you of a road traffic accident on 20.09.2021 involving our client's vehicle JTV 7085 and vehicle no. SMT 2183H driven by your insured at the material time. A copy of the accident report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

The details of our client's workshop are as follows:-

**MS Car Auto Pte Ltd**

8 Kaki Bukit Ave 4 #01-07  
Premier @ Kaki Bukit  
Singapore 415875  
Contact Person: Desmond (Tel: 6385 1838 / 97254442)

Regards,

Ms Winnie Phee (Secretary)

**M/s C. YOGARAJAH LLC**

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

Email : [winnie@yoga-legal.com](mailto:winnie@yoga-legal.com)

(UEN No. 201333127N) (GST Reg No. 201333127N)

Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6292 5838, if you have received this message in error. Thank you.